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Minutes of Team Briefing Meeting 17th December 2001 Room 1N

Attendees.

| Liz Fradd | LF |
|------------------|----|
| Julie Miller | JM |
| Anne Grosskurth | AG |
| Kellie Rehill | KR |
| Dr Tony Luxton | TL |
| Alan Carpenter | AC |
| Mary Parkinson | MP |
| Jennifer Wenborn | JW |
| Maureen Morgan | MM |

| Agenda | Note | Instigator |
|--------|---|-------------|
| Point | | |
| 1.0 | Reasons for CHIs decision to undertake this investigation | |
| 1.1 | The involvement of PCG's in PCT | AC |
| 1.2 | Information from CGR | JM |
| 1.3 | Check dates of Chronological order of Mrs R details | JM |
| 1.4 | Police Report- send with Analyst Report | KR |
| 1.5 | Definition of High Risk – use of diamorphine | MP |
| 1.6 | Cremation Certificates- who is signing certificates | TL |
| 1.7 | Grid of how complaints progressed and developed | JM |
| 2.0 | Key themes following stakeholder work | |
| 2.1 | List of stakeholder interviews | KR |
| 2.2 | Have the stakeholder received counselling therefore | MP |
| | enabling a clear distinction between grieve and compliant | |
| 2.3 | Send interview notes of Nicky Pendleton to AC | KR |
| 3.0 | The site visit | |
| 3.1 | During observation visit organise a room available for discussion with potential stakeholders | JM |
| 3.2 | Yes to seeking clarification from staff during observation | JM |
| 3.2 | visit | 3111 |
| 3.3 | Visit between meal times | MP |
| 3.4 | Copy of observation tool | JM |
| 3.5 | Interview with Financial Director to observe the practice of | AC |
| | National Framework in the service | |
| 3.6 | Interview the ASSM manager of ward clerks | NN |
| 3.7 | Put job titles to the Names of staff being interviewed | JM |
| 3.8 | At Q&A and Haslar- Interview the person in charge of making decisions about Beds | ALL |
| 3.9 | Is there a rehabilitator involved in transfer of patients? | JW |
| 3.10 | Interview District Nurses? | MM |
| 3.11 | What is the situation of Bed journeys? How easy is the flow from one bed to another? | AC |

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| 3.12 | Interview general manager at the Acute Hospital | AC |
|--------------|--|--------|
| 3.13 | Quality of Bed State? | |
| 3.14 | How does MRSA effect bed planning | MP |
| 3.15 | Who manages the bed at GWMH | |
| 3.16 | Laminate introduction to interviewees | KR |
| 3.17 | Policy about any information that the interviewee does | JM/AG |
| | not want to write down | |
| 4.0 | Winmax | |
| 4.1 | Examples of codes | AG |
| 4.2 | New Codes- | All |
| | G9- joint working | |
| | D4- breakdown | |
| | K4 – team working within teams | |
| | E10 Rehabilitation | |
| | E11 Continuing care | |
| | 17 – Joint training | |
| | NC- No Code | |
| 5.0 | Report writing and publication | |
| 6.0 | Analysis of information | |
| 6.1 | Report at end of week | NN |
| 6.2 | The affect that the increase more dependent patients has | TL |
| | on continuing care? | |
| 6. 3 | The classification of the health of the individuals | TL |
| | transferred and admitted | |
| 6.4 | Lack of medical input to policies- would like to interview | TL |
| | consultants | |
| 6.5 | Are there any differences between people coming from | JW |
| | Q&A or Haslar | |
| 6.6 | Minutes of professional Advisory Groups | AC |
| 6.7 | How do they make decisions in such a complicated | AC |
| | organisation? How do they make strategic decisions? | |
| 6.8 | AC will examine the structures more clearly | AC |
| 6.9 | Joint Investment Plan | AC |
| 6.10 | What are their plans for intermediate care | TL |
| 6.11 | The use of grading systems | MM |
| 6.12 | Rotation systems of night shifts? How has it worked | MM |
| | practically? | |
| 6.13 | What is the rational behind their changes? How do they | All |
| | know how these decisions impact patient care? | 7.47.4 |
| 6.14 | What is the connection between academic and practical | MM |
| | day-to-day nursing? | 7.43.4 |
| 6.15 | Training and development of support workers –NVQ levels? | MM |
| 6.16 | To what extent is palliative ace being involved at GWMH | JW |
| 0.10 | is there a nurse specialist? | JVV |
| 6.17 | What condition are people in when they arrive? | |
| 6.17 6.18 | SULTAN- is it being managed differently? Is there an 'US | |
| 0.10 | and Them' feel? | |

| 6.19 | How do corporate policies filter through all three wards? | |
|------|---|----|
| 6.20 | Local Policy adherence by GP's in Sultan ward- what are | |
| | the protocols that GP subscribe to? | |
| 6.21 | Who benefits from the type of care on Sultan? - What | |
| | would happen to patient on Sultan if they were to become | |
| | suddenly ill? | |
| 7.0 | Issues which may arise | |
| | | |
| 8.0 | Expenses | |
| 8.1 | What happens to self-employed- PAYE | |
| 8.2 | What happens to those retired | |
| 8.3 | Confirm forms that should be used and how many should | |
| | be sent in | |
| 8.4 | Find out about form that those seconded should fill in | |
| 8.5 | Definition of day-should they pull all their preparation | |
| | time to create a day of work finances out on individual | |
| | times spent on work. | |
| 9.0 | Msc | |
| 9.1 | Mary Parkinson will not be present 20.02.02 | |
| 9.2 | Booking tickets for site week | KR |
| 9.3 | Post Mary and Jennifer analyst reports- Alan& Maureen | KR |
| | Windows 95- Tony windows 98. | |
| 9.4 | Find out about facilities at the hotel for computers | |
| 9.5 | AC taxi fare of 13£ forgot to get a receipt. | |