



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

SDN : ROTI : Contemporaneous Notes

Person interviewed : **Margaret COUCHMAN**

Place of interview : **Parkgate Police Station**

Date of interview : **29 June 2000**

Police exhibit no. :
Number of pages :
Signature of interviewing
officer producing exhibit :

Time commenced : **11.17** Time concluded : **11.56**

Duration of interview : **39 minutes** Tape reference numbers ♦ : **44/00/030848**

Interviewing Officers : DC **Code A**
DC

Other persons present : Mr **Code A** Sauley & Co, Solicitors, - Legal Advisor

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|---|
| DC Code A | | Okay, this is the commencement of the interview of Margaret COUCHMAN. Okay it's time by my watch is 11.17 on 29 th June, taken a short break. I will remind you that you are still under caution and I'll just go through the caution again. |
| | | You do not have to say anything, but it may harm your defence if you do not mention something when questioned which you later rely on in court. Anything you do say may be given in evidence. |
| COUCHMAN | | Yes. |
| DC Code A | | Okay, do you understand that? |
| COUCHMAN | | I do. |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 1

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | DC Code A | Okay. That's not anything additional to what we've said already, it's just reminding you that this interview is being conducted under those headings and it's the caution. |
| | COUCHMAN | Right. |
| | DC Code A | All right and can we also . . . can you also confirm for me that during the break um we've not discussed the case, I've not asked you any questions in relation to anything with regard to Mrs RICHARDS. |
| | COUCHMAN | No you haven't. |
| | DC Code A | Thank you. Okay, right, we were talking about the syringe driver and um you explained, you've explained the advantages of the syringe driver and that it gives a constant level of pain relief for whatever relief is, you know the drug in it is designed to give and it prevents these troughs in in pain relief . . . |
| | COUCHMAN | Yeah. |
| | DC Code A | . . .and stops patients waking up or in pain or whatever, towards the end of the treatment. We've discussed that. We've also discussed that it's not purely for palliative care, it is for other forms of treatment as well . . . |

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♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 2

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | COUCHMAN | Yes |
| | DC Code A | . . . and it's I believe it's quite a small machine . . . |
| | COUCHMAN | It is. |
| | DC Code A | So people can walk around with it . . . |
| | COUCHMAN | You can put it in your pocket. |
| | DC Code A | Yeah . . . and whatever, so that it gives them that constant . constant care. |
| | COUCHMAN | Care. |
| 1.52 | DC Code A | Okay, we've discussed Mrs RICHARDS' condition and the fact that it was probably, I think you said and correct me if I'm wrong, a couple of days before she died that you got the impression that she was actually starting to die . . . |
| | COUCHMAN | Yeah. |
| | DC Code A | . . . she was starting to die. She had a chest infection, or you felt she was, she was . . . |
| | COUCHMAN | Did. |
| | DC Code A | Did have a chest infection or had a chest infection and I take it it would be fair to sum up and say she was very ill or very poorly. |
| | COUCHMAN | Very poorly, yes. |

Signature(s) : _____

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 3

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|---|
| DC | Code A | Okay. Now there are times, what I'd like to do now is go over the drugs that were administered and I've got here, which might be a bit clearer, cos this is the original copy, the health record. You've actually got your own notes there. I take it this is the, this is the prescription record, is it called? |
| | COUCHMAN | It is the prescription chart, yes. |
| DC | Code A | Okay. Now I think there's sort of several entries or a few entries relevant to yourself. I'm not sure, I wonder if you could just point out for me which ones are, you're involved in. |
| | COUCHMAN | This one's mine, the 20 th of the eighth, I can see my signature here. |
| DC | Code A | Okay that's for hyoscine. |
| | COUCHMAN | Yeah. |
| DC | Code A | And that's . . . is that 400? |
| | COUCHMAN | It's 400 micrograms at quarter to eleven and the Midazolam, 20 th of the eighth, 10.45, 20 milligrams and my signature, MC. Obviously on that day we didn't put any Diamorphine . . |
| DC | Code A | I see. |
| | COUCHMAN | . . or did we? Yes we did, we put 40 milligrams of Diamorphine, |

Signature(s) :

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 4

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| | | 20 th of the eighth, 10.45, that's my signature. |
| DC | Code A | Okay, and I believe you've got the haloperidols? |
| COUCHMAN | | Haloperidol - 20 th of the eighth, 10.45, 5 milligrams, my signature. |
| DC | Code A | Okay, so looking at those four . . . |
| COUCHMAN | | Yeah, so I put the driver up that day. . |
| DC | Code A | Yeah to ask you a fairly obvious question, it looks . . you've loaded the driver on that day? |
| COUCHMAN | | I must have put it up. . . yes I must. |
| DC | Code A | Okay. Can you just go through for me what each of the drugs do, what they are designed to do? |
| COUCHMAN | | Right, Diamorphine Hydrochloride is a powder in ampules, five, ten, thirty, one hundred and a five hundred ampule. . |
| DC | Code A | Right |
| COUCHMAN | | . . and I believe it's heroin. . . |
| DC | Code A | Oh right, okay. |
| COUCHMAN | | And it's a very strong painkiller, indicated in severe pain and the initial dose is five to ten milligrams, four hourly. . . |
| DC | Code A | Right |
| COUCHMAN | | . . for an adult. |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 5

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|---|
| DC [Code A] | COUCHMAN | Okay. What about the others there? ...and Haloperidol is for severe anxiety and the management of anxiety, dosage 1.5 to 5 milligrams, 10 milligrams, 20 ampules and we actually gave 5 milligrams, which is a very. . . as you can see is a very small dose. You can go up to 20 over 24 hours. |
| DC [Code A] | COUCHMAN | Oh right. Okay. Midazolam, 20 milligrams over 24 hours, again an anti anxiety drug with 20 milligrams being a very low dose. |
| DC [Code A] | COUCHMAN | Right and the Hyoscine? Oh and Hyoscine is a drug to dry up secretions in the patient's bronchal tubes, which occasionally can cause quite a lot of distress to the patient. |
| DC [Code A] | COUCHMAN | Right, okay. And that is only added if it's required. |
| DC [Code A] | COUCHMAN | Oh right. As I understand it . . . And 200 micrograms, sorry 400 micrograms isn't a large dose, she could have had 800. |
| DC [Code A] | | Right, I mean that was my next question, in relation to the level of dosage, your saying that they're quite . . . |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 6

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | COUCHMAN | They're quite low, they're a normal, a normal dose. |
| | DC Code A | Obviously when, it's got here the drug . . . |
| | COUCHMAN | Yeah. |
| | DC Code A | . . . Diamorphine, for example, it's got 400 to 200 . . . |
| | COUCHMAN | We could've . . |
| | DC Code A | 40 to 200 |
| | DC Code A | Sorry 40 to 200 |
| | COUCHMAN | 40, yeah, we could have given 200. |
| | DC Code A | So, am I right in saying that when the Doctor, Dr BARTON, in this case . . . |
| | COUCHMAN | Yes. |
| | DC Code A | . . . has prescribed these, she's given the nurses who have got the authority to do so, discretion to increase the dosage . . . |
| | COUCHMAN | Quite, if the patient required it. |
| | DC Code A | If the patient required it, yeah. Would that involve any further consultation with Dr BARTON before . . . |
| | COUCHMAN | Not necessarily. |
| | DC Code A | Wouldn't necessarily. She's given you that sort of |
| | COUCHMAN | Yes. |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 7

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | DC Code A | . . . those guidelines to fit in, so . . . |
| | COUCHMAN | Yeah. |
| | DC Code A | . . . I mean I take it if you had to go over that . . . |
| | COUCHMAN | Well she knows that two of us would have decided. |
| | DC Code A | Right. |
| | COUCHMAN | If we decided that this patient was in distress and pain we could have upped her pain . . . |
| | DC Code A | Right. |
| | COUCHMAN | . or if we felt she was terribly anxious we could have upped her . . . |
| | DC Code A | Okay |
| | COUCHMAN | . anti anxiety drugs. |
| | DC Code A | Right, so yeah, if the level was not working then . . . |
| | COUCHMAN | Yes. |
| | DC Code A | . . . and it's within the parameters that are set, you can increase it within those. |
| | COUCHMAN | We can, yes. |
| | DC Code A | Okay, you mentioned that the Haloperidol and the Midazolam were both for anxiety? |
| | COUCHMAN | Yes. |

Signature(s) : _____

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 8

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| DC Code A | COUCHMAN | Um . . . I believe she prescribed them because of the patient's condition and her high level of anxiety. |
| DC Code A | COUCHMAN | Right. Um, however the Haloperidol was 5 milligrams over 24 hours, which is very low, if you're asking why she had both. |
| DC Code A | COUCHMAN | Yeah, yeah. What would the reason in all the thinking be behind that, would you be able to . . . The thinking would be that . . . of the high level of anxiety of the patient. |
| DC Code A | COUCHMAN | Okay, and the other question, I mean is there any reason why there's two and not like they just increased the Midazolam for example. Well I didn't actually - this is a question you would have to ask Dr BARTON, because she actually prescribed it. |
| DC Code A | COUCHMAN | Right, okay okay. In terms of of what's been loaded onto the driver, are you able to comment on whether that's a normal . . . I would say it's a perfectly normal dose . . . |
| DC Code A | | . . . sort of in relation . . . |

Signature(s) : _____

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 9

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | COUCHMAN | ... and quite normal. |
| | DC Code A | Yeah, what about the combination of the four medicines. |
| | COUCHMAN | What about it? |
| | DC Code A | Is tha ... have you seen that sort of combination before? |
| | COUCHMAN | Oh yes... yes. |
| | DC Code A | Is it the sort of thing they've given to somebody in Gladys RICHARDS condition? |
| | COUCHMAN | Yeah |
| | DC Code A | It is? |
| | DC Code A | Okay. |
| | DC Code A | Are you aware of any er adverse side effects that a combination of one or two or the mix of all four ... |
| | COUCHMAN | No because we wouldn't use it if we were aware there were any adverse side effects. |
| | DC Code A | That was the question, are you aware that there would be any adverse side effects? |
| | COUCHMAN | No. |
| | DC Code A | No? |
| | DC Code A | Okay. What I'd like to do now, is I've got a ... |

Signature(s) :

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 10

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| DC | Code A | Can I just check one thing. On one of the drugs, one has been increased. |
| | COUCHMAN | Which one? |
| DC | Code A | You can tell me. |
| | COUCHMAN | Oh I can't see now. They're all 400, they're all 400 micrograms. |
| DC | Code A | Wasn't one increased? |
| | COUCHMAN | They're all 20s. The Diamorphine is all 40s and the Haloperidol is all 5 milligrams. |
| DC | Code A | No, one of them's increased. |
| | COUCHMAN | Where? |
| DC | Code A | (Inaudible) just (inaudible) from 200 - oh no it is 400 isn't it? |
| DC | Code A | That's 400 there, that's all 20s . . |
| | COUCHMAN | That's all 40s. . . |
| DC | Code A | I thought there was one increased. |
| | COUCHMAN | That's all 5s. Possibly we . . . |
| DC | Code A | I think you're looking at the Oromorph. |
| | COUCHMAN | This, this was changed . . |
| DC | Code A | Yeah. |
| | COUCHMAN | She started off on an extremely low dose, which is . . . |

Signature(s) :

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 11

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| | DC [Code A] | And that was raised. It started off, what was it, 200 . . . |
| | COUCHMAN | That's micrograms and then . . . |
| | DC [Code A] | Is that 200 or 400? |
| | COUCHMAN | 400 |
| | DC [Code A] | To me it looks like a 4, but . . . |
| | COUCHMAN | It is a 400. . . and the actual dosage is within 200 micrograms to 800 micrograms, so it's still only half. |
| | DC [Code A] | Yeah. |
| | DC [Code A] | Yeah, it's still within the . . . |
| | COUCHMAN | Yeah. |
| | DC [Code A] | . . . the parameters. |
| | DC [Code A] | Do you know, I don't know whether you're qualified to tell us or not, but do you know whether all of these drugs are licensed by the drug company? |
| | COUCHMAN | Of course they are, yes. |
| | DC [Code A] | For use in a syringe driver for subcutaneous use. |
| | COUCHMAN | Of course .. |
| | DC [Code A] | They are? |
| | COUCHMAN | They are, yeah. We can bring you literature . . . |

Signature(s) : _____

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 12

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| DC [Code A] | | Yeah. |
| COUCHMAN | | .. if you'd like to see it, on the drugs. |
| DC [Code A] | | Right. |
| DC [Code A] | | Is that available on the ward? |
| COUCHMAN | | Its available on the ward, yes. If you came on the ward you'd be able to see it. |
| DC [Code A] | | Yeah. So all the drugs that you have in stock, is there something you can refer to for the prescription. |
| COUCHMAN | | Oh yes, we're, we're controlled on the trust by the pharmacy at QA as to what we can order and what we can give. . . |
| DC [Code A] | | I take it . . . |
| COUCHMAN | | .. and they're all checked and . . |
| DC [Code A] | | If by mistake or for whatever reason, if a Doctor prescribed drugs for the patient and the Pharmacist gets it first and he looks at it and says hold on mate, hold on a minute, you can't do that. . |
| COUCHMAN | | Mmm, can I just tell you that the Pharmacist comes from QA every Thursday on our ward. She checks every prescription . . |
| DC [Code A] | | Right |
| COUCHMAN | | .. for any problems or any drugs that are given . . it's her . . |

Signature(s) : _____

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 13

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | | she's the expert. |
| | DC Code A | Right, so if |
| | COUCHMAN | So any drugs that interact, she'll tell us. . . |
| | DC Code A | That's right, she'll say . . . |
| | COUCHMAN | She'll pass it onto the Doctor and they'll change it. |
| | DC Code A | So there is something in force that if somebody wasn't aware that a combination of drugs . . . |
| | COUCHMAN | Oh yeah. yeah. |
| | DC Code A | . . could cause a potential problem to a patient by administering the two drugs together, or (inaudible) together . . |
| | COUCHMAN | It would be very quickly picked up. |
| | DC Code A | . . the Pharmacist is the person to say Whee, what you doing here, you can't do that. |
| | COUCHMAN | That's right, mmmm. |
| 11.49 | DC Code A | Try this one instead. |
| | COUCHMAN | Yes, she, she visits every week. |
| | DC Code A | Oh right. |
| | DC Code A | Do you know, is it a particular day that she visits? |
| | COUCHMAN | Normally it's Thursday, I did notice she was there Monday this |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 14

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|---|
| | | week, but sometimes she changes. |
| DC | Code A | But it's a weekly basis? |
| | COUCHMAN | It's a weekly basis and I can tell you her name if you want to know it, Jean DALTON. |
| DC | Code A | Right. |
| | COUCHMAN | She's been a Pharmacist for many years. |
| DC | Code A | Okay. Just going back to the syringe driver, I mean obviously we've been talking about literature for this, what training do you get to use the syringe driver. |
| | COUCHMAN | Um, we get in house training I should say, on the ward. We get training, we used to have a school of nursing at QA, it's now moved to Southampton. We get trained, we used to get trained in there. We do study days on the ward for all staff, cos I was talking about trained staff. Obviously because we work as a team on the ward, the untrained need to know about the drugs and why we use them and etc. |
| DC | Code A | Right, so they've done . . . |
| | COUCHMAN | So we have days on the ward when we will all get together and sit and talk about it. |

Signature(s) :

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 15

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | DC Code A | Right, okay and is there any instructions for the driver? |
| | COUCHMAN | Yes. |
| | DC Code A | To hand? |
| | COUCHMAN | Yes it's actually on the door, if you come into our controlled, into our drug room, it's on the door . . |
| | DC Code A | Oh right. |
| | COUCHMAN | . . as you go in. |
| | DC Code A | Okay. |
| | DC Code A | Do you know. . do you know the . . . |
| | COUCHMAN | Oh the drivers are taken regularly over to QA to the technical department to be checked. |
| | DC Code A | Oh for maintenance . . to make sure that they . . . |
| | COUCHMAN | For maintenance and they are dated on the drivers. |
| | DC Code A | Yeah. |
| | DC Code A | Oh what they all get sticky labels, do they? |
| | COUCHMAN | Yes, yeah. |
| | DC Code A | Do you know the make of the driver? |
| | COUCHMAN | Yes. Grazeby. |
| | DC Code A | Grazeby. You're the first one who knew that, well done. |

Signature(s) : _____

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 16

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | COUCHMAN | I was told to look it up. General laughter. |
| | COUCHMAN | I wouldn't have remembered. |
| | DC Code A | Are they. . . we have got an instruction we've got to find out what the make of the driver is and hopefully we'll try and get hold of one, I think. |
| | COUCHMAN | We, we've got all the stuff for you. . |
| | DC Code A | Yeah. |
| | COUCHMAN | We came on the board (inaudible) |
| | DC Code A | Right. |
| | DC Code A | Okay. Now I'd like to move onto the . . now what I've got here is the nursing care plan? I think this particular one is for nights. Now if I think what I'll do as well, because you've got some. . |
| | COUCHMAN | . . . yes it is nights. |
| | DC Code A | . . I've been made aware obviously . . we've got the internal, it's called a statement, but I'm aware that it's not actually a signed statement, it's more a . . somebody's summary of your conversation really, I think that's the best way . . |
| | COUCHMAN | Code A Manager. |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 17

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| DC [Code A] | | Do you want to have a quick, have you . . |
| COUCHMAN | | I have looked at it. |
| DC [Code A] | | . . had chance to read it? Now you've got some issues with this haven't you, I've been made aware about. |
| COUCHMAN | | Well I just felt that the interview that she and I had together. . |
| DC [Code A] | | Yeah. |
| COUCHMAN | | . . it's like your written statements isn't it and if I'd have seen it I would have said to her well it's not really, you know it's not really what we talked about. |
| DC [Code A] | | Did you get a chance to look at this |
| COUCHMAN | | No, no. |
| DC [Code A] | | . . after it was typed? You didn't, so when was the first time you've actually seen this? |
| COUCHMAN | | When this compl. . well when you initiated this enquiry. |
| DC [Code A] | | On this occasion, so what . . . |
| COUCHMAN | | Couple of weeks ago. |
| DC [Code A] | | . . couple of weeks ago, right. Okay. What are your sort of problems with it? What are |
| COUCHMAN | | I don't have any problems with it, I just feel that um . . . |

Signature(s) :

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 18

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | DC Code A | Is it a case of the way it's worded, is. . . . |
| | COUCHMAN | Yes, yes. |
| | DC Code A | . . . you're not happy with? |
| | COUCHMAN | It's just not. |
| | MR Code A | I think for safety reasons, that should not be put to my client, and you shouldn't ask her any comments on that. |
| | COUCHMAN | And I feel also, I'll tell you something else I feel, that Mrs MCKENZIE got my name from here and she's included me in her complaint to you. |
| | DC Code A | Right okay. |
| | COUCHMAN | Mmm, 'cos she mentions my name . . . |
| | DC Code A | Right. |
| | COUCHMAN | . . . quite a bit. |
| | DC Code A | Okay, you you. . . I'll tell you this straight away, I don't think you as an individual has been complained about. |
| | COUCHMAN | No, but what she said about. . . . |
| | DC Code A | About you . . . |
| | COUCHMAN | . . . naming me . . . |
| | DC Code A | She's moaned about you to the . . . |

Signature(s) : _____

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 19

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | COUCHMAN | The things she said about me are untrue. |
| | DC Code A | Right, okay, but can we just make sure that we're quite clear about this. . . |
| | COUCHMAN | I think she got my name from there. |
| | DC Code A | Yeah. Let's make it quite clear that we're not talking to you today because she's said to us that you want to go and speak to Margaret COUCHMAN, she's got something to say. We are talking to every member of staff. . . |
| | COUCHMAN | Yes I know. |
| | DC Code A | . . . that was on duty during the time Gladys RICHARDS was in hospital. |
| | COUCHMAN | . . I'm just saying that what she said about me wasn't true. |
| | DC Code A | Okay. |
| | DC Code A | Okay. I only brought that up because I thought there was an issue with it, but we've cleared that now. |
| | COUCHMAN | There's no real issue, no. |
| | DC Code A | Yeah, okay. |
| | COUCHMAN | I could have written it better. |
| | DC Code A | Yeah, yeah and you've made it clear that actually you've not. . . |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 20

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | COUCHMAN | I've lost my job now, but still. |
| | DC Code A | You didn't have the opportunity to read it? |
| | COUCHMAN | No. |
| | DC Code A | Okay. Let's move onto the care plan then. Now as I understand on her admission, or any patient's admission, there are certain forms that need to be completed. |
| | COUCHMAN | Yes, lots of paperwork. |
| | DC Code A | Yeah, okay. Can you go through what generally would be required for a patient? |
| | COUCHMAN | Yes, um there's all this, all general information, there's . . . we like to put past history, sometimes we put social history, so that we can look at that and we've got a resume of the patient. |
| | DC Code A | Huh huh. |
| | COUCHMAN | Then what happens when they (inaudible), their understanding, communication, are they continent of urine, are their bowels continent, how they eat, what type of diet, what's their appetite like, pain, teeth, vital signs, blood pressure, weight, etc. Mental study - the reason this wasn't done on Gladys RICHARDS, was because it would have been nought because we couldn't initiate |

Signature(s) :

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 21

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| | | any answers. . |
| | DC [Code A] | Right. |
| | COUCHMAN | So I suppose you could say we should have had nought there . . |
| | DC [Code A] | Right. |
| | COUCHMAN | . . with some, a lay person looking at it. |
| | DC [Code A] | Yeah. |
| | DC [Code A] | But to be honest, I'll tell you now, we've looked at that and not seen anything untoward about it at all, we don't know what's . . |
| | COUCHMAN | No. |
| | DC [Code A] | Again, me and Lee are policemen, we don't know what forms have got to be filled in, what haven't got to be filled in, so (inaudible) |
| | COUCHMAN | Yeah. . that's an indication of the patient's mental . . . |
| | DC [Code A] | Yeah. |
| | COUCHMAN | . . . condition, out of ten . . . |
| | DC [Code A] | yeah. |
| | COUCHMAN | So if you's had say 2 out of 10 you would have had. . . |
| | DC [Code A] | . . some form of conversation |
| | COUCHMAN | Yes, some form, but none of it would probably be relevant. |

Signature(s) :

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 22

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| | | Bartel, this is important for us |
| DC | Code A | Right. |
| | COUCHMAN | This is three, which is fairly normal for our ward. Now this is an indication of what happens with her bowels, what happens with her bladder, do we need to wash and dress her, yes we do. Do we need to take her to the toilet? Definitely and how many, how dependant she is. |
| DC | Code A | Oh right, yes. |
| | COUCHMAN | Okay? So she is . . because she scores nought, she is totally dependent. And feeding: can she feed herself, do we need to cut up the food? Yes we do, everything, so that's another nought. Transfer: now we've got major help which is right, so it's one to two people to transfer. Mobility: she can't so she got a nought. |
| DC | Code A | Mmm. |
| | COUCHMAN | Dressing: highly dependant, so we have to wash and dress her. Stairs: no way, nought. Bathing: highly dependant, nought, so she's scores three, which tells us that she needs two people to look after her, she's highly dependant. |
| DC | Code A | And as you said, I think, some time ago, that she was totally |

Signature(s) :

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 23

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|------|
|----------------------|-----------------|------|

COUCHMAN

dependant.

Totally dependant, yeah. This is a water low pressure score prevention, now this is you're probably aware that people who can't move, be it because they're elderly or because they're depressed and won't move, develop pressure sores extremely quickly.

DC Code A

Oh right, yeah.

COUCHMAN

... and in their first 24 hours of admission, we are supposed to do this um and initiate the appropriate treatment, so we go through and her build is average and she gets a nought. Her skin type, someone said is healthy, I would question that, and she got a nought. Sex and age: she gets 2 for being female and 5 because she's 80 plus. They haven't done anything with the special risk. Continent: they've put down occasional incontinence - I don't think that's right, she got one for that. Mobility: chairbound - 5, Appetite: average, I would have said it was extremely poor, but she got a nought anyway. Because she'd had surgery and a CVA she's got 4 there and because she's been on the table, surgical table ...

Signature(s) :

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 24

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|--|-----------------|--|
| DC Code A | COUCHMAN | Right, yes. ... which is notorious for getting sores and things, she actually comes out with very high risk, 27, so she was nursed on an air mattress which are pretty expensive, but they proves to having an air mattress, we would have turned her two hourly which would have been most uncomfortable wouldn't it for her? Also you can't turn a patient with a fractured hip, on her side. . . |
| DC Code A | COUCHMAN | Mmm. ... you've got to really tilt them. |
| MR Code A | COUCHMAN | so the mattress she was on was probably the most comfortable . . Of course. |
| MR Code A | COUCHMAN | . . that she could've had. Yeah, yeah and we wouldn't . . lifting and handling we have to have a . . . that's the medicine she's on, she was . . she came in on lactalose and haloperidol, the one you questioned in the driver. She was having one milligram twice a day . . . |
| DC Code A | COUCHMAN | Right. . . she actually came in on two milligrams of haloperidol. Then the contact record where we write every day: that's somebody |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 25

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| | | said the (inaudible) found on the floor and normally it's signed - you see . . . |
| DC | Code A | By the relevant nurse, yeah. There's an entry for you at the bottom there. |
| COUCHMAN | | There's an entry for me at the bottom. In hindsight, I wish I'd have written that over the other side of the page, 'cos she said I added that afterwards . . . |
| DC | Code A | But you didn't, can we clear that up then? |
| COUCHMAN | | Yeah, I did not write that afterwards. I told you how I discovered Mrs . . . |
| DC | Code A | Yeah, it was brought to your attention . . . |
| COUCHMAN | | Yes. |
| DC | Code A | . . . by er I think it was Code A |
| COUCHMAN | | Yes. |
| DC | Code A | . . . and you've included . . . let me just summarise what you've I've put, I've written what they, which we would normally do. I looked at her notes when she came from Haslar and they said to remain in a straight knee splint for four weeks, which is 4/52 . . . |
| COUCHMAN | | |
| DC | Code A | Mmm mmm. |

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♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 26

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | COUCHMAN | ... and pillow between her legs, that's to abduct her hips, but at night. No follow up unless complications and I signed it and then I, the same morning, as Code A told me there was no canvas, I thought well that's very important, I'd better add that and I put it here. |
| | DC Code A | But that was added on the same day? |
| | COUCHMAN | On the same day. |
| | DC Code A | On the same morning? |
| | COUCHMAN | On the same morning. |
| | DC Code A | Okay. |
| | COUCHMAN | We checked her for (inaudible) I don't know whether you know about MRSA, do you? |
| | DC Code A | That's the flesh eating bug is it? |
| | COUCHMAN | No it isn't the flesh eating ... |
| | DC Code A | No? |
| | COUCHMAN | That's another one. |
| | DC Code A | That's another one, is it? |
| | COUCHMAN | This is a staphylococcus aureus that's become resistant . |
| | DC Code A | (inaudible) |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 27

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | COUCHMAN | ... that's a bug. We all carry this bug on our bodies. . |
| | DC Code A | Oh all right. |
| | COUCHMAN | You've got some . . . |
| | DC Code A | I'm sure I have. |
| | COUCHMAN | It's become resistant to the normal anti-biotics and um is's very prevalent . . I must watch what I'm saying. . for people that come out of surgery, where she'd come, so therefore we tested her for it. |
| | MR Code A | Careful 'cos I'm going in for surgery soon, don't frighten me. |
| | COUCHMAN | I know. Oh, sorry, sorry. It's particularly a problem for the elderly and very young, you're all right. |
| | DC Code A | In fact, I've noticed that, there's a |
| | COUCHMAN | There's a negative result . . yes. |
| | DC Code A | Pathology service. |
| | COUCHMAN | That's right. She was negative. |
| | DC Code A | Is it like swabs they take? |
| | COUCHMAN | They're swabs, mmm. |
| | DC Code A | Swabs, yeah and they're all negative, so . . . |
| | COUCHMAN | So she didn't have it. And then these are all the . . we've got |

Signature(s) :

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 28

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| | | different nursing care plans now, cos this is two years ago, we've got better ones. We'd have one for the nights . . |
| DC | Code A | Which is that one. |
| | COUCHMAN | One for nutrition. One for constipation. Then we also have a bowel chart there. |
| DC | Code A | Yeah. |
| | COUCHMAN | Personal hygiene. That's her prescription sheet. Investigations and that's it basically. |
| DC | Code A | Yeah. Just going back to the care plans, now although you're the named nurse . . |
| | COUCHMAN | Yeah. |
| DC | Code A | I mean it's obviously quite clear that you're not the sole person who's going to attend to Mrs RICHARDS. I mean clearly, obviously when you're off duty it falls down to other people and from what you've described it as, really you're sort of like a point of contact almost between . . . |
| | COUCHMAN | I was um . . |
| DC | Code A | Other members of staff . . . |
| | COUCHMAN | . . . team leader I think at the time. |

Signature(s) :

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 29

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | DC Code A | Right. |
| | COUCHMAN | We work in teams. |
| | DC Code A | Yeah, so, but what I'm saying is not solely your responsibility to look after Mrs RICHARDS in terms of her care plan. It would fall down to the team basically. |
| | DC Code A | Yeah. |
| | DC Code A | But when you and your team aren't there and the . . . |
| | COUCHMAN | It would fall down to another team. |
| | DC Code A | That's right, but although your name's on the top of the sheet, when you're not there, obviously you can't be responsible for . . . |
| | COUCHMAN | Quite, yeah. |
| | DC Code A | They don't phone you up at home and say you'd better come in 'cos she needs a wash. |
| | COUCHMAN | No, no. |
| | DC Code A | I take it as you're there during the day, you'd be the person more than likely to interact with the sisters and the family. . . |
| | COUCHMAN | I would probably be the person to . . . yes, make all the contacts. |
| | DC Code A | 'Cos obviously you become a familiar face with the patient and the family and they can relate to you. |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 30

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | COUCHMAN | Yeah. |
| | DC Code A | And that's why you're named as a named nurse. |
| | COUCHMAN | Mmm. |
| | DC Code A | Yeah. |
| | DC Code A | Okay. So we'll just go through this, we've got the nutrition and obviously there's various points here, um refused breakfast and lunch and porridge eaten and no food taken. We've got her bowel movements and her personal hygiene. Um now I'd say there should be a mobility one as well, generally. |
| | COUCHMAN | There could have been. |
| | DC Code A | There could have been. |
| | COUCHMAN | However, she had no mobility did she, so . . . |
| | DC Code A | Right, so, if she's clearly not going to be mobilised because of her condition, there's no need for the form to go on there. |
| | COUCHMAN | Where, when . . . no. I mean you could argue that when she became . . . her mobility became better, then we would initiate it. |
| | DC Code A | You would initiate it? Right, okay. |
| | COUCHMAN | However, we'd be putting everyday, we'd be putting 'no mobility' wouldn't we, 'no mobility.' |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 31

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------------|--|--|
| | DC Code A | Yeah, right, I understand that. Okay, there's one or two things and this doesn't necessarily fall down you see this is a general question about the . . about the ward itself . . . I mean obviously . |
| | COUCHMAN | It's not very good, is it? |
| | DC Code A | Yeah, I mean that's one thing that's been sort of mentioned by the sisters is the notes, that there are gaps in days . . . for example, start with the nutrition on the 14 th . . . |
| | COUCHMAN | I can't explain why there's nothing between the 14 th and 21 st . |
| | DC Code A | Yeah. |
| | DC Code A | Well obviously she wasn't in your care on the 14 th . I think she came back on the 17 th . |
| | COUCHMAN | I do know that on the day that I came back, 'cos I already told you, I sent her lunch to the kitchen to have it minced. . . |
| | DC Code A | . . to be minced, yeah. . . ." |
| | COUCHMAN | . . . because she couldn't eat it. |
| | DC Code A | Yeah, there is . . there is obviously evidence to suggest that she was |
| | COUCHMAN | Obviously I should have myself, I should have written on there, on the 17 th and I didn't. I was probably busy sorting her pain relief |

Signature(s) :

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 32

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| | | out. . . I was busy. |
| DC | Code A | I think you've already mentioned before the daughters were there quite a lot and they did spend a lot of time in the room and they fed her. |
| | COUCHMAN | They did, yes. |
| DC | Code A | But obviously they're not responsible for filling in the . . . |
| | COUCHMAN | They're not responsible for writing . . . we fall down very badly on our |
| DC | Code A | Well no, the thing is I mean if the Health Care Worker didn't feed her and the daughters fed her, then I presume there would be an entry on the nutrition notes. |
| | COUCHMAN | Well we should have done. We should have put 'fed by daughters, yeah. |
| DC | Code A | 'Fed by daughters' yes. |
| DC | Code A | Yeah, okay. So that's . . . |
| | COUCHMAN | Yeah, I do accept that. |
| DC | Code A | That's an omission on whoever it fell down to on that particular day. |
| | COUCHMAN | Yeah. |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 33

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | DC Code A | Okay of course we've got it again on the bowel movements there, but would that necessarily be filled in if she wasn't . . . if her bowels weren't opened. |
| | COUCHMAN | If she didn't actually have her bowels open it wouldn't necessarily be filled in and sometimes on the night sheet, if she had a motion at night, it would be on there, you see. |
| | DC Code A | Mmm. |
| | COUCHMAN | (inaudible) |
| | DC Code A | And obviously the personal hygiene which I think is fairly . . . there's quite a bit on there. |
| | COUCHMAN | That's quite comprehensive, yeah. |
| | DC Code A | Okay. Okay, nearly there now. Just one general thing about the contact record, um I understand that that again is not completed every time you go into the room or go to her bed and she's still asleep, or |
| | COUCHMAN | It's only filled in . . . it's only completed if something happens . |
| | DC Code A | Significant in change and condition . . . |
| | COUCHMAN | Significant in change, yeah. |
| | DC Code A | Okay. |

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 34

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | COUCHMAN | I actually filled this bit in because fortunately, 'cos I had discussed with the daughters about her mother's medication. . . |
| | DC Code A | About her oromorph because she was in pain. |
| | COUCHMAN | Yeah and I mentioned the x-ray. |
| | DC Code A | 'Cos she was still showing signs of . . . was she showing signs of pain. |
| | COUCHMAN | Well I thought that perhaps . . you know that she could have put her hip out again. |
| | DC Code A | Mmm. |
| | COUCHMAN | and that in fact it does say she didn't. |
| | DC Code A | Were you, were you ever aware during the last, during the . . from the 17 th onwards, and this is something that the two daughters state that they made mention to staff and I'm not clear whether it was yourself, that Haslar were prepared to take Mrs RICHARDS back, should any problems occur. |
| | COUCHMAN | Yeah, this is why I initiated this x-ray. |
| | DC Code A | Right. |
| | COUCHMAN | Because they actually mentioned that Haslar said she should not be left in pain, which is right, isn't it? |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 35

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| DC Code A | | Yeah, yeah. |
| COUCHMAN | | . . . and that she should go back if necessary. |
| DC Code A | | Yeah. |
| COUCHMAN | | So that is why she had that x-ray on that day that she arrived back from Haslar. |
| DC Code A | | Right, okay, so obviously when that was assessed a decision would be made . . . |
| COUCHMAN | | She had the x-ray and it was decided no, that the hip was still in place. |
| DC Code A | | Right, and as you understand it, it was still in place. |
| COUCHMAN | | Yeah. |
| DC Code A | | Did you see the x-rays, or was that something you just . . . |
| COUCHMAN | | No, I don't read x-rays. |
| DC Code A | | Right, okay. |
| COUCHMAN | | . . . as a nurse. |
| DC Code A | | Oh right, but that's what came back, then that it was okay. |
| COUCHMAN | | Yeah, yeah. |
| DC Code A | | Who would it fall down to to read the x-ray? |
| COUCHMAN | | Well Dr BARTON would look at it. The radiologist would look |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 36

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text | |
|----------------------|-----------------|--------|--|
| | DC | Code A | at it. |
| | COUCHMAN | | Right, are they as like are the radiologists qualified to diagnose any problems on an x-ray. |
| | DC | Code A | Yes, yes. I mean they would point out things if I wanted to see it. |
| | COUCHMAN | | Yes. |
| | DC | Code A | But I'm not, I haven't done anything . . you know along those lines of reading x-rays. I can see cracks in bones and things obviously, but . . . |
| | COUCHMAN | | But yeah, you're not actually qualified to assess them? |
| | DC | Code A | No. |
| | COUCHMAN | | Okay. And in terms, this is probably a question that sounds like we're repeating ourselves, but it's just a point I want to cover, in relation to her mobilisation, um and from your recollection of Mrs RICHARDS, was she ever in a position where you could attempt to try and |
| | DC | Code A | No. |
| | COUCHMAN | | . . get her on her feet or physio or . . . |
| | DC | Code A | No. |
| | COUCHMAN | | . . anything of that nature. |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 37

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | COUCHMAN | No, I met her she that morning she arrived back from Haslar. |
| | DC Code A | Mmm yeah okay. |
| | COUCHMAN | ... in a lot of pain and distress. . . |
| | DC Code A | Right. |
| | COUCHMAN | ... I've never seen her able to mobilise. |
| 32.20 | DC Code A | Right, okay. Now this is another question on the sort of palliative care side, in relation to hydration and food. . . |
| | COUCHMAN | Yeah. |
| | DC Code A | When would circumstances dictate that you wouldn't be able to provide food or drink for a particular patient? |
| | COUCHMAN | The only reason we wouldn't give food or drink to a patient is if we would harm them. |
| | DC Code A | Right, okay and what would that be. |
| | COUCHMAN | If they were unable to swallow. If we thought there's a possibility that it went into their lungs and kill them. |
| | DC Code A | Right, okay. Would there be other ways of providing fluids? |
| | COUCHMAN | We do provide . . we don't use IV drips on our ward. . . |
| | DC Code A | Yeah. |
| | COUCHMAN | ... because we have no medical cover 24 hours, there's no doctor |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 38

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|--|
| | | on the ward for 24 hours . . . |
| DC | Code A | Right. |
| | COUCHMAN | . . . and we're visited daily as we said by a Doctor. Now we have, we would have given her perhaps sub cup fluids, which means we use the same bag as the IV fluid, we use a little needle called a butterfly needle . . . |
| DC | Code A | Oh right. |
| | COUCHMAN | . . . that we would put under the skin on a fleshy part - we find a fleshy part of skin, perhaps here, if it's likely to be pulled out. |
| DC | Code A | That's at the back |
| | COUCHMAN | It's a very tiny little needle we would put just under the skin, 'cos it's sub cutaneous. . . |
| DC | Code A | Yeah, yeah. |
| | COUCHMAN | With a plaster on the top - very slowly over 24hours we would drip a litre of fluids um saline probably . . . |
| DC | Code A | Okay. |
| | COUCHMAN | . . . normal saline into the patient, but at that time that wasn't initiated, it wasn't standard practice. |
| DC | Code A | Right, how long has that been . . . |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 39

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | COUCHMAN | That's been standard, I know Philip may have the actual date. I would say over the last year from my recollection. . . or maybe not that long, but . . . |
| | DC Code A | When you say standard practice, is that standard practice for the Daedulus Ward or is that throughout the Trust . . . |
| | COUCHMAN | All throughout the Trust. . . . |
| | DC Code A | For the Trust, is that for the whole of the Trust? |
| | COUCHMAN | You actually have yeah, a procedure from the Trust. . . |
| | DC Code A | Right, okay. |
| | COUCHMAN | . . . whereby we can follow this. However, I don't think that nurses can initiate it, we're still following Doctors' orders. |
| | DC Code A | Doctor's . . huh huh. |
| | DC Code A | And that wasn't in place at that time? No? |
| | COUCHMAN | It wasn't in place. No. |
| | DC Code A | Okay and . . . |
| | COUCHMAN | But that is the only way we could hydrate a patient that couldn't swallow. |
| | DC Code A | So I take it that the condition Mrs RICHARDS was in and the . the . the combination of the medicine she was taking, put her in a |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 40

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | COUCHMAN | position that she couldn't swallow, she couldn't eat and she couldn't hydrate. |
| | DC Code A | I think even before she had the medicine she was having great difficulty |
| | COUCHMAN | .. problems eating? |
| | DC Code A | Eat and drink, yeah. |
| | COUCHMAN | Okay, but obviously there's procedures in place now. Are there still occasions when even providing fluid sub-cutaneously would be . . um would not be carried out, you know for the patient's benefit, are there circumstances ? |
| | DC Code A | No, all the patients now, basically what we do now is if they don't manage to take in orally about 1000 millilitres . . |
| | COUCHMAN | Right. |
| | DC Code A | .. a day, then they have a sub cut overnight. |
| | COUCHMAN | Oh right, okay, but are there any times when it would be decided well it's for the benefit, the patient's own comfort. |
| | DC Code A | If a patient was dying, okay, if a patient was dying, we probably wouldn't do that. |
| | COUCHMAN | No, okay and why would that be? |

Signature(s) :

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 41

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|---|
| | COUCHMAN | Because medical opinion will tell you that there's research to prove that the patient will probably be more comfortable without sub cup. |
| | DC Code A | Oh right, okay. Right, well I think we're just about there aren't we? |
| | DC Code A | Yeah. |
| | DC Code A | Okay. Is there anything you'd like to add? |
| | COUCHMAN | I'd like to say that I, I, I find it difficult to come to terms with the fact that people who can be so friendly to the staff on a day to day basis, can give us the chair, can send staff books and letters um can complain. |
| | DC Code A | Okay. Thank you. Anything . . . |
| | COUCHMAN | I'm not happy with the way that it was all presented to the staff on the ward. We've had to um . . . it's not your fault probably, but we've had to gather information from and if . . . where we could and I'm not happy with that. |
| | DC Code A | Okay just to let you know that. . . I think Mr Code A will back us up on that . . . Mr Code A s probably got more documentation relating to Gladys RICHARDS' time in hospital |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 42

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|---|
| | | than we have and er . . . |
| | MR [Code A] | I'm not going to admit that on tape. |
| | DC [Code A] | but the disclosure that the police have given Mr [Code A] which at the end of the day and I'm going to pass the buck here, is Mr [Code A]'s responsibility to make sure that . . . |
| | COUCHMAN | I wasn't blaming you. |
| | DC [Code A] | Yeah, I know, is that everything that we've got that we refer to during this interview, Mr [Code A] has had. |
| | MR [Code A] | And so's Mrs COUCHMAN. |
| | DC [Code A] | Yeah that's right, I'm saying . . . |
| | COUCHMAN | Yeah, I just feel that it's been dripping in bits and pieces. Nobody came and said, okay this complaint has been made . . . |
| | DC [Code A] | And we appreciate it's two years old. |
| | COUCHMAN | Yeah. |
| | DC [Code A] | But me and [Code A] have only been with it for six weeks. The police investigation only started 6 weeks ago and hopefully myself and [Code A] and my other colleagues that are working on this matter, are being as professional, as expeditious as we can possibly can to get this matter as cleared up as possible, cos we are aware that you |

Signature(s) : _____

♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 43

Record of interview of: **Margaret COUCHMAN**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|--|--|
| | | poor people have been sitting on this for two years. But hopefully we'll draw it to conclusion very shortly. |
| | COUCHMAN | We have been sitting on it for two years because we thought with the initial investigation . . . |
| | DC Code A | That was it, yeah. |
| | COUCHMAN | That's it. |
| | DC Code A | Okay then. Right Is there anything else you'd like to add? |
| | COUCHMAN | No. |
| | DC Code A | No? Anything you'd like to clarify? |
| | COUCHMAN | I don't think so. |
| | DC Code A | Anything you said that you feel ? I'll hand you a notice explaining the tape recording procedure, which is under these piles of paper somewhere. I'd like you to complete it and return it to me before you leave the room. There it is. The time by my watch is 11.56 and I'm turning the recorder off. |

Signature(s) :

♦ Not relevant for contemporaneous notes