#TEXTLynBarrat

Staff Nurse 9.1.02

#CODENC

Has been at GWM since 1980. Originally on Radcliffe Annex then Dryad since 1987. E grade staff nurse, does day work. Line management - g -> f -> e nurses above her.

Reports direct to G Grade sister then above her to Toni Scammel. John Peach is service manager.

#ENDCODE

#CODED3

She would immediately go to Sister Marilyn if she had a problem but doesn't have much confidence in upper management.

#ENDCODE

#CODED9

"I don't feel I've had the support I should have had before and during investigation (earlier incidents) - others feel the same way.

#ENDCODE

#CODEC1

Team on own ward give excellent care to patients and give a lot of ourselves to the ward".

#ENDCODE

#CODEG2

How do you know? We get comments from relatives saying how pleased they are with the care. I've never seen people look so happy.

#ENDCODE

#CODEC7

How do you know? We get comments from relatives saying how pleased they are with the care. I've never seen people look so happy.

#ENDCODE

#CODEG1

Patients tell us that "they're grateful to us".

#ENDCODE

#CODEC7

Patients tell us that "they're grateful to us".

#ENDCODE

#CODEC7

Patients look well cared for. Fairly short staffed at moment.

#ENDCODE

#CODED1

Relying on agency staff so can't do little things we'd like to help patients.

#ENDCODE

#CODED11

Appraisal system: Staff Nurse Day would carry out -> due in April /May

#ENDCODE

#CODEE11

Dryad supposed to be continuing care from its start -> (we feel with loss of last Radcliffe patient recently) lots of inappropriate referrals.

#ENDCODE

#CODEE1

Dryad supposed to be continuing care from its start -> (we feel with loss of last Radcliffe patient recently) lots of inappropriate referrals.

#ENDCODE

#CODEE1

Getting lost of Fractured neck of femur, slow stream stroke patients. Get some Daedalus patients prior to discharge.

#ENDCODE

#CODED2

The policy changes every time we get a new consultant on ward. Did not know Dr Ravindreul was leaving until recently.

#ENDCODE

#CODED1

Last 3 - 4 years, we've had several consultants

#ENDCODE

Last 3 - 4 years, we've had several consultants

#ENDCODE

#CODEI2

Training. No extra training to equip her for new duties. Physios do assessment. Very limited OT input - 1/2 hr a week.

#ENDCODE

#CODEE10

OTs show nurses what exercises expected for patients. She does no find it easy to do the work although nurses do try to help patients exercise regularly.

#ENDCODE

#CODEE5

Physiotherapist makes assessment and puts it in medical notes.

#ENDCODE

#CODEE10

Limited OT input - make arrangements for washing and dressing assessment but OT doesn't come physically on to the ward - they used to do so in the past but now we seldom see them.

#ENDCODE

#CODEE10

Speech and language therapists, dieticians advisable and will came and see patients on ward.

#ENDCODE

#CODEH2

End of life management. Two different views on ward: I would personally like to raise it a lot sooner than we do, others feel that staff should delay informing them.

#ENDCODE

#CODEH5

End of life management. Two different views on ward: I would personally like to raise it a lot sooner than we do, others feel that staff should delay informing them.

#ENDCODE

#CODED7

Differing perspectives don't create problems or conflict. All staff discuss it and make plan clear in notes.

#ENDCODE

#CODEE5

Differing perspectives don't create problems or conflict. All staff discuss it and make plan clear in notes.

#ENDCODE

#CODEH3

Differing perspectives don't create problems or conflict. All staff discuss it and make plan clear in notes.

#ENDCODE

#CODENC

Control of pain: UKCC Guidelines.

#ENDCODE

#CODEF1

Trust policies followed closely.

#ENDCODE

#CODEG2

We always discuss pain relief with relatives.

#ENDCODE

#CODEF4

Things have changed in policy on Dryad on paperwork used on pain management recently.

#ENDCODE

#CODEF4

Chart progress of sedating effects. Note syringe driver census.

#ENDCODE

#CODEG2

Hold meeting with family where they are informed about pain management drugs.

#ENDCODE

#CDOEE4

Now have one sheet to record all details.

#ENDCODE

#CODENC

DNR decisions. Of 19 patients on ward at moment, only 3 or 4 are DNR status.

#ENDCODE

#CODEE2

Decision always made after discussion on DNR.

#ENDCODE

#CODED7

Go along with wishes of patients and relatives - in the end it's a whole team decision.

#ENDCODE

#CODEE2

Need to decide what to do when patient leaves the ward.

#ENDCODE

#CODEE2

Always recorded in medical notes and also in nursing notes - regularly reviewed.

#ENDCODE

#CODEE5

Always recorded in medical notes and also in nursing notes - regularly reviewed.

#ENDCODE

#CODENC

Dryad split in two (Mary rose and Warrior)

#ENDCODE

#CODEE2

Keep files on patients in which DNR status recorded.

#ENDCODE

#CODEE5

Keep files on patients in which DNR status recorded.

#ENDCODE

#CODEC5

Activity (for patients) is one area we're lacking in. We try to keep them occupied as much as possible, several like to watch TV a lot, others like music (change tapes), try to talk to them and read to them.

#ENDCODE

#CODEC7

Activity (for patients) is one area we're lacking in. We try to keep them occupied as much

as possible, several like to watch TV a lot, others like music (change tapes), try to talk to them and read to them.

#ENDCODE

#CODEE10

Activity (for patients) is one area we're lacking in. We try to keep them occupied as much as possible, several like to watch TV a lot, others like music (change tapes), try to talk to them and read to them.

#ENDCODE

#CODEE11

Activity (for patients) is one area we're lacking in. We try to keep them occupied as much as possible, several like to watch TV a lot, others like music (change tapes), try to talk to them and read to them.

#ENDCODE

#CODED9

Numerous staff feel they have had very little support from senior management over the events and investigations

#ENDCODE

#CODED7

"We're a good team, we're a tight team- we've all worked together for a long time"

#ENDCODE

#CODEE11

Would like someone to organise activities, outings.

#ENDCODE

#CODED10

We need more staff and end to use of agency staff.

#ENDCODE

#CODED10

More agency staff covering sickness.

#ENDCODE

#CODED3

We have 19 heavily dependent patients and only five staff.

#ENDCODE

#CODED1

Not aware of any review of staffing levels and staff mix.

#ENDCODE

#CODEE1

Getting a lot of inappropriate admissions, patients with dementia - mental health wards always full.

#ENDCODE

#CODED8

Ask Dr Banks to visit patients where concerns.

#ENDCODE

#CODEK2

Whistleblowing - would you feel comfortable with policy. I would have to have go at sorting it myself first - would discuss / warn but if observed again would then go to Manager.

#ENDCODE

#CODEK2

Any experience? Not gone to senior, but have taken colleague aside and said practice inappropriate was not anything too severe.

#ENDCODE