#TEXTAndy Wood Finance Director 7.1.02 #CODEA2 Account to MMN -> Andy Wood -> Contractor Deputy Director -> Management. Mb of board and operational Mg group. #ENDCODE #CODEA3 Devolved Budget Structure. Managed by locality and service. Joint account to FD and Fareham and Gosport locality. **#ENDCODE** #CODEA3 Local flexible management? Autonomous and good communication with e@ division. So long as comply with policies. #ENDCODE #CODEB1 Local flexible management? Autonomous and good communication with e@ division. So long as comply with policies. **#ENDCODE** #CODEA3 Surplus monies? - look at Trust finance as a whole. #ENDCODE #CODEA3 Trust OVP. Broke even since 1994. 2001 - 2002 difficult year. Elderly medicine experience pressures -> recruitment, drugs. **#ENDCODE #CODENC** Fareham and Gosport elderly care - good. #ENDCODE #CODEA3 CRAZ progs? SAFF. Give activity - kept central and tried to prevent impact on operational divisions. #ENDCODE #CODEA3 2 - 3 years no stress on meeting targets. #ENDCODE #CODEA3 Elderly services? Medicine. 97 - imbalance some issues. 18 months - 2 years Finances have got worse -> services grown -> recruitment down / agency bills up. **#ENDCODE** #CODEA3 Corporate response toward deficit -> new General Manager -> action plan = ongoing budget into balance -> agency and drugs. #ENDCODE #CODEA3 2001 -2002 = 1 million pound but after plan £330,000 overspend. #ENDCODE #CODEA2 Responsibility for Elderly Services at GWMH - Fareham and Gosport - Fiona Camerson. Elderly Medicine - Acute management. #ENDCODE #CODEG9 How is Fiona told to break even? Verbally, meeting about next year, meet at quarterly meetings, start of year plan.

#ENDCODE #CODEA2 How is Fiona told to break even? Verbally, meeting about next year, meet at quarterly meetings, start of year plan. #ENDCODE #CODEB1 How is Fiona told to break even? Verbally, meeting about next year, meet at quarterly meetings, start of year plan. #ENDCODE #CODEA3 SAFF negotiations being tough? Effect on Elderly Medicine -? Last year no increased input. **#ENDCODE** #CODEA3 2 - 3 years ago SAFF input into elderly medicine. **#ENDCODE** #CODEA3 Investment for Int Care in Daedalus? Designated Int Care - national money general review. **#ENDCODE #CODEA5** Investment in outside capital? Historical equipping budget - £50,000 - £100,000. #ENDCODE #CODEA5 Local - GWMH supported by Trust Fund and league of friends. Estates. #ENDCODE #CODEA3 Elderly people's services balance. No money from CRAZ and SAFF. How address balance - review MSE office budget, agency usage, use of Trust Fund. Mainly short term. **#ENDCODE** #CODED1 Longer term = next 2 - 3 years nursing structure. Nurse leadership, clinical leadership. #ENDCODE #CODEG9 Corporate. Culture -> Trust - distinct culture, open devolved, 4 key practice values - very facilitative. **#ENDCODE #CODENC** Practice Examples #ENDCODE #CODEB2 Communication - own and aware of trust values. #ENDCODE #CODEB2 Pounds matter - making sure people are aware of value of spending. Corporate - Trust newspaper, staff letters, monthly info exchange, divisional review process, personal contact. networks. **#ENDCODE** #CODEB2 Executive Director - group operational management, group very cohesive - role awareness. Group meets 2 weekly or monthly. **#ENDCODE #CODENC**

How quality issues are communicated to board or director? Example #ENDCODE #CODEJ1 Three complaints - monitoring to be aware of risk events report at divisional review. director board @ trends. #ENDCODE #CODEJ1 Director board - critical, risk, litigation. Near misses, annual CGR presentation from divisions. Discovered by divisions. Mounting issues -> planning and action. Lo division asked by Business Manager - come and talk to board. #ENDCODE #CODENC Member on risk management. Liaises with clinical management etc, confusion is key. #ENDCODE #CODEB3 Training budgets. Resources - each division has own training budget but particular issues Trust would invest and fund training. #ENDCODE #CODEB3 Role in Business Planning? - Ops Director and comms - David Barker. - Planning patient focused and clinical? Board here for support and providing a framework. #ENDCODE #CODEB1 Clinician and front line staff involvement? Business plans written by reference groups and multidisciplinary groups. **#ENDCODE** #CODENC Not top down view. How are tensions resolved? #ENDCODE #CODEA1 Max Mill would act as mediator. #ENDCODE #CODEB2 Clinical Management. Lead Consultant -> MD. No direct role. Voice heard through divisional meetings. **#ENDCODE** #CODENC Future - move to PCT. Involvement mainly peripheral - financial / quality risks in moving into PCT. No quality risk. Could be financial if local voices are not hear. Safeguards - local performance improvement plan - broader ownership not aware of knock on in each area. **#ENDCODE** #CODEJ1 How first heard about 1998. Board meetings. Directors meeting wards? Not been deliberate. Rotate board meetings so go to different sites. **#ENDCODE** #CODEB2 Eileen - empowering clinical leadership, is in harmony with operational remit. #ENDCODE #CODENC Since two years ago Eileen's strategy has reduced staff wastage by 1/2.

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#ENDCODE