

#TEXTMrs **Code A**
Telephone Interview 14.12.01

#CODEF1Prescribing
Amazing on admission notes that can have aramorph before mother was seen.

#ENDCODE

#CODEE1Patient transfer
Had physio - eating properly and having normal conversation. Walking with a frame at Haslar.

#ENDCODE

#CODEG2Relative and Carers
Convalescence with view to discharge to nursing home

#ENDCODE

#CODEE1Patient transfer
Convalescence with view to discharge to nursing home

#ENDCODE

#CODEG6Haslar
Discharge note from Haslar - was about convalescence

#ENDCODE

#CODEE1Patient transfer
Discharge note from Haslar - was about convalescence

#ENDCODE

#CODEH1Patient Care
1st entry on admission sheet - happy for death certification. Was going in post-op 'well' patient for convalescence. Written by Doctor. Is this a cover for hospital with no 24 hour cover

#ENDCODE

#CODEE5Patient Records
1st entry on admission sheet - happy for death certification. Was going in post-op 'well' patient for convalescence. Written by Doctor. Is this a cover for hospital with no 24 hour cover

#ENDCODE

#CODEC2Effectiveness and Outcomes
Is this bad practice. Does this pre-empt way patients treated by nurses.

#ENDCODE

#CODEF1Prescribing
Main concern - because of pre-certification and falls needed morphine.

#ENDCODE

#CODEF2Administration
Permission was given by **Code A** for morphine for mother

#ENDCODE

#CODEG2Relatives and Carers
Permission was given by **Code A** for morphine for mother

#ENDCODE

#CODEC5Humanity of care
Transferred on a sheet back to GWMH - no poles to transfer. Like a sack of potatoes - imagine position of hip - started to scream with pain

#ENDCODE

#CODEE1Patient transfer
Transferred on a sheet back to GWMH - no poles to transfer. Like a sack of potatoes - imagine position of hip - started to scream with pain

#ENDCODE

#CODE C5Humanity of care
Didn't die as would have wished - death as a result of what happened to her - last

thoughts of terrible pain.

#ENDCODE

#CODEE4Nutrition and Fluids

No water and food for last four days of life - not able to speak

#ENDCODE

#CODEC1Humanity of Care

Kidney failure - asked nurse to change catheter bag - solidified gunge in bottom of bag - can't change it unless full.

#ENDCODE

#CODEC4Organisation of care

Kidney failure - asked nurse to change catheter bag - solidified gunge in bottom of bag - can't change it unless full.

#ENDCODE

#CODEH1Patient Care

Notes checked - no Drs entered room in last days of life.

#ENDCODE

#CODEH1Patient Care

Basic care lacking in last few days eg moistening mouth - clean pillow cases

#ENDCODE

#CODEC5Humanity of care

Basic care lacking in last few days eg moistening mouth - clean pillow cases

#ENDCODE

#CODEJ1Trust Management

Raised unhappiness in handwritten notes

#ENDCODE

#CODEC6Environment

Tea making place in lounge in Daedalus and café etc.

#ENDCODE

#CODEC1Staff Attitude

One or two nurses excellent

#ENDCODE

#CODEG2Relatives and Carers

Information given from the family eg difficult to know when needed toilet eg agitated and then given oramorph. How info passed on? - continent before.

#ENDCODE

#CODEE6Environment

More to be added with team

Information given from the family eg difficult to know when needed toilet eg agitated and then given oramorph. How info passed on? - continent before.

#ENDCODE

#CODEC1Staff Attitude

Whoever picked her up from fall - didn't do anything about it

#ENDCODE

#CODEC6Environment

Was surrounded by curtains drawn so unable to attract attention

#ENDCODE

#CODEH2Relatives & Carers

How was bad news broken? As soon as syringe driver - realised not <???) were told about syringe driver by.

#ENDCODE

#CODEC1Staff Attitude

Doctor leaned on wall and said next thing chest infection and that will be it.

#ENDCODE

#CODENOCODE

No temperature/cough or other signs of pneumonia/chest infection. Death certification not mentioned recent surgery in last 10 days - death certificate not correct. Registrar said not.

#ENDCODE

#CODEE1Patient transfer

Discharge letter from Haslar to GWMH - now fully weight bearing and zimmer needs total care, is continent - and explanation of fidgeting = need toilet and recommended more physio.

#ENDCODE

#CODEG6Haslar

Discharge letter from Haslar to GWMH - now fully weight bearing and zimmer needs total care, is continent - and explanation of fidgeting = need toilet and recommended more physio.

#ENDCODE