

#TEXTMr. Code A

Interview 3.12.01

#CODEF3Review

Staff nurse Shaw - told him wife overdosing - sister reviewed medication. Dr Reid not know reviewing medication. Mr. Code A told him and he said he'd investigate.

#ENDCODE

#CODEC5Humanity of Care

Wife in chair - water out of reach and too heavy.

#ENDCODE

#CODEC6Environment

Told standing by of bed and left her. Stained floor not cleaned up - did smell. Told was an old stain.

#ENDCODE

#CODEC8Neg. Patient experience

Told Dr Reid take Code A home - not happy with care. Dr Reid took note and said not happen again.

#ENDCODE

#CODEC8Neg. Patient experience

Care 200% better than at Dryad.

#ENDCODE

#CODEC5Humanity of care

When go to Daedalus - couldn't reach anything. Wife wouldn't raise with nurses. Very reserved.

#ENDCODE

#CODEC5Humanity of Care

Moved trolley table away and not put back.

#ENDCODE

#CODEC1Staff Attitude

One lovely nurse on Dryad - went to say hello to every patient before even got coat off.

#ENDCODE

#CODEE4Nutrition & Fluids

Food on table and left, no one helped her to eat.

#ENDCODE

#CODEG2Relatives & Carers

Dr Lord - not able to see her - shyed her away. Used words did not understand.

#ENDCODE

#CODEJ2Ward Management

Everyone wants to talk to him - had to get that drastic before anyone wants to listen to him.

#ENDCODE

#CODEC8Neg Patient experience

Upset by treatment at Daedalus - got careless - had 2 falls - one not sure they knew about.

#ENDCODE

#CODEC5Humanity of care

Wife never incontinent until went into Daedalus. Emergency button never able to reach so wet herself and then put pads on and now permanent.

#ENDCODE