CHI UPDATE

Issue 4

28th November 2001



Request for Documentation

To ensure that the process runs smoothly as possible, the Trust is asked to nominate a member of staff to co ordinate the review process on their behalf and act as a focal point, our trust co ordinator is Caroline Harrington from Trust central Office.

CHI will request various types of data and reports to prepare for its site visit in week 16. On Friday 23rd several files full of information about the Trust and Gosport war memorial were sent by courier to CHI. This information is analysed and assists in identifying specific areas the review team will look at during its site visit. This information is essential to the success of the review and requires the Trust to do a lot of preparatory work.

Terms of reference (reminder)

Concerns have been raised with CHI about the quality of patient care for older people at Gosport War Memorial Hospital. These concerns include the following

- Arrangements for the administration of drugs
- Transfer arrangements for patients between the GWMH and other local hospitals
- Responsibility of patient care
- The culture in which care is provided

The investigation will look at whether since 1998, there had been a failure of trust systems to ensure good quality patients care. The investigation will focus on the following elements within services for older people.

- Staffing & accountability arrangements, including out of hours
- ♦ The guidelines & practices in place at the trust to ensure good quality care & effective performance management
- Arrangements for the prescription, administration, review and recording of drugs
- Communication & collaboration between the trust & patients, their relatives & carers and with partner organisations
- Arrangements to support patients and their relatives & carers towards the end of the patients life
- Supervision & training arrangements in place to enable staff to provide effective care

In addition, CHI will examine how lessons to improve care have been learnt across the trust from patients complaints

The investigation will also look at the adequacy of the trusts clinical governance arrangements to support inpatient continuing & rehabilitative care for older people

New Dates for open Forums		
4th December 2001	1500 - 1600	Small meeting Rm
18th December 2001	1500 - 1600	Seminar Rm
4th January 2002	1500 - 1600	Small Meeting Rm
15th January 2002	1500 - 1600	Small Meeting Rm
12th February 2002	1500 - 1600	Seminar Rm
12th March 2002	1500 - 1600	Seminar Rm
16th April 2002	1500 - 1600	Seminar Rm