

Code A

Assistant Complaints Manager

From: Ann Turner - Complaints & Litigation Manager
Sent: 04 April 2003 13:13
To: Code A - Assistant Complaints Manager
Subject: Dr Melville

Dr M phoned today (12.50) to say he'd had message from you re clinical advice - asked what it entailed. I explained some specific questions from convener in respect to a request for IRP. He explained that he is really tied up at the moment doing work for his MSc - he has 2 essays to write in the next three weeks so would be really difficult for him. Things get a bit easier come June. It is obviously not appropriate to wait until June so can you please contact Judith Rees and ask if she can do - explain it is ref Dr Grocock patient - is she OK with this - explain only one other clinical adviser and he is over committed at the moment - can she help? Let Karen Woods know what is happening please. If Judith cannot do contact Bob Button, explain situation, and ask if he can give us another nomination for this case only.

Thanks

Ann Turner
Complaints Manager

E-mail: Code A
Telephone: Code A

*JR OK to do
Send mod rec +
letter to JR*

*~~File~~
~~Case~~
~~3/25/03~~*