

PRIVATE & CONFIDENTIAL

27<sup>th</sup> November 2001

Mr & Mrs Bulbeck

**Code A**

Direct Dial: 020 7448 9323

Email:  
julie.miller@chi.nhs.uk

www.chi.nhs.uk

Dear Mr & Mrs Bulbeck

I would like to thank you for coming to meet with members of the Commission for Health Improvement (CHI) investigation team on Wednesday 21<sup>st</sup> November 2001.

We greatly appreciated you taking the time to share your experiences with us, especially due to the sensitivity of the issues covered. I hope that you also found it a useful experience.

We will send you a letter in the spring, informing you of the investigation report publication date, which you will automatically receive, once it has been press released and published. You may, therefore, hear about the report in the papers, TV or radio before you receive a copy of the published final report.

Once again, thank you for taking the time to see the Commission. If you have any questions or further information you would like to share with us, please contact me on: 020 7448 9323 or by e-mail at: [julie.miller@chi.nhs.uk](mailto:julie.miller@chi.nhs.uk).

Once again, thank you.

Yours sincerely

**Julie Miller**  
*Investigations Manager*

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*Investigations Manager*

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Mr & Mrs Ripley

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