

#TEXTBillHooper

ProjectDirector8.01.02

#CODENC

Gosport 20 yrs. Matron. General Manager division 98.

All therapies, community, DN. Transferred 99 to Elderly Medicine 2002 - Dir of Capital Projects Mental Health. Service 98?

Built in 95 and finished 96 - bed +40 - +120. Was about to change - 2 complaints - were put through systems. Did not feel uncomfortable with complaint - learning curve. Barbara Robinson was Bill Deputy. Training Managers - communication written communications prog.

#ENDCODE

#CODEServiceStrategicB1Leadership

Oversaw principles applied at other community hospitals. Strong union representatives very high health and safety. Union - domestic abuse whistle blowing.

#ENDCODE

#CODEClinicalGovernanceK1TrustArrangements

Whistle blowing - national feeling generated need - 1yrs to create policy - circulated in draft to nurse - policy was created to, open culture - has worked in other units - Q&A Philipinos=racial tension b/w south Africans & Philipinos. 3 wards.

#ENDCODE

#CODEServiceStrategicB1Leadership

Sultan - 1998. Very comfortable service - efficient, excellent senior nurse, 5 senior GP - GP committee meet monthly, 50 GP had admission rights, worry single handed GP would be edged out by group practice, some beds were used for ??? were flexible within reason.