

## APPENDIX A

# Documents reviewed by CHI and/or referred to in the report

### (A) National documents:

1. **Modern Standards and Service Models, Older People**, National Service Framework for Older People, The Department of Health, March 2001.
2. **Measuring disability a critical analysis of the Barthel Index**, British journal of therapy and rehabilitation, April 2000, Vol 7, No 4.
3. **Making a Difference, strengthening the nursing, midwifery and health visiting contribution to health and healthcare**, Summary, The Department for Health, July 1999.
4. **The Public Interest Disclosure Act 1998 – whistleblowing in the NHS**, The Department of Health, August 1999
5. **Improving Working Lives Standard, NHS employers committed to improving the working lives of people who work in the NHS**, Department of Health, September 2000
6. **Guidelines for the administration of medicines**, (including press statement) United Kingdom Central Council for Nursing, Midwifery and Health Visiting, October 2000
7. **Extension of independence nursing prescribing, items prescribable by nurses under the extended scheme**, The Department of Health, April 2002
8. **Essence of Care: patient- focused benchmarking for healthcare practitioners**, The Department of Health, February 2001
9. **Caring for older people: A nursing priority, integrating knowledge, practice and values**, The nursing and midwifery advisory committee, March 2001
10. **The NHS plan, a plan for investment, a plan for reform**, Chapter 15, *dignity, security and independence in old age*, The Department of Health, July 2000
11. **Standards for health and social care services for older people**, The Health Advisory Service 2000, May 1999
12. **Reforming the NHS Complaints Procedure: a listening document**, The Department of Health, September 2001

13. **British National Formulary 41**, British Medical Association, Royal Pharmaceutical Society of Great Britain, 2001
14. **Consent –What you have a right to expect: a guide for relatives and carers**, The Department of Health, July 2001