

#TEXT: **Code A**

Clinical Risk Advisor 7.1.02

#CODEK1

Doing it for one year. Before that was recruitment and risk, now WAL W Hampshire NHS Trust specialising in Mental Health (RMN background).

#ENDCODE

#CODEK1

Previous risk advisor went off sick. Trust had "care key" software - several years. He developed the data base to a usable form.

#ENDCODE

#CODEK1

Screen adverse forms, classify, grades them, discusses / disputes severity rating. Near miss, Actual - severity grading. Grades - number / service/type / divisional reports to managers of divisions. Can get more refined detail. System is slick, can provide trend analysis, find risky times of day.

#ENDCODE

#CODENC

Turns data into information. Portsmouth Healthcare have this good system - best on South Coast.

#ENDCODE

#CODEK1

Eg 1 Clinical audit request data eg on FALLS, timing or drug round, use of hip protectors.

#ENDCODE

#CODEK2

Medicines management

#ENDCODE

#CODEK2

Culture was for over-reporting, eg drug errors were not all "errors". Eg getting noon drug at 13:00 hrs because delayed in therapy. Others - wrong time or wrong drug.

#ENDCODE

#CODEK1

Division request detail of drug management errors. Can search by name / number/ Dob etc.

#ENDCODE

#CODEF3

Division request detail of drug management errors. Can search by name / number/ Dob etc.

#ENDCODE

#CODEK2

Division request detail of drug management errors. Can search by name / number/ Dob etc.

#ENDCODE

#CODEK1

Enter into Care Key then sorted by Access to Clin gov groups.

#ENDCODE

#CODEK1

Many more beds at GWMH - so more incidents. On a prorata basis - slightly lower than average.

#ENDCODE

#CODEF3

No indication that D/H/M infusion problems featured particularly. Feels that in fact that Trust over-reported. Feels Trust would report, admit to it and deal with problem.

#ENDCODE

#CODEK1

With W Hampshire from 12.11.01. Director of Nursing at GWMH buys hime back at 1 day per week to check data input accurately and advise on how to use system.

#ENDCODE

#CODENC

Incident forms usually OK, some are not crisp.

#ENDCODE

#CODEK1

He had to deploy considerable IT skills to make system work. Other trusts use Ulysses system.

#ENDCODE

#CODEK1

He feels reports/ information is used, read, people including Chairman of Trust react to it. Can demonstrate favourable trends denoting effective action.

#ENDCODE