

#TEXTObsMM

Time12pmDaedalusWard

#CODED10

Pat Wilkins - 17 yrs in hospital (Senior staff nurse explaining off duty rota).

Vacancy estimated = 4.5 on scale 0-10 re: recruitment problems/difficulties.

Don't offer flexi time but try to be as accommodating as possible. 2 shift patterns.

Eg nurse being allowed to work special shifts to cope with child care problems.

#ENDCODE

#CODED1

Normal staffing 6-7am (2 qual / 4 unqual) better when there are 7 but 6 acceptable.

Establish 4-5pm shift ( 2 qual / 4 unqual). Egs 11 & 12 Dec 2001 - 5am (2 trained:3) Pm

ok. 6 Dec 5am (2:3) Pm ok. Mornings most difficult because little time to make alternative arrangements to cover sickness. 2 nurses long time sick - 1 resigned - 1 (manager trying to help into different role).

#ENDCODE

#CODED1

7th Oct had week for sickness - eg 1 trained staff 12.10.01 5 untrained in ward for any shift.

#ENDCODE

#CODED10

Use hospital bank - then agency, try other wards for help.

#ENDCODE

#CODED1

Use hospital bank - then agency, try other wards for help.

#ENDCODE

#CODEC4

If pt care at risk or they are refusing admissions - will use adverse event form, use event form reporting. Uses for inappropriate admission & pts admitted later in day so unable to be seen by doc. Logged under to send changes an event form.

#ENDCODE

#CODEC4

Ward observed at meal time. Appeared to be sufficient staff available to serve lunch and to assist patient feeding where required. Staff report noting down when patients appetite poor in records. Draw attention of senior nurses to patients not eating well.

#ENDCODE

#CODEC5

Ward observed at meal time. Appeared to be sufficient staff available to serve lunch and to assist patient feeding where required. Staff report noting down when patients appetite poor in records. Draw attention of senior nurses to patients not eating well.

#ENDCODE

#CODEC5

Meals appeared appetising & appropriate for individual patients.

Staff report being able to order 3 sizes of portion for pts (sm, med, lrg) according to need and patients wishes.

#ENDCODE

#CODEC5

Patients encouraged to sit at table when possible & staff reported that they take care to ensure patients who are able to feed themselves maybe "shaky" - given privacy to save embarrassment.

#ENDCODE