

Gosport War Memorial Hospital Investigation Complaints Volume 1

1. Portsmouth Healthcare National Health Service Trust,
Letter to - Mr M E Wilson from W M Hooper Divisional
General Manager at Fareham & Gosport Division, 8
February 1999.
2. Portsmouth Healthcare National Health Service Trust,
Letter to - Mrs P Ripley from Max Millett Chief
Executive, 1 August 2000.
3. Portsmouth Healthcare National Health Service Trust,
Letter to - Code A from Max Millett Chief
Executive, 8 January 1999.
4. Portsmouth Healthcare National Health Service Trust,
Learning from Experience, Action from Complaints and
Patient Based Incidents, 1998 - 2001.
5. Portsmouth Healthcare National Health Service Trust
- Handling Complaints Course Facilitators Notes 21
May 1999, Aim of Session, Complaint Scenario - Mr
Smith and the CPN??, Behaviour Styles, Finished
Files.
6. Portsmouth Healthcare National Health Service
Trust, Complaints - Lack/McKenzie re: Richards.
Purnell/Wilson, local resolution, background Papers
(minus correspondence). Wilson, Independent review,
background papers (minus correspondence). Wilson,
correspondence at local resolution and independent
review. Correspondence with Ombudsman, 25 May 2000 &
16 February 2001. Ombudsman Report, 22 March 2001.
Action log and background re: Ombudsman.