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## INVESTIGATIONS



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## CHI investigation at Gosport War Memorial Hospital

### Terms of reference

- 1 Concerns have been raised with CHI about the quality of patient care for older people at the Gosport War Memorial Hospital. These concerns include the following:
  - i. Arrangements for the administration of drug
  - ii. Transfer arrangements for patients between the Gosport War Memorial Hospital and other local hospitals
  - iii. Responsibility for patient care
  - iv. The culture in which care is provided
  
- 2 As a result, in September 2001 CHI decided to undertake an investigation into the management, provision and quality of healthcare for which Portsmouth Healthcare NHS Trust is responsible at the Gosport War Memorial Hospital.
  
- 3 The investigation will look at whether, since 1998, there had been a failure of trust systems to ensure good quality patient care. The investigation will focus on the following elements within services for older people (inpatient, continuing and rehabilitative care) at Gosport War Memorial Hospital.
  - i. Staffing and accountability arrangements, including out of hours.
  - ii. The guidelines and practices in place at the trust to ensure good quality care and effective performance management.
  - iii. Arrangements for the prescription, administration, review and recording of drugs.
  - iv. Communication and collaboration between the trust and patients, their relatives and carers and with partner organisations.
  - v. Arrangements to support patients and their relatives and carers towards the end of the patients life
  - vi. Supervision and training arrangements in place to enable staff to provide effective care.

- 4** In addition, CHI will examine how lessons to improve care have been learnt across the trust from patient complaints.
- 5** The investigation will also look at the adequacy of the trusts clinical governance arrangements to support inpatient continuing and rehabilitative care for older people.

**Note:** Gosport War Memorial Hospital is managed by Portsmouth Healthcare NHS Trust and will become part of a Primary Care Trust (PCT) in April 2002.

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