

Fiona

Unable to give specific feedback.

* Thank to staff ^{for their} ~~and~~ help, ~~and~~ kindness and courtesy.

* Thank you to Catering staff.

* A lot changed since '98

* Staff worked hard to achieve this

* Met a lot of enthusiastic + committed staff

* Know it has been stressful but good local understanding that there was a need for CHI investigation

* Appreciate time and way in which information passed on - a credit to everyone

~~Police~~

* Need to verify that changes have been made
? need to audit case notes to verify

? ~~format of this~~

? ~~external audit to verify changes are embodied in practice~~

A big thank you to everyone

especially
Fiona
Catherine
Eileen