

13<sup>th</sup> June 2003

Comp/007/2002

Mrs K Woods

**Code A**

Dear Karen

**Request for Independent Review –** **Code A**

I am writing to thank you for the work you have carried out as Convener in considering **Code A** request for an independent review of his complaints against the PCT and Dr Grocock, his late father's GP.

I recognise that the work involved in considering such requests can be considerable and your contribution to the process is much appreciated.

Yours sincerely

Ian Piper  
Chief Executive

13<sup>th</sup> June 2003

Comp/007/2002

Mr A Haikney

**Code A**

Dear Mr Haikney

**Request for Independent Review – Mr Duggan**

I am writing to thank you for the work you have carried out as Lay Chair in considering Mr Duggan's request for an independent review of his complaints against the PCT and Dr Grocock, his late father's GP.

*I recognise that the work involved in considering such requests can be considerable and your contribution to the process is much appreciated.*

Yours sincerely

Ian Piper  
Chief Executive