

Wola

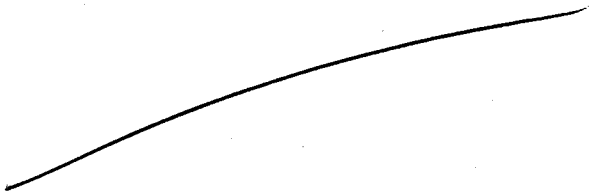
For info

Sorry, I didn't do a very good job at this tel. call as I forgot to ask
(a) her mum's name (b) date of admission!!!!

Code A Wides she had compl'd at time, + hasn't been able to forget her concerns, + was speaking to CHT as way of voicing them.

- her mum was initially in Haver, then to Daeckalus for rehab
- **Code A** unhappy in Daeckalus and asked for mum to move to Ret. Hosp. as soon as this possible
- ?? September... not sure if 2001 or 2000.

Code A



Ms J. Miller,
Commission for Health Improvement,
10th Floor, Finsbury Tower,
103-105 Bunhill Row,
LONDON.
EC17 8TG

MM/YJM

24th October, 2001
4378

Direct line:

Code A

Dear Ms Miller,

**Commission for Health Improvement Investigation
Gosport War Memorial Hospital**

Following this week's media coverage, a **Code A** has rung me wishing to speak to the investigation team of her concerns about the care given to her mother whilst on Daedalus ward.

I undertook to pass her details on to the CHI team, and promised that someone from the team would go back to her at some point during the investigation:

Code A

Yours sincerely,

Max Millett
Chief Executive

Silent copy to: Mrs. F. Cameron

Mrs. M. Bulbeck,
1 Cheshire Way,
Southbourne,
Nr. Emsworth.
PO10 8PU

MM/YJM

24th October, 2001
4378

Direct line:

Code A

Dear Mrs. Bulbeck,

Thank you for ringing following the media coverage of the Commission for Health Improvement's investigation at Gosport War Memorial Hospital. I know that the investigation team will be keen to hear your feedback on your late mother's care and especially any concerns you may have had, and confirm that I have passed your name, address and telephone number to the Investigation Manager:

Ms J. Miller,
Commission for Health Improvement,
10th Floor, Finsbury Tower,
103-105 Bunhill Row,
London. EC1Y 8TG
Telephone: **Code A**

Ms Miller or one of her team will contact you in due course.

Yours sincerely,

Max Millett
Chief Executive

Copy to: Ms J. Miller.

Silent copy to: Mrs. F. Cameron