

Max Millett - Chief Executive

To: TRUST BOARD
 Cc: Lorna Green - Business Manager; Fiona Cameron - General Manager; L; Humphrey
 Subject: Briefing session on CHI investigation GWMH

12 december 2001

All

As you know we have a briefing session aranged for 12noon to 2pm on tuesday 18 decemeber in the committee room here at st james. I attach some preparatory reading(!!!)it seemed more sensible to circulate it beforehand rather than try to present/absorb/discuss it all in one go.
 The folder includes:

- (A) a list of questions refelcting the likely focus of theCHI team questuioning (drawn by anne from teh CHI website , other Trusts etc) together with a number of bullet point comments on how we might respond to them
- (B) a "confidence table" from CHI, gviiing a feel for how they weigh what they hear.
- (C) notes the CHI team give to people whom they interview
- (D) "Learning from experience": the overview from eileen of how we learn from complaints
- (E) a copy of the index of all the information sent to CHI by fiona and caroline, to indicate the range and detail of what has been requested.

I hope this is helpful, and look forward to seeing you next tuesday!!

max

Portsmouth Health Care NHS Trust

Received

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General Manager, Fareham / GosportFiona

Thank u. much for your help in
 assembling this!

Mat