PRIVATE & CONFIDENTIAL

31 December 2001

Dr Brook
The Surgery
148 Forton Road
Gosport
Hants
PO12 3HH

Direct Dial: 020 7448 9323 Email: julie.miller@chi.nhs.uk

www.chi.nhs.uk

Dear Dr Brook

Thank-you for your letter, which I have received about your interview on 11th January 2002.

I hope you have received, from the Trust, a copy of the Term of Reference for the investigation together with a briefing note for interviewees. I have enclosed a copy of each to ensure that you see them.

All of the issues which may be addressed during your interview will be contained in the Terms of Reference.

As you will see from the Term of Reference, CHI's remit is to look at how good quality of patient care is provided to older people at the trust. CHI aims to conduct interviews in as informal and constructive way as possible.

It may be helpful to stress that CHI is responsible for investigating potential system failures, rather than the care of individual patients as the conduct of those delivering care. Questions at the interview will follow this principle.

Broadly, you will be asked about your role and the systems employed to support good quality care. CHI is also keen to highlight areas of good practice at the Gosport War Memorial Hospital, and to hear any suggestions you may have to improve patient care.

I hope this investigation is helpful I shall be in the office for the rest of this week.

The team look forward to meeting you next week.

Yours sincerely

Julie Miller Investigation Manager

Yours sincerely

Julie Miller

Investigations Manager