

Fareham and Gosport Primary Care Trust
Investigation Sultan Ward – GWMH.
Patient Relatives Complaint – Re: Code A

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Interview with:

Date:

Question 1: How long have you been employed by the Trust – Do you work Day or Night duty – Who is your Line Manager?

Question 2: How would you describe your role on Sultan Ward?

Question 3: Are you aware of the complaint made by the Son of Code A

Question 4: Can you explain to me the routine you follow when a patient is admitted? Would any extra assessments be done on a patient admitted following multiple falls?

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Question 5: Were you on Duty on Sultan Ward between the 25-1-02 and 1-2-02:

Question 6: Were you on duty on the 30th January? An incident occurred on that day- the relatives of Code A allegedly found him sitting in a chair along side the radiator in his room – The bed was raised to its maximum height and the cot sides were up – the patient appeared distressed / agitated – he had put himself back to bed several times but had been removed from the bed by staff. – This was evidently to keep him awake so he would sleep during the night. Would you agree with this practice – did you witness this happening on that day? – Has it happened before to your knowledge?

Question 7: Is it normal practice to stop patients getting in into bed when they wish? Do you agree with this?

Question 8: Do you think it was in the Patients best interest to be sitting by a radiator?

Question 9: Is keeping a Patient up and awake the best way to ensure he sleeps at night?

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Question 10: What about Patient Centred Care – Patients Choice – Does it really matter when a very ill patient sleeps?

Question 11: Why was there no record of this incident in the patients notes?

Question 12: Why were dirty / wet clothes given to a relative to take home and wash?

Question 13: Why were relatives Observations / Concerns expressed to staff on the 28th and 29th Jan. not recorded in the patients notes?

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Question 14: Another alleged incident occurred on the 31st Jan. – Code A had an Ultra Sound Scan at GWMH. at approximately 1540pm – he returned to the ward at 1630 – the Nil by Mouth sign was not removed from above his bed – Relatives arrived at 2005pm – and found Code A in a very distressed state. Why was the sign not removed – was the patient given any fluids / food on return to the ward – was he checked at all after he returned?

Question 15: Can you suggest any way to prevent a similar incident occurring?

Question 16: Some of the food and fluid charts were not totally completed – this is a very basic nursing duty – when a patient is known to have a low fluid input – Do you know what results from insufficient fluid input/ Can you suggest a way that these could be completed properly?

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Question 17: The Patient spiked a Temperature on several occasions – was this reported to the G.P.?

Question 18: Is there anything else you would like to talk about / or tell me?

Interview conducted by: _____ **Date:**

Statement read and signed by: _____ **Date:**

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