

#TEXTJW, Time:Wednesday 8am, Situation:Meal Time, Ward:Dryad

#CODEC4

Breakfast served to patients in bed so some very poorly positioned choice of prunes, cereals, porridge, toast and marmalade/jam and tea/coffee. Majority served in beaker cups

#ENDCODE

#CODEC4

No patient was up at this time

#ENDCODE

#CODEC1

All staff welcomed us, addressed patients appropriately

#ENDCODE

#CODEC6

No smells

#ENDCODE

#TEXTJW,MP Time:08-20, Situation: Medicines Distribution, Ward:Dryad

#CODEC3

Watered breakfast - all patients in bed. One being appropriately fed. Two Phillipine nurses. One being instructed in medicine distribution by Tori Scarrell? Language problem.

#ENDCODE

#CODEC1

No one in lounge. T.V on. One patient being helped to walk by Nurse

#ENDCODE

#CODEF2

Preadministration? Quite prolonged? Difficult, with language by nurse. Process was very slow, but Troi clearly supervising well? How long does Induction of Phillippino nurses take.

#ENDCODE

#TEXTMM,MP, Time:16.00, Situation:3-45, Ward: Sultan

#CODEC1

Bells are by every bed but not always in evidence. No patients in lounge. Table not laid.

#ENDCODE

#CODEC4

Several empty beds. Ward generally very clean, staff friendly. Good atmosphere. Plenty of visitors.

#ENDCODE

#TEXTMM,MP, Time: 9.25pm, Situation: Handover, Ward: Daedalus

#CODEC3

Handover did not take place. Took place at 1pm. One nurse only handover observed by MM at 3.30. Bells: Emergency bell, are not? Ordinary bells. Some seen by some of the beds in the wards. No T.V. Ward Radio - T.Vs but not on. Good infection control facilities, gloves are worn by all trained staff. T.V in single room

#ENDCODE

#CODEC4

Ladies sitting in lounge. Lounge T.V not on (small T.V)

#ENDCODE

#CODEC1

Telephone passed the visitor unable to come to phone.

#ENDCODE

#CODEC5

Friendly atmosphere with ladies. HCSW is friendly with patient and easy communication with them. Spoke to disoriented patient. Lady difficult in reaching tea on table, out of her reach. Spilt tea continuously, clearly needed help, spilt on to trainers. No staff present to help move biscuit. Nurses encourage patients. Not enough chairs in lounge. Curtains round beds. T.V not on either lounge. No games activities.

Patients not eating or drinking? Monitored. All beds full. A lot of apparently continued care patients, probably due to bed blocking. No sign of conventional intermediate care but there was a pre-discharge that were patients could make their own drinks, going into the lounge for needs

#ENDCODE