

#TEXTMMMPSTAN

#CODEC3

Bells but not ???? in evidence, but one bell on patient's bed. No patients in the lounge, table not laid. Plenty of visitors, several empty beds. No TV on ?????

#ENDCODE

#CODEC6

Ward generally clean.

Dryad - no sign of bell within reach (?why) in most of the beds.

#ENDCODE

#CODEC5

Ward philosophy poster for ??? to services.

TV on in single room and lounge + music playing in single room. Bell was within reach in a single room.

Kitchen and dishwasher clean.

Ward generally clean.

Small dayroom - no games, small print books. Dayroom used as a store room. 3 TVs.

Lounge TV on. There are games eg. snakes and ladders and ludo and compendium of games. Even though patient not obviously well they drink squash etc. in lounge with crisps etc.

Also music centre, books on table (Catherine Cookson). Several Catherine Cookson books much more like "home".

No smell in any of the wards.

One jigsaw puzzle, 300 large pieces, magazines and dominoes in patient lounge.

Curtain not immediately pulled round patient.

1 Phillipino nurse seen - appears well organised.

Cleaning services on ward.

Are staff available to entertain patients?

#ENDCODE