

**COMMENTARY ON LEVEL OF USAGE**

**Portsmouth Healthcare NHS Trust**

**Service Commencement Date: 1st February 1996**

	<b>Head Count</b>	<b>Usage %</b>	<b>Total Cases</b>
<b>Feb 96-Jan 97</b>	4789	12.1	579
<b>Feb 97-Dec 97</b> (11 months)	4764	10.33	492

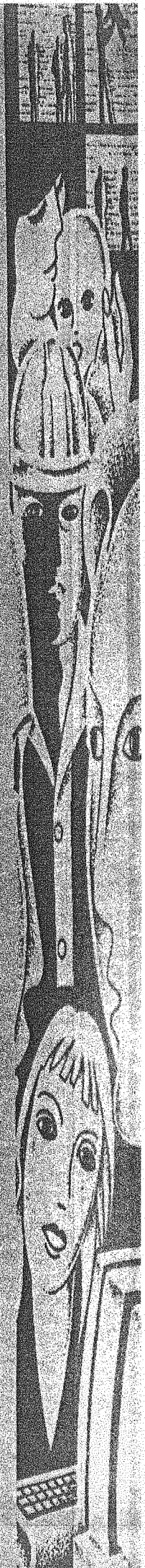
**Summary Of Current Usage for Feb - Dec 1997: 10.33%**

**Employees**

**Case**  
437

**Family**

**Case**  
55



Portsmouth Healthcare NHS Trust-Additional Usage Report Page 1

*Additional Analysis of usage for:  
1st February 1997 - 31st December 1997*

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Headcount:	4764
No. of cases:	492
Cases as percentage of headcount:	10.33

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Analysis	No.	Percentage of Total Cases
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Face to face referral	161	32.72
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Calls from:

Employees	437	88.82
Family	55	11.18

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Total	492	100.00
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Awareness through:

Cards/Posters	407	82.72
EAR Induction	13	2.64
Family/Friend	38	7.72
Personnel referral	9	1.83
Manager referral	20	4.07
Medical referral	5	1.02

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Total	492	100.00
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## Portsmouth Healthcare NHS Trust-Additional Usage Report Page 2

### Additional Usage

#### Critical Incidents - Group and Individual debriefing on site

No. of incidents: 10  
 Total no. of employees involved 40

#### Mediation

No. of occasions 1  
 Total no. of employees involved 3

<u>Issues Raised</u>	<u>No.</u>	<u>Percentage of total cases</u>
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#### Calls related to:

Personal problems	408	82.92
Work problems	84	17.08

#### Personal Problems

Relationship	91	18.50
Emotional Health	124	25.20
Information	84	17.07
Legal	64	13.00
Financial	45	9.15

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Total	408	82.92
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#### Work Problems

Relationship	20	4.07
Emotional Health	30	6.10
Career Development	4	0.81
Benefits	4	0.81
Policies	3	0.61
Performance	14	2.85
Career Change	9	1.83

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Total	84	17.08
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## Portsmouth Healthcare NHS Trust-Additional Usage Report Page 3

### Critical Factors

Suicide Risk	5	1.02
Substance Abuse	11	2.24
Violence Risk	19	3.86
Not able to Work	7	1.42

### Divisions

Fareham and Gosport	Personal	75
	Work	19
Havant and Petersfield	Personal	43
	Work	11
Elderly Medicine Division	Personal	42
	Work	4
Specialist Healthcare	Personal	41
	Work	13
Social Care Division	Personal	18
	Work	8
Central Office	Personal	18
	Work	2
City Division	Personal	115
	Work	21
Other	Personal	56
	Work	6