

CODE: NC No Code	Stakeholder.MrsRichards	No temperature/cough or other signs of pneumonia/chest infection. Death certification not mentioned recent surgery in last 10 days - death certificate not correct. Registrar said not.
CODE: NC No Code	Statutory Stakeholder.Interview with Dr Warner.22.1	In LMC's view, Althea Lord and colleagues are excellent: 'we have great confidence in the consultants at GWM'
CODE: NC No Code	Statutory Stakeholder.Interview with SERO.19.11.txt	SERO were first alerted by health authority through their comms. Department
CODE: NC No Code	Statutory Stakeholder.Interview with SERO.19.11.txt	* Tracked down special untoward incident report about Gosport on SERO database * SERO database doesn't go back far enough to show historic trend of SUIs at Gosport
CODE: NC No Code	Statutory Stakeholder.Interview with SERO.19.11.txt	* How would SERO know that GWM is safe for patients? 1) look at numbers of SUIs and discern trends over time; 2) pick up concerns through local intelligence, primarily through meetings between health authority and region at managerial and professional level; 3) look at clinical governance reports - 'best we can do is to know that the processes are good'; civil servant in charge of complaints said that SERO hadn't been monitoring numbers of complaints from GWM * SERO will send controls assurance and drugs handling protocols * How would region learn from complaints? "We don't!" * There hasn't been convenor training in area for last two years; lay chairs are trained but that's a trust responsibility