Findings

That the police appropriately raised concerns with CHI regarding the care of older patients at the Gosport War Memorial Hospital. (*Nick, can we say they should have shared info within the health community earlier, they would agree with this themselves?*) In retrospect, the police accept it would have been helpful if this information had been shared with the health community earlier??

That the trust, health authority and Regional Office failed to use the intelligence available to them, including complaints, awareness of police involvement and media coverage, from 1998 to identify and address a potential serious risk to patient care until 2001.

Recommendations

That CHI work with the Association of Police Officers to develop a protocol for sharing information regarding patient safety and possible systems failures within the NHS as early as possible. CHI will also work with the Association of Police Officers to develop police awareness of the NHS and its management and accountability structures.

That as an early priority, the Hampshire and Isle of Wight Strategic Health Authority ensure that systems are in place to identify potential patient safety issues and to take appropriate action.

That CHI work with the National Patients Safety Agency to produce guidelines for the NHS to ensure that information which could signal potential patient safety issues are identified early and addressed.