

APPENDIX C



**GOSPORT WAR MEMORIAL HOSPITAL INVESTIGATION -
EVALUATION**

Target Group: Investigation Team Member

Collated Results
5 Responses Received out of 5

1. During the whole investigation, the team functioned well as a team	Strongly Agree 5	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
--	-------------------------	-------	----------------------------	----------	-------------------

2. The briefing before the visit prepared us well for the actual visit itself	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
	2	3			

3. The skills and knowledge of the investigation team were appropriate for this particular investigation	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
	2	3			

4. The investigation team members were an inappropriate choice for this particular investigation	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
				2	3

5. In my view, as a team, we were not well	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
---	----------------	-------	----------------------------	----------	-------------------

prepared for the investigation					
				1	4

6. Do you wish to make any comments to explain any answers that you have given to questions 1 - 5 above?

- Praise for Team Leader's approach
 - Lots of solid team interaction during the site week, helping with cohesion of team
 - Felt well prepared for investigation and appreciated the advance reading material. Prepared as well as could bearing in mind 'unknown' quantity
-
- Collective range of experience to deal with complexity and need for diplomacy
-
-
-
-
-
-

7. The 5 day visit to the Trust gave us enough time to get a realistic view of the areas we were investigating	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
	1	3		1	

8. In my view there was a lack of cohesion in the investigation team	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
				3	2

9. In general, the methodology and approach for the investigation was appropriate	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
		4	1		

10. The actual visit was a strong reflection of what I thought it would be like	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
	1	2	2		

11. On the whole, during the investigation we were well received by the Trust staff	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
	2	3			

12. Do you wish to make any comments to explain any answers that you have given to questions 7 - 11 above?

-
- (11) Staff appeared anxious and some were visibly distressed, but as welcoming as could be expected under the circumstances
-
- Impossible to predict what being an Investigator would feel like. Could empathise with feeling of 'lost sleep' that interviewees experienced
-
- (9) Responsible for assessing quality of care - made difficult as not able to engage in conversation with patients re. their care. Therefore assessments based purely on observations and staff interviews
-
-
-

13. The report does not adequately reflect the actual investigation itself	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
				2	3

14. Some important information gathered during the investigation was not included in the report	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
				3	2

15. The team agreed on the key aspects of the report	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
	2	3			

16. The report made it difficult for the Trust to develop an action plan	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
			1	3	1

17. My overall experience of being involved in this investigation was positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
	4	1			

18. Do you wish to make any comments to explain any answers that you have given to questions 13 - 17 above?

- Lay team member impressed by Julie's considerable efforts to make all team members feel equal

- (16) Possible that tenor of press release might generate negative local reaction in turn impeding local progress

- (17) Nature of investigation subject obviously distressing, but overall experience positive in terms of bringing professional expertise to team and evaluating where system had broken down and how improvements could be made to prevent any recurrences in Gosport or the NHS in general

19. What, if anything have you learnt from this experience?

- The need to develop skills for absorbing vast amounts of info/data pre- and during visit, as quickly as possible

- Opportunity to develop further interviewing skills

- The need to analyse and feed back information to the team members as succinctly as possible

- Reinforces virtue of humility

- Scale of project and exhaustive amount of work involved

- Problems Trust's can get into by ignoring warning signs

20. What suggestions do you have for changing the way in which the investigation is conducted?

21. Any other comments

- Likes the questionnaire structure
- Thanks for opportunity to participate

Thank you for taking the time to complete this questionnaire.