#TEXTObsJWed9January2002 7.45-9amMealtimeHandoverDaedalus #CODE Attended handover meeting started at 7.30am #ENDCODE #CODED11 Night staff handing over to day staff - referred throughout to: Mr/s...., the....(diagnosis, eg fractured not COPD). Basic run through of night time/physical condition of patients. Day Manager then also ran through diary for day, including staff training, tel calls to be made to relatives e.t.c. #ENDCODE #CODEG9 Night staff handing over to day staff - referred throughout to: Mr/s...., the....(diagnosis, eg fractured not COPD). Basic run through of night time/physical condition of patients. Day Manager then also ran through diary for day, including staff training, tel calls to be made to relatives e.t.c. **#ENDCODE** #CODED7 White board in office, grid details against each patient name date referred to therapist, ss, date of home assessment, TTO's/transport etc. final column headed Bedblockers. 8 patients names ticked. **#ENDCODE** #CODEG7 White board in office, grid details against each patient name date referred to therapist, ss, date of home assessment, TTO's/transport etc. final column headed Bedblockers. 8 patients names ticked. #ENDCODE #CODEG9 White board in office, grid details against each patient name date referred to therapist, ss. date of home assessment, TTO's/transport etc. final column headed Bedblockers. 8 patients names ticked. **#ENDCODE** #CODEC4 White board in office, grid details against each patient name date referred to therapist, ss, date of home assessment, TTO's/transport etc. final column headed Bedblockers. 8 patients names ticked. **#ENDCODE** #CODEC4 On entering ward, 2 patients up, dressed and sitting in day room, one of whom watching news programme. Manager explains that divided into two teams and one initially concentrates on getting patients up out of bed in readiness for breakfast and then other team assist in feeding those who need. #ENDCODE #CODFD8 Second board in office titled physic and messages for OT including details of one patient level of mobility; dates for 3 OT home assessment and request for 3 other patients to have home assessments. #ENDCODE #CODEG9 Second board in office titled physic and messages for OT including details of one patient level of mobility; dates for 3 OT home assessment and request for 3 other patients to have home assessments. **#ENDCODE**

#CODEG1

Attempt to provide information for the patients/rels-

General information on wire rack, including complaint leaflet, how to find residential care, how to avoid falls etc. BUT too many leaflets stuffed in, wire rack quite high up and had to stretch for top row @ 5"8"

Photos of staff on noticeboard round corner at entrance - small photocopied, so difficult to see.

Physio info -stroke information - not layman's terms; falls leaflet very small.

#ENDCODE

#CODEG2

Attempt to provide information for the patients/rels-

General information on wire rack, including complaint leaflet, how to find residential care, how to avoid falls etc. BUT too many leaflets stuffed in, wire rack quite high up and had to

stretch for top row @ 5"8"

Photos of staff on noticeboard round corner at entrance - small photocopied, so difficult to see.

Physio info -stroke information - not layman's terms; falls leaflet very small.

#ENDCODE

#CODEC6

Attempt to provide information for the patients/rels-

General information on wire rack, including complaint leaflet, how to find residential care, how to avoid falls etc. BUT too many leaflets stuffed in, wire rack quite high up and had to stretch for top row @ 5"8"

Photos of staff on noticeboard round corner at entrance - small photocopied, so difficult to see.

Physio info -stroke information - not layman's terms; falls leaflet very small.

#ENDCODE

#CODED8

Attempt to provide information for the patients/rels-

General information on wire rack, including complaint leaflet, how to find residential care, how to avoid falls etc. BUT too many leaflets stuffed in, wire rack quite high up and had to stretch for top row @ 5"8"

Photos of staff on noticeboard round corner at entrance - small photocopied, so difficult to see.

Physio info -stroke information - not layman's terms; falls leaflet very small.

#ENDCODE

#CODEG9

Care plan folder left open on desk - no confidentiality way of identifying patient - no name visible.

#ENDCODE

#CODEG1

Call bells within reach.

#ENDCODE

#CODEC6

Call bells within reach.

#ENDCODE

#CODEC6

MAOI Dietary Guidelines sheet sellotaped on door of bay-labelled (in large writing with red marker pen) with patients name. (Confidentalility)

#ENDCODE

#CODEG9

MAOI Dietary Guidelines sheet sellotaped on door of bay-labelled (in large writing with red marker pen) with patients name. (Confidentalility)

#ENDCODE

#CODEC6

Two sitting rooms/dinning, wallpapered. Variety of armchairs-heights and designs and some pressure relieving cushions. 1 footrest only in first sitting room. Little evidence of occupational opportunities- Mondays newspaper and October magazine in one room ;pile of jigsaw puzzles in one room (200-1000 pieces, pictures of birds/skiers) small selection of large print books and library of regular books, Domestic size clocks.

#ENDCODE #CODEC4

Two sitting rooms/dinning, wallpapered. Variety of armchairs-heights and designs and some pressure relieving cushions. 1 footrest only in first sitting room. Little evidence of occupational opportunities- Mondays newspaper and October magazine in one room ;pile of jigsaw puzzles in one room (200-1000 pieces, pictures of birds/skiers) small selection of large print books and library of regular books, Domestic size clocks.

#ENDCODE #CODEC6

All bathroom and toilet facilities clean, several wheelchairs stored in corner of bathroom. 1 missing footrest. Toilets have option of dropdown rails on both sides, raised toilet seat, stock of pads alongside.

#ENDCODE

#CODEC6

No odour noticed throughout ward

#ENDCODE

#CODEC4

Breakfast service in dining room, choice of prunes, cereals, porridge, toast and tea/coffee. Four patients at one table and one patient sat on own at another table.

#ENDCODE

#CODEG1

Patients addressed by name (both first and surnames- mostly surnames)sometimes by staff approaching from behind and then bending over patient.

#ENDCODE

#CODEC5

Patients addressed by name (both first and surnames- mostly surnames)sometimes by staff approaching from behind and then bending over patient.

#ENDCODE

#CODEC1

Patients addressed by name (both first and surnames- mostly surnames)sometimes by staff approaching from behind and then bending over patient.

#ENDCODE

#CODENC

Observed one patient attempting to get up out of bed himself before curtains drawn around.

#ENDCODE

#CODEC1

One patient came out of sideward and asked me if I was ok-worried I was lost-advised by nurse not to walk around without slippers.

#ENDCODE

#CODEC1

All staff acknowledged our approach saying good morning etc.

#ENDCODE

#CODEC4

Breakfast served 8.30am. Clinical manager states that if patient chooses they can have breakfast served later on.

#ENDCODE #CODENC One man left to sit at breakfast table alone, let cereal bowl moved to left - I mentioned this to ward staff before we left, as concerned re: safety. #ENDCODE #CODEC6 Ward opens out into contained courtyard - lovely environment with pond in middle & benches around about - also long variety of ground surfaces, so good for practising outdoor mobility. #ENDCODE

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