

Portsmouth Healthcare NHS Trust-Additional Usage Report Page 1

*Additional Analysis of Usage for:
1st February 1997 - 31st January 1998*

Headcount:	4764
No. of cases:	537
Cases as percentage of headcount:	11.27

Analysis	No.	Percentage of Total Cases
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Face to face referral	179	33.33
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Calls from:

Employees	479	89.20
Family	58	10.80

Total	537	100.00
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Awareness through:

Cards/Posters	447	83.24
EAR Induction	14	2.61
Family/Friend	39	7.26
Personnel referral	9	1.68
Manager referral	23	4.28
Medical referral	5	0.93

Total	537	100.00
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Portsmouth Healthcare NHS Trust-Additional Usage Report Page 2**Additional Usage****Critical Incidents - Group and Individual debriefing on site**

No. of incidents:	12
Total no. of employees involved	41

Mediation

No. of occasions	1
Total no. of employees involved	3

<u>Issues Raised</u>	<u>No.</u>	<u>Percentage of total cases</u>
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Calls related to:

Personal problems	440	81.94
Work problems	97	18.06

Personal Problems

Relationship	103	19.18
Emotional Health	135	25.14
Information	87	16.20
Legal	66	12.29
Financial	49	9.13

Total	440	81.94
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Work Problems

Relationship	20	3.73
Emotional Health	35	6.52
Career Development	5	0.93
Benefits	5	0.93
Policies	32	0.37
Performance	18	3.35
Career Change	12	2.23

Total	97	18.06
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<u>Analysis</u>	<u>No.</u>	<u>Percentage of total cases</u>
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Critical Factors

Suicide Risk	5	0.93
Substance Abuse	11	2.05
Violence Risk	19	3.54
Not able to Work	10	1.86

Divisions

Fareham and Gosport	Personal	80
	Work	22
Havant and Petersfield	Personal	44
	Work	11
Elderly Medicine Division	Personal	46
	Work	6
Specialist Healthcare	Personal	44
	Work	14
Social Care Division	Personal	18
	Work	9
Central Office	Personal	20
	Work	3
City Division	Personal	124
	Work	23
Other	Personal	64
	Work	9