

Ann Turner - Complaints & Litigation Manager

To: [Code A]
Cc: Karen Connolly - Assistant Complaints Manager
Subject: IRP Request

You kindly sent us the name of a Lay Chair in respect of [Code A] who has requested an IRP about care of his late father provided by the PCT. He has also requested an IRP about the care provided to his late father by his GP. Can you confirm that it is OK to use the same Lay Chair for both requests please. Would appreciate if you could liaise with my colleague Karen Connolly as I am not in the office now until next Wednesday.

Many thanks.

Ann Turner
Complaints Manager

[Code A]

E-mail: [Code A]