

SUGGESTED GOSPORT INVESTIGATION CODES

TOR 2 – “management ...of healthcare”

A. TRUST STRATEGIC MANAGEMENT

- A1 Leadership
- A2 Accountabilities
- A3 Direction & planning
- A4 Health econ partnerships
- A5 Patient & public partners.

B. SERVICE STRATEGIC MANAGEMENT

- B1 Leadership
- B2 Accountabilities
- B3 Direction & planning

TOR 3 – “trust systems to ensure good quality patient care”

C. QUALITY INDICATORS

- C1 Staff attitude
- C2 Effectiveness & outcomes
- C3 Access to services
- C4 Organisation of care
- C5 Humanity of care
- C6 Environment

D. STAFFING AND ACCOUNTABILITY

TOR 3 (i) “staffing and accountability arrangements, including out of hours”

- D1 Wrkfrc & serv planning
- D2 Medical accountability
- D3 Nursing accountability
- D4 AHP accountability
- D5 Other staff accountability
- D6 Out of hours arrangements
- D7 Team working

TOR 3 (ii) – “guidelines and practices in place to ensure good quality care and effective performance management”

E. GUIDELINES, PRACTICES & PERFORMANCE MANAGEMENT

- E1 Patient transfer
- E2 DNR
- E3 Palliative care
- E4 Nutrition & fluids
- E5 Patient records
- E6 more to be added with team...
- E7 Trust perf manment
- E8 Service perf manment
- E9 Staff perf manment

TOR 3 (iii) – “arrangement for the prescription, administration, review and recording of drugs”

F. DRUGS

- F1 Prescribing
- F2 Administration
- F3 Review
- F4 Recording

TOR 3 (iv) – “ communication and collaboration....”

G. COMMUNICATION & COLLABORATION

- G1 Patients
- G2 Relative & carers
- G3 Primary care
- G4 Acute
- G5 HA
- G6 Haslar
- G7 Social services
- G8 Nursing homes

TOR 3 (v) – “arrangements to support patients and their relatives/carers towards the end of life”

H. END OF LIFE

- H1 Patient care
- H2 Relatives & carers
- H3 Staff

TOR 3 (vi) – “supervision and training arrangements in place to enable staff to provide effective care”

I. SUPERVISION AND TRAINING

- I1 Medical
- I2 Nursing
- I3 AHP
- I4 Other staff

TOR 4 – “how lessons have been learnt across the trust from patient complaints”

J. COMPLAINTS

- J1 Trust management
- J2 Ward management
- J3 Trust lessons
- J4 Ward lessons
- J5 Training

TOR 5 – “adequacy of trust’s clinical governance arrangements”

K. CLINICAL GOVERNANCE

- K1 Trust arrangements
- K2 Ward arrangements
- K3 PCT arrangements