**Telephone Interview** Rose Cook 23.11.01 11:00 am #TEXTRoseCook #CODEE1 Patient Transfer No complaints about discharge War Mem. - patients and happy quite happy to stay at WMH. Not that keen to come out. #ENDCODE #CODEE1 Patient Transfer Arrangements to visit GWMH. Pre-referral work well for assessment. #ENDCODE #CODEC1 Staff Attitude Very favourable impression. Very kind and caring. #ENDCODE #CODEC5 Humanity of Care Patients from GWM all physically well - clean and tidy and well enough to be discharged to nursing home. #ENDCODE