

25 February 2003

Ref: Comp/007/2002

Ms Karen Woods
Complaints Convener
10 Derlyn Road
Fareham
Hants
PO16 7TJ

Dear Karen

IRP Request – Code A

I enclose the two files appertaining to Code A two-pronged IRP request. One is regarding the treatment received from his father's GP, Dr J Grocock, and the other is regarding the treatment received by his father whilst in Sultan Ward at Gosport War Memorial Hospital.

I also enclose letters for you to sign and send off, if you are happy with them. However, please could you sign and return to me the letter addressed to Alan Pickering as a copy will need to go to Jan Peach and Ann Haste, and Fiona Cameron is happy to hand these over personally so that they are aware of the matter.

The Lay Chair on this occasion is Mr Alan Haikney and his contact details are noted in both files. Mr Haikney has also given his e-mail address so I assume he is happy to communicate by this process also.

As usual, if you have any queries please contact this office.

Yours sincerely

Karen Connolly
Assistant Complaints Manager