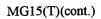


RECORD OF INTERVIEW

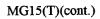
SDN:	ROTI:	Contemporaneous Notes
Person into	erviewed: Christina Ann	TYLER
Place of in	nterview : Parkgate Police	Police exhibit no.: Number of pages: Signature of interviewing officer producing exhibit:
Date of in	terview : 10 July 2000	
Time com	menced: 11.54 Tim	e concluded : 12.12
aration o	of interview: 18 minutes	Tape reference numbers ◆:
Interviewi	ng Officers : DC 1484 CC DC 92 MCN	
Other pers	sons present:	
Tape Counter Times	Person Speaking	Text
	DC COLVIN	This is a continuation of the interview of Christina Ann TYLER.
		The time is 11.54.
	*	Can you just confirm Mrs TYLER, during the break we have not
		asked you any questions regarding Mrs RICHARDS or the reason
		why you're here.
	TYLER	Yeah, that's right.
	DC COLVIN	Okay, thank you. We'll remind you that you are under caution.
	TYLER	Huh huh.
	DC COLVIN	Right what we were discussing was the Care Plans and we
		discussed the Nutrition one, there's an entry there that's relevant
Signature	v(e) ·	





HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Tape		
Counter Times •	Person Speaking	Text
		to you
	TYLER	Mmm mm.
	DC COLVIN	and now we go over to Constipation. Just one more question
		on the Nutrition
	TYLER	Mmm
	DC COLVIN	Can you recall on that occasion, you put there Porridge eaten
	TYLER	Mmm.
	DC COLVIN	on the 14th, was that. how did she eat that? Was that with
		your assistance or was she able
	TYLER	That was me feeding her.
	DC COLVIN	That was you spooning it, was it?
	TYLER	Yes, spooning it into her mouth.
	DC COLVIN	Okay.
	DC MCNALLY	When people like Mrs RICHARDS are fed, I mean if you can
		remember, when (inaudible) is like feeding a baby, where she's got
		to be spoon fed.
	TYLER	Yes.
	DC MCNALLY	and cupped round her mouth and put back in her mouth?
	TYLER	Yes.



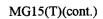


HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

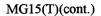
Continuation Sheet No: 2

Tape Counter Times *	Person Speaking	Text
	DC MCNALLY	She was that dependant?
	TYLER	Yes they are.
	DC MCNALLY	Right and okay.
	DC COLVIN	Moving onto the constipation chart then
	TYLER	Yeah, okay.
	DC COLVIN	I think that's your entry, relevant to you .
	TYLER	Yeah, I made it on the 14/8, just to say that she hadn't had her
		bowels open that morning.
	DC COLVIN	Right.
	DC MCNALLY	Is that BNO, bowels not open?
	TYLER	Yes, bowels not open, yeah.
· · · · · · · · · · · · · · · · · · ·	DC COLVIN	Would that chart be completed as well if her bowels were open?
٠	TYLER	Yes.
	DC COLVIN	So if she did manage to go
	TYLER	Yes, then it would be written in sometime later on in the day that
		she'd had her bowels open, pm or whatever.
	DC COLVIN	Okay. Again you may notice there are there's a gap
	TYLER	Yes.
	DC COLVIN	Between the 14 th and the 21 st , I mean obviously she wasn't in the





Tape Counter Times ◆	Person Speaking	Text
		hospital between the 14 th and the 17 th
·	TYLER	Yeah.
	DC COLVIN	returning on the 17 th
	TYLER	Huh huh.
	DC COLVIN	Are there are reasons why that would be left blank? Why there
		wouldn't be an entry in there? Cos obviously in that one there
		would have to be either bowels not open or bowels open.
-	TYLER	Yeah, no only the fact that probably she wasn't on the ward and
		when she was a Haslar notes would have been made for her over
		there as to what her bowels were doing.
	DC COLVIN	Yes.
	TYLER	and um, when she came back on the ward then er depending on
		their situation as to whether they have their bowels open or not, I
		mean when they're very poorly, they don't necessarily, if they're
		not taking anything orally, then they're not going to have their
		bowels open every day anyway.
	DC COLVIN	Mmm. Okay, but can you give an explanation why there wouldn't
	·	be an entry of some sort either way?
	TYLER	No, I can't.

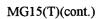




HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 4

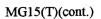
Record of interview of: Christina Ann TYLER Tape Text Person Speaking Counter Times 4 Okay. Moving on then we've got August '98 calendar . . DC COLVIN Yes, this is the calendar that we have at the front of their Care **TYLER** Plan so that we can open the Care Plan straight away and see whether there's been any. . anything with their bowels or whether they've had a bath or anything like that, we always put on the front... DC COLVIN Right. straight away, so it saves us having to flick through, so it's **TYLER** always entered on here and then on the individual sheets. Individual sheet, how . . these should relate to the bowels not DC COLVIN opening then on the 12th, 13th and the 21st. Mmm 21st. TYLER Any of those down to you? DC COLVIN No it doesn't look . . . no none of them are my writing. I actually **TYLER** put in on the 14th, but I didn't put it on the front. No. DC COLVIN Because I. . when I fill these out, I don't tend to put bowels not **TYLER** open on the front, I don't see the necessity, I think that should only be marked down when they've performed and any negative





Continuation Sheet No: 5

Tape Counter Times •	Person Speaking	Text
		reactions are always put onto the paper inside.
	DC COLVIN	So I mean looking at that, it looks like her bowels weren't open at
		any time during the time she went in?
	TYLER	No, that's right.
	DC COLVIN	Within the ward on both occasion?
	TYLER	Yeah.
	DC MCNALLY	I think, just to recollect what you said in the first interview, you
	•	remember taking her to the toilet?
	TYLER	That was before she went to Haslar.
	DC MCNALLY	So that could have been either on the when she came into
		Haslar on the 11 th I believe
	TYLER	Yeah, but that, yeah.
	DC MCNALLY	so (inaudible) three days at Haslar, er I think, what date have
		you recorded on yours, did you do that?
	TYLER	14 th .
	DC MCNALLY	The 14 th ?
	TYLER	Yeah, which would have been ther.
	DC MCNALLY	Yeah, that day, yeah, then they were open that day, weren't they?
	TYLER	No.





HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

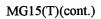
Continuation Sheet No: 6

Γape Counter Times [◆]	Person Speaking	Text
	DC MCNALLY	Oh they didn't, sorry.
	TYLER	No, they weren't open that day, she, I mean since she came back
	•	from Haslar, I don't have any recollection and before that then
		I mean we could put her on the toilet and she doesn't go, then its .
		. I mean you don't have to put down that you've actually put them
		on the toilet.
	DC MCNALLY	With Mrs RICHARDS was there any indication from her that she
		did want to go to the toilet?
	TYLER	Um, no not necessarily, I mean sometimes the daughters would
		come in say Mother needs to go to the toilet.
	DC MCNALLY	Mmm mm
	TYLER	um. probably just because she was agitated and sometimes, in
		the mornings, if she seemed more agitated then we would put her
		on the toilet, just to see if she was going to go
	DC MCNALLY	Right.
	TYLER	but they don't always go then.
	DC COLVIN	Do you recall her going at any time?
	TYLER	I can't honestly remember. I just remember the one time actually
		putting her in the bathroom on the toilet, I can't remember any





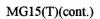
Tape Counter Times •	Person Speaking	Text
		other time of actually putting her on the toilet.
	DC COLVIN	Okay, did she go then on that time?
	TYLER	I can't remember. I just remember you know, the trouble it was
		actually using the Stand Aid with her and okay. Yes
		(inaudible) on the 14th here. I washed her and I left her in bed. I
		don't know who else I was working with that day, I've just got
		my own name on, but I would have been working with somebody
		else as well that day
	DC COLVIN	Right.
	TYLER	Erm and she would have been
	DC MCNALLY	I see there's an entry there's another entry here on the 14th as
.		the same time as your entry
	TYLER	Yeah, to say that the night staff had washed her bottom half.
	DC MCNALLY	Is that because she may have er
	TYLER	If she was wet, incontinent, during the night, or anything, or early
		morning, then they go round and check patients and change their
		pads
	DC MCNALLY	Right.
	TYLER	and they wash their bottom half then.
Signature	-(s)	
~-5-imidi (◆ Not relevant for contemporaneous notes





RECORD OF INTERVIEW

Tape Counter Times •	Person Speaking	Text
	DC MVCNALLY	Okay, I mean is it, would people in their condition, like going
		back to the bed sores
	TYLER	Yeah
	DC MCNALLY	and everything, is that the sort of thing they do down
	TYLER	That's part of it, yeah, yeah
	DC MCNALLY	Is it? So it could have been for that or
	TYLER	We do that. intermittent, inter yeah, but the night staff every
		morning, go round all the patients that would be incontinent
		anyway
	DC MCNALLY	Right.
	TYLER	and change their pads and give them a wash, freshen them up
		and then when we come in we then give them a full wash, change
		their nighties or get them dressed, get them out of bed.
		That's the drugs sheets which I wouldn't have any dealing with.
	DC COLVIN	Yeah I appreciate you don't just one quick question about
	TYLER	Mmm.mm.
	DC COLVIN	As we understand it there's four drugs that were loaded onto the
		driver, which is Diamorphine
	TYLER	Yeah.
Signature	e(s):	◆ Not relevant for contemporaneous notes



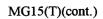


HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 9

Tape Counter Times	Person Speaking	Text
	DC COLVIN	Haloperidol Midazolam and Hyoscine.
	TYLER	Yes.
	DC COLVIN	Okay. During your time at Gosport War Memorial Hospital, ir
		relation to these drugs, have you become aware of their effects
		what they?
	TYLER	Yes.
	DC COLVIN	seek to achieve?
	TYLER	Yes.
	DC COLVIN	Okay. Can you go through them as to what your knowledge is .
		and I accept that your not trained
	TYLER	I know that Hyoscine is usually put up for any patients that are
		very chesty, have got pneumonia or can't get rid of any mucus. It
		helps to dry up the mucus membranes, stops them filling up with
		fluid in the lungs.
	DC COLVIN	Right.
	TYLER	Midazolam is usually a tranquiliser or such, it helps to calm them
		and um Diamorphine is the pain killer.
	DC COLVIN	Okay and the Haloperidol?
	TYLER	I'm not sure with Haloperidol, I couldn't honestly answer you





RECORD OF INTERVIEW

Tape Counter. Times •	Person Speaking	T _{ext}
		with the Haloperidol.
	DC COLVIN	Are you able to say, you know, hypothetical case with a particular
		elderly patient and you're aware that there's a syringe driver
		loaded with these drugs on
	TYLER	Mmm.
	DC COLVIN	What sort of condition that patient would be in?
	TYLER	I would say that they were very very poorly and that they need
		something to help keep them comfortable.
	DC COLVIN	Would it be something where you'd say they're dying?
	TYLER	Um, on our ward, most cases, yes, I would say that it's usually
		used nearer the end, because by that time the patient is in a lot of
		pain or distress or they are unable to take drugs orally or for the
		drugs to sustain them.
	DC MCNALLY	On that point, you'll see that er the course of treatment was
		started on the with the four drugs loaded together syringe
		driver on the 18 th is it, the 19 th . I can't read it from here.
	TYLER	Um just trying to see, 19th I think that is.
	DC MCNALLY	That's the 19 th .
	TYLER	yeah, 19 th .

Signature(s):	·	
2 ()	Not relevant for contemporaneous notes	c

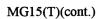




HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

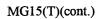
Continuation Sheet No: 11

Record of interview of: Christina Ann TYLER Tape Counter Person Speaking Text Times • This is the 18th. DC COLVIN And the others are the 18th? DC MCNALLY **TYLER** Yes. But the Hyoscine had started being administered on the 19th, DC MCNALLY which we are led to believe, I mean we're Policemen, not medical staff, but the Hyoscine is normally administered a bit later, when they start getting a rattly chest? **TYLER** Yeah, yeah. DC MCNALLY I've forgotten my question now. Er. . . I've gone completely off track. Oh sorry, are you aware, I know you're not qualified, maybe not to say, are you aware of any adverse side effects that those combination of drugs may have on an individual? **TYLER** The combination? No. No, not really. I mean they can make someone unconscious and somebody that is very frail then they would become asleep most of the time. I mean some of our patients aren't necessarily obviously it depends to what quantities are used by different doctors. . . DC MCNALLY veah. ... um but they usually put up on the smallest dose necessary and **TYLER**





Tape Counter Times •	Person Speaking	Text
		then if the patient is still in pain or distress or still getting bubbly,
		then each of those drugs relevant to their problem would be
		increased slowly you know to stop any of the problems.
	DC MCNALLY	Again, I appreciate er, I don't think maybe I ought to ask you this
		question or not, but as would it be fair to say then that as of the
		18 th a decision had been made by somebody that this lady was very
		very ill and there was very little that we could do for her, other
		than make her comfortable and pain free?
	TYLER	I couldn't honestly say.
	DC MCNALLY	Okay.
	TYLER	I'm not qualified to say.
	DC COLVIN	I just want to ask a slightly different question to that, because I
	•	recall you saying that you saw Mrs RICHARDS in those last few
		days, although
	TYLER	Yeah.
	DC COLVIN	you may not have necessarily attended to her.
	TYLER	No.
	DC COLVIN	Was your perception, what was your perception of her?
11.33	TYLER	That she was very very poorly.
Signature	e(s):	◆ Not relevant for contemporaneous notes

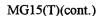




RECORD OF INTERVIEW

Continuation Sheet No: 13

Tape Counter Times *	Person Speaking	Text
	DC COLVIN	Okay, was your perception that she was dying?
	TYLER	I would have said yes, that there wasn't you know she wasn't
		going to last very long.
	DC COLVIN	Right. Were you ever made aware of what she was dying of?
	TYLER	Um, no. Generally you know they people become chesty and I
		think they die of different things on our ward, obviously, but um
		with old people that are ill like that, no, it's usually pneumonia or
		chest infection.
	DC COLVIN	Were you aware of anything that would have caused Mrs
		RICHARDS to take a rapid downturn in terms of her health?
	TYLER	Um, I would imagine it's the shock of what she went through
		more than anything. You see it a lot with people, if anybody's had
		to go to Haslar for any an operation or anything then I
		mean the stress that puts them through, even being transferred
		from one hospital to another, can alter their mental and physical
		state and they do become very stressed by and stress is a big
		killer anyway.
	DC COLVIN	Okay.
	TYLER	I was actually surprised to see her come back from Haslar so





Continuation Sheet No: 14

Record of interview of: Christina Ann TYLER

Tape Counter

Person Speaking

Text

Times •

soon, because I know the daughter had said that she wasn't very well when she was in Haslar, to us one night when she came to collect some things and I did remark to one of my colleagues, I don't know if it was to the daughter as well, I hope that Haslar don't send her back too soon then, because quite often we have had people come in and you know the move has been too much for them. They're very elderly people and . . .

DC COLVIN

Were you aware of any problems er that Mrs RICHARDS encountered coming back from Haslar on the second occasion?

TYLER

No. No I haven't. I only heard through report that she wasn't on a canvas, that the ambulance crew hadn't put her onto a canvas or something.

DC COLVIN

Were you present at that time on the ward?

TYLER

No, no.

DC COLVIN

Okay. When did you first become aware that there was a... an

issue as to how she been treated according to the daughters.

TYLER

Recently. This year.

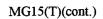
DC COLVIN

Okay. Did you ever enter into any conversation or

correspondence with the daughters after Mrs RICHARDS' death.

Signature	(s)
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[◆] Not relevant for contemporaneous notes

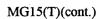




RECORD OF INTERVIEW

Continuation Sheet No: 15

Tape Counter Times *	Person Speaking	Text
	TYLER	No. No, I never got close to the daughters at all. I try not to
		unless I know someone previously to there, their relative coming
•		in. I try to sort of just keep it professional.
	DC COLVIN	Were you aware of any other members of staff that may have got
		sort of correspondence or conversations with them after Mrs
		RICHARDS had died?
	TYLER	Not that I know of.
	DC COLVIN	Okay. Was there any um anything left, handed to the ward by the
		sisters or ?
	TYLER	I can't remember. I mean sometimes relatives would leave
		chocolates and things like that for us. I can't honestly remember
		whether Mrs RICHARDS' family did or not.
	DC COLVIN	Okay. So just to sum up then. In terms of, like there's two
		blocks isn't there? There's the first time she was in and the
		second time?
	TYLER	Yeah, yeah.
	DC COLVIN	In terms of her condition the first time and the second time.
	TYLER	Mm mmm.
	DC COLVIN	what were the differences as far as you could see?

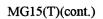




HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 16

Tape Counter Times *	Person Speaking	Text
	TYLER	The first time she was she was conscious, she was sitting up
		and she was very noisy, very confused.
	DC MCNALLY	When you say noisy is that a pain noisy or is that ?
	TYLER	Er it's sounds like they're in pain, but it doesn't according to
		the daughter, there was no pain there um that we could see. She .
		sometimes if there's a lot of dementia they'll do it because that's
		the only way that they can communicate. Like a baby will do it
		and the same with moving or anything, you know, she would sort
		of grab out at anything. Er she didn't like being moved or rolled
		or anything really.
		The second time she came in she was, she looked very, very
,		poorly. She was in bed, yes she didn't look at all well. She was
	•	someone that we would do intensive nursing on, you know that
		we would have to keep going and checking and turning and er
	DC COLVIN	Okay.
	TYLER	keeping an eye on her.
	DC COLVIN	Okay.
	TYLER	That was the reason she was put in a room opposite the nurses
		station, so that she could be watched.

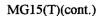




RECORD OF INTERVIEW

Continuation Sheet No: 17

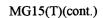
TY.	C MCNALLY YLER C COLVIN	I think other people have said that, that there's individual room next to the station and they're set aside for the people that are the poorliest. Are poorly, yeah, yes, so that we can watch them all the time even night staff at night, they sit at the nurses station and they can see and keep an eye on that person all the time. Okay. I've just got one quick question. Both of the daughters are aware, they were in the ward on one occasion, I mean would the assist at all in any part of the care of Mrs RICHARDS? Before she went to Haslar I know that if they used to come in in the afternoon, obviously, and if they were there at supper time of
De	C COLVIN	Are poorly, yeah, yes, so that we can watch them all the time even night staff at night, they sit at the nurses station and they can see and keep an eye on that person all the time. Okay. I've just got one quick question. Both of the daughters are aware, they were in the ward on one occasion, I mean would the assist at all in any part of the care of Mrs RICHARDS? Before she went to Haslar I know that if they used to come in in
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	YLER	assist at all in any part of the care of Mrs RICHARDS? Before she went to Haslar I know that if they used to come in it
	YLER	Before she went to Haslar I know that if they used to come in i
	YLER	
.6.46 D		the afternoon, obviously, and if they were there at supper time of
6.46 D		,
6.46 D	•	whatever, then they would administer her supper and they would
6.46 De		come and tell us if they thought that she needed the toilet of
.6.46 De		whatever, yeah.
	C COLVIN	Right. Okay. Is there anything you'd like to add, that you sa
		you'd like to add?
T	YLER	No, I don't think so, no. As I say, the daughters were ver
		friendly and very nice to us, they never sort of gave us any caus
		for any problems. I mean some relatives will come up and kee





Continuation Sheet No: 18

Record of interview of: Christina Ann TYLER Tape Counter Person Speaking **Text** Times * on Mother needs this, or Mother needs that or why aren't you doing this, but they didn't seem to . . . That's right, I know we're near the end of the tape now, but on DC MCNALLY that sort of issue, do you sometimes get problems with er relatives say, who get upset? **TYLER** Yes, yes we do. DC MCNALLY Is that like a natural thing that happens when their relatives are (inaudible\) and they tend to get upset with somebody like yourself or the nursing staff? Yeah. They get very, very caring about their parents or whoever **TYLER** it is and you know they tend to sort of want more doing for them or they don't want certain drugs, or they don't want this, don't want that, or they want us to feed them when they're asleep and things and you have to explain that, you know it's not a good thing, but they don't always take any notice and if the deem to want give their parents an icecream or whatever, there's nothing we can do about it, we have to let them do it. DC MCNALLY Mmm **TYLER** But in general, most of the relatives are very good and you know Signature(s):





Record o	Record of interview of: Christina Ann TYLER	
Tape Counter Times *	Person Speaking	Text
		they come in if they've got any problems and talk to the trained nurses or Philip and discuss their problems and what's being done.
•	DC MCNALLY	But they generally accept that the standard of care and the
		prescriptions that are given are
	TYLER	Oh yes, generally, yeah. I mean we get lots of biscuits and
		chocolates and cards from them. We've got loads of cards from
•		relatives saying thank you for all the care and help that you've
		given.
	DC MCNALLY	Okay
	DC COLVIN	Is ther anything else you'd like to clarify that you said you'd like
		to clear up?
.	TYLER	No, I don't think so, no.
	DC COLVIN	Okay. I'll hand you a notice explaining about the tapes. The time
		by my watch is 12.12. I'm turning the recorder off.

Signature(s):	
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