

Code A

Dad died 99

In GWMH 97 - for 3 weeks - Daedalis Dryad?

Dad strokes - QA - Kingdere (10wks) - GWMH

not happy GWMH

in room on his own - MRSA

2 days - units ward with other people - ??? would be isolated 7 days

Day with single room -

Catheter in QA not working

in path - asked nurse to look at catheter - said nothing wrong

Waited 40 minutes for nurse to come

asked to step outside - not happy

Mum made sure there every meal time - to help - if not wouldn't eat

Left vitamin drinks out of reach - on one occasion

Left there for 3 days

Staff attitude a problem - very uncaring

Day ?? - left in chair uncomfortable, slipped down

In QA had really good relationship - **Code A** helped feed ?? etc

Nurses thought daughter had left - and had been talking about her

Scared to speak out in case take it out on Dad when they were not there

Unable to summon help - unable to press buzzer

At QA had a psychologist to help them understand how to work with him

When ?? at GWMH - did you see a Doctor - no can't remember

Nurses not talked to family about care

Had seen different care in other hospitals

Code A completely different eg. way they spoke to father so much better

Mother - also not put in the picture, about care

No recollection of drugs used

Physio - no help, may have been beyond that

Not special ?? at the GWMH - pressure sores not a problem

No staff with patient communication

Family kept on asking for a ??
Back to QA - **Code A** ??
Lots happier - Dad and family

??? - ???