From:	Hemming Susan (Rose-Court)
Sent:	09 September 2015 11:49
To:	SCandCTVRRandcomplaints
Cc:	Harrold Karen
Subject:	Gosport Hospital
Follow Up Flag:	Follow up
Flag Status:	Completed
Categories:	Feedback



I should have asked if this letter has been acknowledged. I assume so but if not, we need to do so unless Karen intends to respond today.

## I suggest something like

'Thank you for your letter of xxx. Ms Hemming is no longer dealing with this matter as she is unable to assist further. All matters are being handled through liaison with the Gosport Independent Panel rather than on this Division. If that position changes, you will be informed.

As with your previous correspondence, this letter has been passed to the directorate dealing with the panel in accordance with the last paragraph of Ms Hemming's letter of xxx. To assist this said '(Then produce the para saying I cannot assist further and corres would be passed on to Karen)'

You will receive an acknowledgement from that directorate in due course

I am sorry but SCCTD are unable to assist further at this stage'.

This can go from the general mailbox but could it be signed off with a name please?

Karen - something needs to go out today - I assume you are happy with this.

Kind regards

Sue