



# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

SDN :       ROTI :       Contemporaneous Notes

Person interviewed : **Christina Ann TYLER**

Place of interview : **Parkgate Police Station**

Date of interview : **10 July 2000**

|   |
|---|
| Police exhibit no. :<br>Number of pages :<br>Signature of interviewing<br>officer producing exhibit :<br><br> |
|---|

Time commenced : **11.54**      Time concluded : **12.12**

Duration of interview : **18 minutes**      Tape reference numbers ♦ :

Interviewing Officers : **DC 1484 COLVIN**  
**DC 92 MCNALLY**

Other persons present :

| Tape Counter Times♦ | Person Speaking | Text  |
|---------------------|-----------------|---|
|                     | DC COLVIN       | This is a continuation of the interview of Christina Ann TYLER.<br><br>The time is 11.54.<br><br>Can you just confirm Mrs TYLER, during the break we have not asked you any questions regarding Mrs RICHARDS or the reason why you're here. |
|                     | TYLER           | Yeah, that's right.   |
|                     | DC COLVIN       | Okay, thank you. We'll remind you that you are under caution. .   |
|                     | TYLER           | Huh huh.  |
|                     | DC COLVIN       | Right what we were discussing was the Care Plans and we discussed the Nutrition one, there's an entry there that's relevant   |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 1

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      |                 | to you . . .   |
|                      | TYLER           | Mmm mm.  |
|                      | DC COLVIN       | . . and now we go over to Constipation. Just one more question on the Nutrition . . .  |
|                      | TYLER           | Mmm  |
|                      | DC COLVIN       | Can you recall on that occasion, you put there Porridge eaten . .  |
|                      | TYLER           | Mmm.   |
|                      | DC COLVIN       | . . on the 14 <sup>th</sup> , was that. . how did she eat that? Was that with your assistance or was she able . . .                            |
|                      | TYLER           | That was me feeding her.   |
|                      | DC COLVIN       | That was you spooning it, was it?  |
|                      | TYLER           | Yes, spooning it into her mouth.   |
|                      | DC COLVIN       | Okay.  |
|                      | DC MCNALLY      | When people like Mrs RICHARDS are fed, I mean if you can remember, when (inaudible) is like feeding a baby, where she's got to be spoon fed. . |
|                      | TYLER           | Yes.   |
|                      | DC MCNALLY      | . . and cupped round her mouth and put back in her mouth?  |
|                      | TYLER           | Yes.   |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 2

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text  |
|----------------------|-----------------|---|
|                      | DC MCNALLY      | She was that dependant?   |
|                      | TYLER           | Yes they are.   |
|                      | DC MCNALLY      | Right and okay.   |
|                      | DC COLVIN       | Moving onto the constipation chart then . .   |
|                      | TYLER           | Yeah, okay.   |
|                      | DC COLVIN       | I think that's your entry, relevant to you . .  |
|                      | TYLER           | Yeah, I made it on the 14/8, just to say that she hadn't had her bowels open that morning.                    |
|                      | DC COLVIN       | Right.  |
|                      | DC MCNALLY      | Is that BNO, bowels not open?   |
|                      | TYLER           | Yes, bowels not open, yeah.   |
|                      | DC COLVIN       | Would that chart be completed as well if her bowels were open?  |
|                      | TYLER           | Yes.  |
|                      | DC COLVIN       | So if she did manage to go . .  |
|                      | TYLER           | Yes, then it would be written in sometime later on in the day that she'd had her bowels open, pm or whatever. |
|                      | DC COLVIN       | Okay. Again you may notice there are . . there's a gap . .  |
|                      | TYLER           | Yes.  |
|                      | DC COLVIN       | Between the 14 <sup>th</sup> and the 21 <sup>st</sup> , I mean obviously she wasn't in the                    |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 3

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      |                 | hospital between the 14 <sup>th</sup> and the 17 <sup>th</sup> . . .   |
|                      | TYLER           | Yeah.  |
|                      | DC COLVIN       | . . . returning on the 17 <sup>th</sup> . . .  |
|                      | TYLER           | Huh huh.   |
|                      | DC COLVIN       | Are there are reasons why that would be left blank? Why there wouldn't be an entry in there? Cos obviously in that one there would have to be either bowels not open or bowels open.   |
|                      | TYLER           | Yeah, no only the fact that probably she wasn't on the ward and when she was a Haslar notes would have been made for her over there as to what her bowels were doing.  |
|                      | DC COLVIN       | Yes.   |
|                      | TYLER           | . . . and um, when she came back on the ward then er depending on their situation as to whether they have their bowels open or not, I mean when they're very poorly, they don't necessarily, if they're not taking anything orally, then they're not going to have their bowels open every day anyway. |
|                      | DC COLVIN       | Mmm. Okay, but can you give an explanation why there wouldn't be an entry of some sort either way?   |
|                      | TYLER           | No, I can't.   |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 4

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      | DC COLVIN       | Okay. Moving on then we've got August '98 calendar . .   |
|                      | TYLER           | Yes, this is the calendar that we have at the front of their Care Plan so that we can open the Care Plan straight away and see whether there's been any. . anything with their bowels or whether they've had a bath or anything like that, we always put on the front. . . |
|                      | DC COLVIN       | Right.   |
|                      | TYLER           | . . straight away, so it saves us having to flick through, so it's always entered on here and then on the individual sheets.   |
|                      | DC COLVIN       | Individual sheet, how . . these should relate to the bowels not opening then on the 12 <sup>th</sup> , 13 <sup>th</sup> and the 21 <sup>st</sup> .   |
|                      | TYLER           | Mmm 21 <sup>st</sup> .   |
|                      | DC COLVIN       | Any of those down to you?  |
|                      | TYLER           | No it doesn't look . . . no none of them are my writing. I actually put in on the 14 <sup>th</sup> , but I didn't put it on the front.   |
|                      | DC COLVIN       | No.  |
|                      | TYLER           | Because I. . when I fill these out, I don't tend to put bowels not open on the front, I don't see the necessity, I think that should only be marked down when they've performed and any negative   |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 5

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text  |
|----------------------|-----------------|---|
|                      |                 | reactions are always put onto the paper inside.   |
|                      | DC COLVIN       | So I mean looking at that, it looks like her bowels weren't open at any time during the time she went in?     |
|                      | TYLER           | No, that's right.   |
|                      | DC COLVIN       | Within the ward on both occasion?   |
|                      | TYLER           | Yeah.   |
|                      | DC MCNALLY      | I think, just to recollect what you said in the first interview, you remember taking her to the toilet?       |
|                      | TYLER           | That was before she went to Haslar.   |
|                      | DC MCNALLY      | So that could have been either on the . . . when she came into Haslar on the 11 <sup>th</sup> I believe. . .  |
|                      | TYLER           | Yeah, but that, yeah. .   |
|                      | DC MCNALLY      | . . . so (inaudible) three days at Haslar, er I think, what date have you recorded on yours, did you do that? |
|                      | TYLER           | 14 <sup>th</sup> .  |
|                      | DC MCNALLY      | The 14 <sup>th</sup> ?  |
|                      | TYLER           | Yeah, which would have been ther.   |
|                      | DC MCNALLY      | Yeah, that day, yeah, then they were open that day, weren't they?   |
|                      | TYLER           | No.   |

Signature(s) : \_\_\_\_\_

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 6

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      | DC MCNALLY      | Oh they didn't, sorry.   |
|                      | TYLER           | No, they weren't open that day, she, I mean since she came back from Haslar, I don't have any recollection . . . and before that then I mean we could put her on the toilet and she doesn't go, then its . . . I mean you don't have to put down that you've actually put them on the toilet . . |
|                      | DC MCNALLY      | With Mrs RICHARDS was there any indication from her that she did want to go to the toilet?   |
|                      | TYLER           | Um, no not necessarily, I mean sometimes the daughters would come in say Mother needs to go to the toilet . .  |
|                      | DC MCNALLY      | Mmm mm   |
|                      | TYLER           | um. . probably just because she was agitated and sometimes, in the mornings, if she seemed more agitated then we would put her on the toilet, just to see if she was going to go. . .  |
|                      | DC MCNALLY      | Right.   |
|                      | TYLER           | . . but they don't always go then.   |
|                      | DC COLVIN       | Do you recall her going at any time?   |
|                      | TYLER           | I can't honestly remember. I just remember the one time actually putting her in the bathroom on the toilet, I can't remember any   |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 7

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      |                 | other time of actually putting her on the toilet.  |
|                      | DC COLVIN       | Okay, did she go then on that time?  |
|                      | TYLER           | I can't remember. I just remember you know, the trouble it was actually using the Stand Aid with her and . . . okay. Yes (inaudible) on the 14 <sup>th</sup> here. I washed her and I left her in bed. I don't know who else I was working with that day, I've just got my own name on, but I would have been working with somebody else as well that day. |
|                      | DC COLVIN       | Right.   |
|                      | TYLER           | Erm and she would have been . . .  |
|                      | DC MCNALLY      | I see there's an entry . . there's another entry here on the 14 <sup>th</sup> as the same time as your entry . . .   |
|                      | TYLER           | Yeah, to say that the night staff had washed her bottom half . .   |
|                      | DC MCNALLY      | Is that because she may have er . . .  |
|                      | TYLER           | If she was wet, incontinent, during the night, or anything, or early morning, then they go round and check patients and change their pads. . .   |
|                      | DC MCNALLY      | Right.   |
|                      | TYLER           | . . and they wash their bottom half then.  |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 8

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      | DC MVCNALLY     | Okay, I mean is it, would people in their condition, like going back to the bed sores . .  |
|                      | TYLER           | Yeah   |
|                      | DC MCNALLY      | . . and everything, is that the sort of thing they do down. . .  |
|                      | TYLER           | That's part of it, yeah, yeah . .  |
|                      | DC MCNALLY      | Is it? So it could have been for that or. . .  |
|                      | TYLER           | We do that. . intermittent, inter . . yeah, but the night staff every morning, go round all the patients that would be incontinent anyway . . .  |
|                      | DC MCNALLY      | Right.   |
|                      | TYLER           | . . and change their pads and give them a wash, freshen them up and then when we come in we then give them a full wash, change their nighties or get them dressed, get them out of bed.<br>That's the drugs sheets which I wouldn't have any dealing with. |
|                      | DC COLVIN       | Yeah I appreciate you don't . . just one quick question about . .  |
|                      | TYLER           | Mmm.mm.  |
|                      | DC COLVIN       | As we understand it there's four drugs that were loaded onto the driver, which is Diamorphine . . .  |
|                      | TYLER           | Yeah.  |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 9

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      | DC COLVIN       | Haloperidol . . Midazolam and Hyoscine.  |
|                      | TYLER           | Yes.   |
|                      | DC COLVIN       | Okay. During your time at Gosport War Memorial Hospital, in relation to these drugs, have you become aware of their effects, what they . . ?   |
|                      | TYLER           | Yes.   |
|                      | DC COLVIN       | . . seek to achieve?   |
|                      | TYLER           | Yes.   |
|                      | DC COLVIN       | Okay. Can you go through them as to what your knowledge is . . and I accept that your not trained. . .   |
|                      | TYLER           | I know that Hyoscine is usually put up for any patients that are very chesty, have got pneumonia or can't get rid of any mucus. It helps to dry up the mucus membranes, stops them filling up with fluid in the lungs. |
|                      | DC COLVIN       | Right.   |
|                      | TYLER           | Midazolam is usually a tranquiliser or such, it helps to calm them and um Diamorphine is the pain killer.  |
|                      | DC COLVIN       | Okay and the Haloperidol?  |
|                      | TYLER           | I'm not sure with Haloperidol, I couldn't honestly answer you  |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 10

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text  |
|----------------------|-----------------|---|
|                      |                 | with the Haloperidol.   |
|                      | DC COLVIN       | Are you able to say, you know, hypothetical case with a particular elderly patient and you're aware that there's a syringe driver, loaded with these drugs on. . .  |
|                      | TYLER           | Mmm.  |
|                      | DC COLVIN       | What sort of condition that patient would be in?  |
|                      | TYLER           | I would say that they were very very poorly and that they need something to help keep them comfortable.   |
|                      | DC COLVIN       | Would it be something where you'd say they're dying?  |
|                      | TYLER           | Um, on our ward, most cases, yes, I would say that it's usually used nearer the end, because by that time the patient is in a lot of pain or distress or they are unable to take drugs orally or for the drugs to sustain them. |
|                      | DC MCNALLY      | On that point, you'll see that er the course of treatment was started on the . . . with the four drugs loaded together syringe driver on the 18 <sup>th</sup> is it, the 19 <sup>th</sup> . I can't read it from here.          |
|                      | TYLER           | Um just trying to see, 19 <sup>th</sup> I think that is.  |
|                      | DC MCNALLY      | That's the 19 <sup>th</sup> .   |
|                      | TYLER           | yeah, 19 <sup>th</sup> .  |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 11

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text  |
|----------------------|-----------------|---|
|                      | DC COLVIN       | This is the 18 <sup>th</sup> .  |
|                      | DC MCNALLY      | And the others are the 18 <sup>th</sup> ?   |
|                      | TYLER           | Yes.  |
|                      | DC MCNALLY      | But the Hyoscine had started being administered on the 19 <sup>th</sup> , which we are led to believe, I mean we're Policemen, not medical staff, but the Hyoscine is normally administered a bit later, when they start getting a rattly chest?  |
|                      | TYLER           | Yeah, yeah.   |
|                      | DC MCNALLY      | I've forgotten my question now. Er. . . I've gone completely off track. Oh sorry, are you aware, I know you're not qualified, maybe not to say, are you aware of any adverse side effects that those combination of drugs may have on an individual?  |
|                      | TYLER           | The combination? No. No, not really. I mean they can make someone unconscious and somebody that is very frail then they would become asleep most of the time. I mean some of our patients aren't necessarily . . . obviously it depends to what quantities are used by different doctors. . . |
|                      | DC MCNALLY      | yeah.   |
|                      | TYLER           | . . . um but they usually put up on the smallest dose necessary and   |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 12

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      |                 | then if the patient is still in pain or distress or still getting bubbly, then each of those drugs relevant to their problem would be increased slowly you know to stop any of the problems.   |
|                      | DC MCNALLY      | Again, I appreciate er, I don't think maybe I ought to ask you this question or not, but as . . would it be fair to say then that as of the 18 <sup>th</sup> a decision had been made by somebody that this lady was very ill and there was very little that we could do for her, other than make her comfortable and pain free? |
|                      | TYLER           | I couldn't honestly say.   |
|                      | DC MCNALLY      | Okay.  |
|                      | TYLER           | I'm not qualified to say.  |
|                      | DC COLVIN       | I just want to ask a slightly different question to that, because I recall you saying that you saw Mrs RICHARDS in those last few days, although . . .   |
|                      | TYLER           | Yeah.  |
|                      | DC COLVIN       | . . . . . you may not have necessarily attended to her.  |
|                      | TYLER           | No.  |
|                      | DC COLVIN       | Was your perception, what was your perception of her?  |
| 11.33                | TYLER           | That she was very very poorly.   |

Signature(s) :

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 13

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text  |
|----------------------|-----------------|---|
|                      | DC COLVIN       | Okay, was your perception that she was dying?   |
|                      | TYLER           | I would have said yes, that there wasn't you know she wasn't going to last very long.   |
|                      | DC COLVIN       | Right. Were you ever made aware of what she was dying of?   |
|                      | TYLER           | Um, no. Generally you know they. . people become chesty and I think they die of different things on our ward, obviously, but um with old people that are ill like that, no, it's usually pneumonia or chest infection.  |
|                      | DC COLVIN       | Were you aware of anything that would have caused Mrs RICHARDS to take a rapid downturn in terms of her health?   |
|                      | TYLER           | Um, I would imagine it's the shock of what she went through more than anything. You see it a lot with people, if anybody's had to go to Haslar for any . . an operation or anything . . then. . I mean the stress that puts them through, even being transferred from one hospital to another, can alter their mental and physical state and they do become very stressed by . . and stress is a big killer anyway. |
|                      | DC COLVIN       | Okay.   |
|                      | TYLER           | I was actually surprised to see her come back from Haslar so  |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 14

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text |
|----------------------|-----------------|------|
|----------------------|-----------------|------|

soon, because I know the daughter had said that she wasn't very well when she was in Haslar, to us one night when she came to collect some things and I did remark to one of my colleagues, I don't know if it was to the daughter as well, I hope that Haslar don't send her back too soon then, because quite often we have had people come in and you know the move has been too much for them. They're very elderly people and . . .

DC COLVIN

Were you aware of any problems er that Mrs RICHARDS encountered coming back from Haslar on the second occasion?

TYLER

No. No I haven't. I only heard through report that she wasn't on a canvas, that the ambulance crew hadn't put her onto a canvas or something.

DC COLVIN

Were you present at that time on the ward?

TYLER

No, no.

DC COLVIN

Okay. When did you first become aware that there was a . . . an issue as to how she been treated according to the daughters.

TYLER

Recently. This year.

DC COLVIN

Okay. Did you ever enter into any conversation or correspondence with the daughters after Mrs RICHARDS' death.

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 15

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      | TYLER           | No. No, I never got close to the daughters at all. I try not to unless I know someone previously to there, their relative coming in. I try to sort of just keep it professional. |
|                      | DC COLVIN       | Were you aware of any other members of staff that may have got sort of correspondence or conversations with them after Mrs RICHARDS had died?                                    |
|                      | TYLER           | Not that I know of.  |
|                      | DC COLVIN       | Okay. Was there any um anything left, handed to the ward by the sisters or . . . ?   |
|                      | TYLER           | I can't remember. I mean sometimes relatives would leave chocolates and things like that for us. I can't honestly remember whether Mrs RICHARDS' family did or not.              |
|                      | DC COLVIN       | Okay. So just to sum up then. In terms of, like there's two blocks isn't there? There's the first time she was in and the second time?   |
|                      | TYLER           | Yeah, yeah.  |
|                      | DC COLVIN       | In terms of her condition the first time and the second time . .   |
|                      | TYLER           | Mm mmm.  |
|                      | DC COLVIN       | what were the differences as far as you could see?   |

Signature(s) : \_\_\_\_\_

♦ Not relevant for contemporaneous notes





# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 16

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text   |
|----------------------|-----------------|--|
|                      | TYLER           | The first time she was . . she was conscious, she was sitting up and she was very noisy, very confused.  |
|                      | DC MCNALLY      | When you say noisy is that a pain noisy or is that . . ?   |
|                      | TYLER           | Er it's sounds like they're in pain, but it doesn't . . . according to the daughter, there was no pain there um that we could see. She . . sometimes if there's a lot of dementia they'll do it because that's the only way that they can communicate. Like a baby will do it and the same with moving or anything, you know, she would sort of grab out at anything. Er she didn't like being moved or rolled or anything really.<br><br>The second time she came in she was, she looked very, very poorly. She was in bed, yes she didn't look at all well. She was someone that we would do intensive nursing on, you know that we would have to keep going and checking and turning and er . . . |
|                      | DC COLVIN       | Okay.  |
|                      | TYLER           | . . keeping an eye on her.   |
|                      | DC COLVIN       | Okay.  |
|                      | TYLER           | That was the reason she was put in a room opposite the nurses station, so that she could be watched.   |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 17

Record of interview of: **Christina Ann TYLER**

| Tape Counter Times ♦ | Person Speaking | Text  |
|----------------------|-----------------|---|
|                      | DC MCNALLY      | I think other people have said that, that there's individual rooms next to the station and they're set aside for the people that are the poorest.   |
|                      | TYLER           | Are poorly, yeah, yes, so that we can watch them all the time, even night staff at night, they sit at the nurses station and they can see and keep an eye on that person all the time.  |
|                      | DC COLVIN       | Okay. I've just got one quick question. Both of the daughters are aware, they were in the ward on one occasion, I mean would they assist at all in any part of the care of Mrs RICHARDS?  |
|                      | TYLER           | Before she went to Haslar I know that if they used to come in in the afternoon, obviously, and if they were there at supper time or whatever, then they would administer her supper and they would come and tell us if they thought that she needed the toilet or whatever, yeah. |
| 16.46                | DC COLVIN       | Right. Okay. Is there anything you'd like to add, that you say you'd like to add?   |
|                      | TYLER           | No, I don't think so, no. As I say, the daughters were very friendly and very nice to us, they never sort of gave us any cause for any problems. I mean some relatives will come up and keep  |

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 18

Record of interview of: **Christina Ann TYLER**

| Tape<br>Counter<br>Times ♦ | Person Speaking | Text  |
|----------------------------|-----------------|---|
|                            |                 | on Mother needs this, or Mother needs that or why aren't you doing this, but they didn't seem to . . .  |
|                            | DC MCNALLY      | That's right, I know we're near the end of the tape now, but on that sort of issue, do you sometimes get problems with er relatives say, who get upset?   |
|                            | TYLER           | Yes, yes we do.   |
|                            | DC MCNALLY      | Is that like a natural thing that happens when their relatives are (inaudible\ ) and they tend to get upset with somebody like yourself or the nursing staff?   |
|                            | TYLER           | Yeah. They get very, very caring about their parents or whoever it is and you know they tend to sort of want more doing for them or they don't want certain drugs, or they don't want this, don't want that, or they want us to feed them when they're asleep and things and you have to explain that, you know it's not a good thing, but they don't always take any notice and if the deem to want give their parents an icecream or whatever, there's nothing we can do about it, we have to let them do it. |
|                            | DC MCNALLY      | Mmm.  |
|                            | TYLER           | But in general, most of the relatives are very good and you know  |

Signature(s) :

♦ Not relevant for contemporaneous notes



# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 19

Record of interview of: **Christina Ann TYLER**

| Tape<br>Counter<br>Times ♦ | Person Speaking | Text  |
|----------------------------|-----------------|---|
|                            |                 | they come in if they've got any problems and talk to the trained nurses or Philip and discuss their problems and what's being done.   |
|                            | DC MCNALLY      | But they generally accept that the standard of care and the prescriptions that are given are . . . .  |
|                            | TYLER           | Oh yes, generally, yeah. I mean we get lots of biscuits and chocolates and cards from them. We've got loads of cards from relatives saying thank you for all the care and help that you've given. |
|                            | DC MCNALLY      | Okay.   |
|                            | DC COLVIN       | Is ther anything else you'd like to clarify that you said. . you'd like to clear up?  |
|                            | TYLER           | No, I don't think so, no.   |
|                            | DC COLVIN       | Okay. I'll hand you a notice explaining about the tapes. The time by my watch is 12.12. I'm turning the recorder off.   |

Signature(s) :

\_\_\_\_\_ ♦ Not relevant for contemporaneous notes