

Mrs. G. Mackenzie

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09 October 1998

Dear Mrs. Mackenzie,

Approximately four weeks ago, you asked me to make investigations regarding a missing necklace belonging to your late mother, Mrs. G. Richards. Since that time, we have spoken to all available staff involved with Mrs. Richards' care and I am pleased to provide you with the following information.

While we have no record of the necklace being lost in the reported timespan (approximately one year ago), we do note that more recently there was an incident involving a ring and pearl necklace (matching the description you gave to me).

In late May this year, Mrs. L. Lack placed a note on the Glen Heathers notice board with a drawing of a missing ring. The ring was soon found in a tray on a glass cabinet in Mrs. Richards' bedroom. The ring was found by one of our domestic staff who had asked permission of Mrs. Richards to look for the ring. The same search located a pearl necklace found under Mrs. Richards' bed.

Both items were given to Mrs. Richards, (specifically, placed in the tray on the glass cabinet with Mrs. Richards' knowledge and in her view) and Mrs. Lack was informed the next day. A day later, Mrs. Lack was visiting and personally thanked the member of staff for finding the items.

I regret that we have no information pertaining to the jewellery after that time.

I hope this information will be helpful to you. Should there be anything further I can do for you, please do not hesitate to contact me.

Yours Sincerely,

Code A

Andrew Chamberlain,
General Manager, Glen Care Homes.