

**PRIVATE & CONFIDENTIAL**

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Dear Anne

**Patient Involvement in Commission for Health Improvement's work**

It was good to meet with you last week at the Start -up meeting.

Following your question about how we include positive patient experiences in our work. I have spoken with our Head of Patient and Public Involvement, David Gilbert who suggested I forward the attached draft strategy.

As you can see, the strategy is very much a working document at the moment and does not explicitly refer to the capture of positive patient experience at the organisation where we are conducting an investigation.

I have passed your comments on to David who is happy to discuss your concerns further if you wish, David's contacts are 020 7448 9456 or [david.gilbert@chi.nhs.uk](mailto:david.gilbert@chi.nhs.uk).

I hope this is helpful.

Regards

Julie Miller  
Investigation Manager

C.c Max Millett, Chief Executive, Portsmouth Healthcare NHS Trust  
Liz Fradd, Director of Nursing, CHI  
David Gilbert, Head of Patient and Public Involvement, CHI

