#TEXTTinaDouglas StaffNurse09.01.02 #CODEI2 Worked for ?? for 8 years at GWMH. Nights on wards. Redcliffe QA/F grade Dryad 1995. Days 18M/ ?? off. Sultan E grade PT?? For 3 years. ENB care for dying, elderly with diabetes. **#ENDCODE** #CODEE10 Dryad? Continuing care and palliative care. Long length of stay/cohort of patients. Change started. #ENDCODE #CODEB3 Manicured?? that change. #ENDCODE #CODEG2 Talk to relatives. Good rapport with "regular" relatives. Sultan Ward - dramatic improvement was "nursing home" better??? **#ENDCODE** #CODEB3 Slow turnover, low occupancy, little acute. Now new manager, more acute, better working. Was hierarchical / "tasky"?? - now team nursing . How did patient care improve? **#ENDCODE** #CODEE10 Slow turnover, low occupancy, little acute. Now new manager, more acute, better working. Was hierarchical / "tasky"?? - now team nursing . How did patient care improve? #ENDCODE #CODEE11 Slow turnover, low occupancy, little acute. Now new manager, more acute, better working. Was hierarchical / "tasky"?? - now team nursing . How did patient care improve? **#ENDCODE** #CODED7 Slow turnover, low occupancy, little acute. Now new manager, more acute, better working. Was hierarchical / "tasky"?? - now team nursing . How did patient care improve? **#ENDCODE** #CODEG1 Better comms - better rapport, staff morale, better care. Patient mix? Rehab, terminal care, can't care, respite. **#ENDCODE** #CODEG2 Better comms - better rapport, staff morale, better care. Patient mix? Rehab, terminal care, can't care, respite. #ENDCODE #CODED9 Better comms - better rapport, staff morale, better care. Patient mix? Rehab, terminal care, can't care, respite. #ENDCODE #CODENC Pain may?? Policy. **#ENDCODE** #CODEF4 Not involved in developing, new chart could be improved - no space for nurse. #ENDCODE #CODED7

Signature - Toni's. Awaiting feedback from nurses. Rehab - CE decision? Discuss with GP rels with pt. Maybe Genaticea?? view also? **#ENDCODE** #CODEE1 Care whilst waiting for discharge? Normal regime - ?? team meet, discuss pt, etc - care plans. **#ENDCODE** #CODEE4 All dependant pts on food & chart? 48 hrs then reviewed. Dietician involved - good input from dietician. #ENDCODE #CODEC2 Falls? Individual risk assessment - eg. BP assessment, hip protection. #ENDCODE #CODEC6 Wanderers? Closed doors, no bell, no "spenialing"?? - staffing resources. #ENDCODE #CODED8 Challenging ??? MHE?? Assessment from Dr Banks, continuing care and pain?? #ENDCODE #CODEH3 How work in practice? How agree terminal. GP decides "end stage" same in discussion?? #ENDCODE #CODEE3 Need to find?? question time for pt and family - difficult to focus on that family. GP decides pathway working with nurses. **#ENDCODE** #CODEH1 Need to find?? guestion time for pt and family - difficult to focus on that family. GP decides pathway working with nurses. #ENDCODE #CODEH2 Need to find?? question time for pt and family - difficult to focus on that family. GP decides pathway working with nurses. #ENDCODE **#CODEE3** Sometimes Countess Mount Batten come out and give advice. Ceradualed?? normally have plan for pain. #ENDCODE #CODEF1 What doesn't work well? GP dosages. Room is ?? about dosages. Some 10mg, some 10 -40ma. **#ENDCODE** #CODEF4 Documented, record in care plan with cardex. #ENDCODE #CODEF1 Pharmacists involved sometimes. #ENDCODE **#CODENC** Anything else? Want to be positive. Positive things will be seen & come out of it. Care is good compared to acute hospitals - time spent with pts - care given is good. **#ENDCODE** 

#CODEC1 Its improved over 8 years. N practice improved. #ENDCODE #CODEC2

#ENDCODE #CODEG2 But - a relatives room is needed, relative facilities. #ENDCODE #CODEC6

#ENDCODE #CODEE4 Meals ordering is complex, tick sheet 2 days ahead (bar?? Sheet) ?? - nursing staff beeper or who?? #ENDCODE #CODENC Ancillary process - non-nursing duties: "Can you come & get the meal, xray....." Good qual. #ENDCODE