



Trust Strategic

A1 - Leadership

A2 - Accountabilities

A3 - Direction & planning

A4 - Health econ partnerships

A5 - Patient & public partners



Service Strategic

B1 - Leadership

B2 - Accountabilities

B3 - Direction & planning

B4 - Service perf man



Quality

- C1 - Staff attitude
- C2 - Effectiveness & outcomes
- C3 - Access to services
- C4 - Organisation of care
- C5 - Humanity of care
- C6 - Environment
- C7 Pos patient exp
- C8 - Neg patient exp



Staffing & Accountability

- D1 - Wrkfrc & serv planning
- D2 - Medical accountability
- D3 - Nursing accountability
- D4 - AHP accountability
- D5 - Other staff accountability
- D6 - Out of hours arrangements
- D7 - Team working
- D8 - Staff welfare
- D9 - Recruitment & retention
- D10 - Performance man

Guidelines

- E1 - Patient transfer
- E2 - DNR
- E3 - Palliative care
- E4 - Nutrition & fluids
- E5 - Patient records
- E6 - more to be added with team
- E7 - Trust performance
- E8 - Consent



Drugs

F1 - Prescribing

F2 - Administration

F3 - Review

F4 - Recording



Communication

G1 - Patients

G2 - Relative & carers

G3 - Primary care

G4 - Acute

G5 - HA

G6 - Haslar

G7 - Social Services

G8 - Nursing homes



End of Life

H1 - Patient care

H2 - Relative & carers

H3 - Staff

H4 - Cultural, spiritual needs



Supervision & Training

I1 - Medical

I2 - Nursing

I3 - AHP

I4 - Other staff

I5 - Induction

I6 - Mandatory



Complaints

J1 - Trust management

J2 - Ward management

J3 - Trust lessons

J4 - Ward lessons

J5 - Training



Clinical Governance

K1 - Trust arrangements

K2 - Ward arrangements

K3 - PCT arrangements