

#TEXT **Code A**

HCSW08.01.02

#CODENC

Code A has worked at GWM for 6 years, has previously worked at nursing homes & ?? often community hospital.

Works 3 nights a week on Sultan ward (30 hrs a week). **Code A** is a supported worker on Sultan. Always a trained nurse (F grade) & one other E nurse & 2 support nurse.

#ENDCODE

#CODED11

However, not always possible to have full ??? at night if illness. Occasionally, **Code A** has to work on Dryad & Daedalus if they are short staffed.

#ENDCODE

#CODED8

Good supportive team working at night: we're all good friends & try to support each other.

Has attended one morning away day on Clinical Governance.

#ENDCODE

#CODEI4

Risk Assessment Book - regularly filled out eg during a ?? incident & violence against another HCA??

#ENDCODE

#CODEK2

Code A has never been directly involved in a near miss, ??? witnessing or recording it.

#ENDCODE

#CODEF3

Have been involved in checking dosage of controlled drugs, but has never been involved in administration - would only do checking in emergency & only in the absence of trained nurses.

#ENDCODE

#CODEK2

Code A would feel confident about reporting concerns about conduct of performance of colleagues to staff nurse.

#ENDCODE

#CODED5

Clinical supervision meetings every night.

#ENDCODE

#CODED7

Ward meetings goes when she can get there at the right time - however, hasn't been to one for several months.

#ENDCODE

#CODED5

Clinical supervision meetings are group sessions. ??? attendance as NB is very useful.

Shift is 7.45 - 8pm.

#ENDCODE

#CODED1

Its been a difficult year with lots of sickness & understaffing, lots of vacancy among night staff which haven't been filled for a long time.

#ENDCODE

#CODED7

The atmosphere is very good we're all friends.

#ENDCODE

#CODED1

It would be much better not to rely on agency staff some of them are less good than others.

#ENDCODE

#CODEC7

" I feel the care we give is exceptional, Gosport people are lucky to have us here".

#ENDCODE

#CODEE4

Has no involvement with feeding patients. Completes food & fluid chart when brings patient a drink.

#ENDCODE

#CODEC4

Finds changeover meetings very useful, particularly as patients change quite regularly.

#ENDCODE

#CODEC5

Confident that alarm system is good but not all patients are able to use them, we give them a bell so they will call for help.

#ENDCODE

#CODEE6

Encourage patients to call for help when they need to use commode or go to the toilet.

#ENDCODE

#CODED1

Short staffing hasn't affected her performance but good team work can't happen if nurses keep changing.

#ENDCODE

#CODED7

Short staffing hasn't affected her performance but good team work can't happen if nurses keep changing.

#ENDCODE

#CODED1

Vacancies role remained unfilled for long time among nursing staff (at least 6 months).

#ENDCODE

#CODEI4

We could do with more in-house training especially in dealing with aggressive & dealing. Yong Peese is her line manager who supervises her.

#ENDCODE