



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

SDN : ROTI : Contemporaneous Notes

Person interviewed : **Christina Ann TYLER**

DOB Code A

Place of interview : **Parkgate Police Station**

Date of interview : **10 July 2000**

Police exhibit no. :
 Number of pages :
 Signature of interviewing
 officer producing exhibit :

Time commenced : **11.06** Time concluded : **11.50**

Duration of interview : **44 minutes** Tape reference numbers ♦ :

Interviewing Officers : **DC 1484 COLVIN**
DC 92 MCNALLY

Other persons present :

Tape Counter Times ♦	Person Speaking	Text
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DC COLVIN

I'm now going to read out exactly why we're here, an explanation to what we're trying to achieve by these interviews.

The Hampshire Police have undertaken an investigation into the circumstances of the death of Mrs Gladys RICHARDS on the 21st August 1998, at Gosport War Memorial Hospital. The investigation centres around an allegation that Mrs RICHARDS was unlawfully killed, as a result of a course of treatment that was embarked upon between the 17th and 21st August, whilst admitted to this hospital.

We are seeking to interview those members of the nursing staff

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Tape Counter Times ♦	Person Speaking	Text
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who had a duty of care to Mrs RICHARDS during that time and who in some cases may have provided her with direct medicine care or treatment, in order that an account can be obtained of particular circumstances and issues that existed between those dates.

I emphasise that this is a search for fact and your account and answers will be carefully assessed in the light of information arising from other interviews with staff and general correspondence.

As a result of this interview and several others, further guidance will be sought from professional bodies and ultimately the Crown Prosecution Service on how we should proceed.

Now this next bit which basically relates to people who've got a Solicitor here, you know a Solicitor has been provided, Mr ROACH, with relevant material, prior to this interview commencing and I understand you have seen statements. .

TYLER

Yeah I've seen some statements.

DC COLVIN

From Mrs LACK and Mrs MCKENZIE?

TYLER

Yes.

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Continuation Sheet No : 2

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	DC COLVIN	Okay. I emphasise that you are not under arrest and you are free to leave at any time. Your right to free legal advice in private extends throughout the period you are at the Police Station, okay? Now the next bit is the caution.
	TYLER	Mmm.
	DC COLVIN	(Coughs) Excuse me. You do not have to say anything, but it may harm your defence if you do not mention when questioned something which you later rely on in Court. Anything you do say may be given in evidence. Okay?
	TYLER	Yes.
	DC COLVIN	Do you understand the Caution?
	TYLER	Yes I do.
	DC COLVIN	Okay. Now in relation to the legal advice, you've chosen not to .
	TYLER	Yes.
	DC COLVIN	.. to have legal advice at this stage, is that correct?
	TYLER	Yes.
	DC COLVIN	Okay. Is there any reason for that?
	TYLER	I just don't think that I need to have a Solicitor with me. I don't feel in any danger in my job that er I need to have legal

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Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times	Person Speaking	Text
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representation.

DC COLVIN

Okay. I will explain you do have the right at any time whilst you're here to consult with a Solicitor . . .

TYLER

Yeah.

DC COLVIN

. . . and that includes speaking to a Solicitor on the telephone.

TYLER

Mmm.

DC COLVIN

Would you like to speak to a Solicitor now on the telephone?

TYLER

No.

DC COLVIN

Okay. Right. There's quite. . . there's quite a lot there. . .

TYLER

Mmm.

DC COLVIN

. . . but to sum it up really, I mean that is the allegation is that Mrs RICHARDS was unlawfully killed. . .

TYLER

Mmm.

DC COLVIN

. . . that's the allegation by the two daughters. . .

TYLER

Mmm.

DC COLVIN

Obviously we're here to . . . as part of a team. . . to investigate that allegation until it's um until it's conclusion, one way or the other.

TYLER

Mmm.

DC COLVIN

And what we're obviously doing is. . . is . . . is trying to chat and

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Continuation Sheet No : 4

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
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talk to um all the members of staff to get accounts from them, not only with their dealings with Mrs RICHARDS and the family, if it was relevant, but also their role and responsibilities and how that falls into Daedulus Ward as a whole.

TYLER

Mmm.

DC COLVIN

Okay. We're not here to make any judgements on whether there's a particular problem with this that and the other. We're here to just collate that information. Any decision will be taken by . . . will be assisted and taken by senior police officers along with an expert medical witness and the CPS.

TYLER

Mmm.

DC COLVIN

So it's not going to be something. . . a snap decision, you know. It will be a long carefully considered decision taken as to whether there's an issue there, or not. So either way. Okay?

TYLER

Mmm.

DC COLVIN

What I'd like to do first of all is just to talk about your experience at Daedulus, what your role is, how long you've been there . . .

TYLER

Mmm.

DC COLVIN

. . . and what your role actually entails at Daedulus Ward at

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RECORD OF INTERVIEW

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Record of interview of: **Christina Ann TYLER**DOB Code A

Tape

Counter Person Speaking

Text

Times ♦

Gosport, if you could go over that for me.

TYLER I've been at the hospital for nearly ten years, ten years this September, as a nursing auxillary, or Health Care Support Worker, as they're now known and we're just there to give back up really to the fully trained staff. We give hygiene care and um feeding, um basically that's it. We occasionally put the odd small dressings on, but otherwise that's mainly our care.

DC COLVIN Right, okay. What training do you receive in carrying out those . . . those . . . ?

TYLER (inaudible) Well when I started I had to have two weeks training over at St Marys School of Nursing and we had time on one of the wards as well as time in the classroom, to go through all the issues; physiotherapy, death, um caring for people, keeping their dignity and how to feed people, feeding ourselves in fact you know horrible stuff to see how you got on being fed by somebody else. . .

DC COLVIN Oh.

TYLER . . . um we worked with physiotherapy for a day, then we all had a turn in going to our own ward where we would be working in our

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Record of interview of: **Christina Ann TYLER**DOB: Code A

Tape

Counter Person Speaking

Text

Times ♦

own hospitals, for a day to see how that ward worked and about what facilities they had there. . .

DC COLVIN

Mmm.

TYLER

. . . as far as hoists and things are concerned. How to move people properly and um that was about it really. Er and then once we were in our job then I did an NVQ for about a year, that I had to do and then it's just Job Association . . .

DC COLVIN

Right, yeah.

TYLER

. . . training really after that. We work with a trained nurse for a while until you feel sure that you know the job enough on your own.

DC COLVIN

Okay. Okay, thanks for that. So you've been ten years at the, at Daedulus Ward. . . ?

TYLER

Mmm. . . Yeah, ten years at War Memorial . . .

DC COLVIN

Oh ten years at War Memorial . . .

TYLER

Because the Daedulus Ward has only been there for about six, seven years.

DC COLVIN

Right, okay. How much of that time has been spent with elderly patients?

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 7

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	TYLER	Continual.
	DC COLVIN	Okay, so the whole ten years?
	TYLER	Yeah.
	DC COLVIN	Have you had previous experience prior to joining Gosport?
	TYLER	No, no I didn't. I worked in chemists before that.
	DC COLVIN	Oh right. Okay.
	TYLER	.. and had children.
	DC COLVIN	All right. Thanks very much, okay. So just to sum that up then, I mean your role as an Auxillary Nurse or I mean they're they're now known as or some or now known as . . .
	TYLER	Health Care Support workers.
	DC COLVIN	Health Care Support Workers....
	TYLER	That's right.
7.05	DC COLVIN	But that's pretty much the same thing?
	TYLER	It is the same, it's just a modern name. . .
	DC COLVIN	So your role really is to assist the trained nursing staff?
	TYLER	Yes, yeah. . .
	DC COLVIN	And caring for the patients welfare. . ?
	TYLER	Yes.

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 8

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	DC COLVIN	But you'll also give dressings to a minor . . .
	TYLER	Yes, small dressings, if there's any grazes, then you see a trained nurse and say, you know, what do you think of this and they'll say well just put a barclusiv on or whatever. .
	DC COLVIN	Yeah.
	TYLER	. . . and that's about it.
	DC COLVIN	Okay. All right. What I'd like to do now is go on to Gladys RICHARDS and just cover basically any dealings you've had with Mrs RICHARDS. Now to help you I've got a copy of the duty sheet here for Daedulus Ward. Take a look at that.
	TYLER	Huh huh.
	DC COLVIN	I think you're the third one down there.
	TYLER	Yeah, that's right.
	DC COLVIN	Okay. I mean obviously the dates we are interested in at the moment is between the 17 th . .
	TYLER	Huh huh.
	DC COLVIN	. . .and the 20 th , 21 st of August.
	TYLER	. . yeah, 21 st . . . yeah.
	DC COLVIN	Okay. Can you tell me what DO stands for, which is lis. . .

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Continuation Sheet No : 9

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	TYLER	That's Day Off.
	DC COLVIN	Day Off?
	TYLER	Yeah.
	DC COLVIN	Okay. So you're . . .
	TYLER	Day off on the 17 th .
	DC COLVIN	Your first day would have been on the 18 th ?
	TYLER	Yeah, which I was on a late duty.
	DC COLVIN	Which is what time?
	TYLER	1.15 to 8.30.
	DC COLVIN	Okay and then we've got the 19 th .
8.18	TYLER	And on the 19 th er I can't see what that is there, that would be an early, that would be 7.30 til 1, yeah 1.15. . 1.30 I would imagine.
	DC COLVIN	Okay and then we've got the 20 th .
	TYLER	Yeah, I'm an early again, 7.30 til 1.30 and the Friday I'm an early, 7.30 til 1.30.
	DC COLVIN	Okay, so four days out of that five you were on the ward. . .
	TYLER	Yes.
	DC COLVIN	At some point.
	TYLER	Yes.

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HAMPSHIRE CONSTABULARY

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Record of interview of: **Christina Ann TYLER****DOB** Code A

Tape Counter Times ♦	Person Speaking	Text
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8.41	DC COLVIN	Can you just go over for me your recollections of Mrs RICHARDS during that time, any dealings you've had with her or with the family during that period of time?
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	TYLER	I didn't really have um I didn't have that much of a connection with her at that time um I presume this is the week that she came back from Haslar and she was in a single room. I.. I can't even remember actually dealing with her after she came back from Haslar. Um I did have one dealing with one of the daughters and I'm not sure which daughter it was, 'cos I was never quite sure who was who, but um she was very nice and her mother was peaceful one day and the ward was busy as normal. We had received a lot funeral flowers that were on the nurses' station and she came out and asked me if she. . I would like her to put them into vases, split them up. I said yeah that would be very nice. Other than that she used to sit in the room most of the time and keep notes, but we don't know what the notes were of, she just used to keep writing and that.
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	DC COLVIN	Right.
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	TYLER	That's all I know of her that week. I mean Mrs RICHARDS most
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Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
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of the time was peaceful in the room, in bed.

DC COLVIN

Okay. So you're not sure of the daughter, which one it was?

TYLER

I'm not sure which daughter it was. I couldn't say which daughter was which, what name was which. . .

DC COLVIN

. . . but it was the one who was keeping notes?

TYLER

Yes, yeah.

DC COLVIN

So am I right in saying you attended Mrs RICHARDS, to Mrs RICHARDS during that period of time?

TYLER

During that week I don't think I did attend to her.

DC COLVIN

No.

TYLER

I know that I did before she went into Haslar, um I can remember actually seeing her the morning after she slipped from the chair, because we were commenting on her hip . . .

DC COLVIN

Right.

TYLER

. . . me and one of the trained nurses at the time and um and I had been seeing to her up to that stage. I remember toileting her one day in the bathroom and um actually I met her grand daughter for the first time, because she came in to the bathroom because Mrs RICHARDS was screaming . . .

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Continuation Sheet No : 12

Record of interview of: **Christina Ann TYLER****DOB:** Code A

Tape Counter Times ♦	Person Speaking	Text
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DC COLVIN

Oh right.

TYLER

... because she ... she was demented and deaf, very deaf. She did. . she used to scream and grab every time you did anything with her, because I mean she was demented, she was frightened, she doesn't know what's going on, she can't really hear what you're saying to her and we'd put her onto the toilet and we use an Oxford Stand Aid to help get them off, because we're not allowed to lift people and um this frightened her, so we were trying to tell her what we were doing and to put her into the chair and her daughter. . her grand daughter came into the bathroom and popped a sweet into her mouth and she said that's what you do and she quietened down and she was all right then . .

DC COLVIN

Oh right.

TYLER

... and that was the only time I saw the grand daughter, but um as I say when she came back from Haslar, she was er obviously, quiet, because we, we'd had to sedate her slightly because she was in a lot of pain . .

DC COLVIN

Mmm.

TYLER

... she wasn't very well at all, but I don't actually remember going

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RECORD OF INTERVIEW

Continuation Sheet No : 13

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
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in and dealing with her while she was in that situation.

DC COLVIN

Okay. Were you able to say there was. . . I mean you've obviously had some dealings on the .. on previous time . . .

TYLER

Mmm.

DC COLVIN

. . . and am I right in saying you would at least have seen her on basically between the 18th and 21st . . .

TYLER

Oh yes, yes, yes, yeah I did.

DC COLVIN

Are you able to comment on the differences in her condition?

12.03

TYLER

She was um when she came back from Haslar she was obviously very poorly, I mean she had a chest infection and er so she was in bed where before she went to Haslar obviously she . . . the daughters insisted that she was out in a chair all the time and she used to sit there and call and wail a lot of the time um, but we kept her in bed when she came back from Haslar, because she wasn't well from the time she came in she wasn't well. And then once the medication was given to her, she was very peaceful all the time.

DC COLVIN

Right. Okay. Just . . . um you've mentioned the time before . . .

TYLER

Mmm.

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Continuation Sheet No : 14

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	DC COLVIN	Which obviously we're not sort of looking at, but we will go over it because it just gives us a bit of background. . um What sort of problems did you. . Did you encounter any problems with Mrs RICHARDS in dealing with her the previous . . on the previous occasion?
	DC MCNALLY	This is when she goes to the Gosport War Memorial after the hip operations.
	TYLER	Yeah, yes, yeah.
	DC MCNALLY	Prior to the dislocation.
	TYLER	Yes, that's right. Yeah, um, yeah we used to have problems. The first day she came um we were told she would need to be nursed on a one to one and in actual fact um one of the girls that does the menus was asked to go and sit with her as soon as she came . .
	DC COLVIN	Mmm.
	TYLER	. . sit in the room, because she was known to be someone that tried to get out of chairs and she fell a lot at the Nursing Home and then one of our other Health Care Support Workers was phoned to come in and sit with her that afternoon. Er then we found a chair and we found that by putting a foot rest under her

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Record of interview of: **Christina Ann TYLER**

DOB: Code A

Tape

Counter Person Speaking

Text

Times ♦

feet at least that would keep her feet up and maybe stop her being inclined to want to try and stand, even though she couldn't. Um she called continually, although you couldn't understand what she was saying. Er she couldn't really understand what you were saying, through confusion or deafness, I'm not sure and to try and move her or do anything with her, she would wail, whether it was in pain or confusion, didn't know, and she would grab and dig her finger nails in and um basically that was it, you know. Really she was some . . . she was put in a room next to the office because we needed to keep an eye on her all the time, but obviously we couldn't be in the room with her all the time because we've got the majority of patients on our ward are 100% care, none of them can really do anything for themselves, so you have to divide your time up between everybody.

DC COLVIN

Mmm. Were you on duty when she did fall?

TYLER

No, no I was on an early that day and er, but I was on an early the following day, the day after that she had slipped out of her chair.

14.43 DC COLVIN

Okay. You've mentioned that you took her to the toilet?

TYLER

Mmm. Yes.

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 16

Record of interview of: **Christina Ann TYLER**

DOB: Code A

Tape Counter Times	Person Speaking	Text
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DC COLVIN

Okay. How did you do that? How did you . . . ?

TYLER

Well, she was . . . the chair that she was in was a chair, a big arm chair that had wheels on so we wheeled that in the bathroom, which was next door to her room and then we've got an Oxford Stand Aid and you put a padded sling round their back under their arms and it goes onto the sling and then their feet go onto the platform of the Stand Aid and then it works by remote control. It gradually brings them up into a standing position, so that you're able and that holds them there in place and then you're able to take their underclothes down and then you can wheel them over to the toilet and then lower them down onto the toilet and you do the same then bringing them up, but with people like Mrs RICHARDS, we always kept the sling round her and the Stand Aid in front with brakes on so that they couldn't wriggle off the toilet you know, once they were on there, so she was quite safe to be on the toilet.

DC COLVIN

Okay.

DC MCNALLY

So by that then were you able to say whether she was weight bearing . . .

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 17

Record of interview of: **Christina Ann TYLER**DOB: Code A

Tape Counter Times ♦	Person Speaking	Text
	TYLER	She wasn't weight bearing at all.
	DC MCNALLY	No.
	TYLER	That's why we had to use it, because we're not allowed to lift people, or pull people around. We're not allowed to manhandle people.
	DC MCNALLY	Right.
	TYLER	So by using . . . in her room she had an overhead hoist. We'd have to roll her to put the sling underneath and then put her onto the overhead hoist to put her into her chair, but that's not always . . . you're not able to do that if they've got underwear on obviously when they need the toilet, so you've got to stand to get their underwear down and this hoist can be used on people that haven't had strokes, that are able to hold on with their arms.
	DC COLVIN	Okay. Okay, thank you. Can you tell me how the, the hierachy in the hospital works in terms of . . . I understand there's a Doctor who comes in on a daily basis . . .
	TYLER	Yes.
	DC COLVIN	Are you able to tell me how she . . . what her responsibilities are on the ward and then down to the staff nurses, as you understand it.

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Record of interview of: **Christina Ann TYLER**

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Tape Counter Times ♦	Person Speaking	Text
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TYLER

Yeah, um only that um that the duty Doctor on our ward comes in every morning, first thing, just after we've had report, to find out if there are any problems with any of the patients that need seeing to or if there's any drugs that need changing, um if someone's had a reaction to a drug, or maybe they're not getting enough relief from pain killers or whatever, or if someone's become chesty overnight and then if necessary then she'll go and see that patient and she will write up a prescription accordingly for treatment. Um any other problems then she passes on to the Head Consultant, Dr WARD, who then on her visits that she does, her ward rounds, which are twice a week, she will then look into this and decide whether anything needs changing with this patient or what decisions are to be made.

DC COLVIN

Right, so there's, there's, I mean do you know the name of the Doctor who was . . .

TYLER

Doctor BARTON.

DC COLVIN

Doctor BARTON?

TYLER

Yeah.

DC COLVIN

So Doctor BARTON would come in on a daily basis?

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RECORD OF INTERVIEW

Continuation Sheet No : 19

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	TYLER	Yes.
	DC COLVIN	And then Doctor LORD would come in on a
	TYLER	Twice a week.
	DC COLVIN	Twice a week?
	TYLER	Yeah.
	DC COLVIN	And would that be to review what decisions had been made by Doctor BARTON?
	TYLER	No she, she would go round every single patient and see every single patient individually, looking at their notes and their drugs and talking to the patient, examining the patient or whatever, to see how things are going and what needs altering with their treatment.
	DC COLVIN	Mmm. Okay. In terms of er yourself as an Auxillary Nurse, do you get involved in these discussions over patient . . .
	TYLER	No. No we don't. We . . . at reports we pass on any changes that we see in patients, or if a patient seems to be in pain when we move them, or distressed in any way or agitated, we pass that on to our . . . the Staff Nurses that are coming onto the next duty, if you like, and um the Ward Manager um each time we have a

Signature(s) : _____

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HAMPSHIRE CONSTABULARY

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Tape Counter Times ♦	Person Speaking	Text
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report, which is sort of two or three times a day, there's a report going on and um then they then pass that on to the Doctor. If necessary, if there's something that's urgent then they will phone the Doctor up at her surgery and state the problem and she will either come in to see them or recommend something's done.

19.11 DC COLVIN

Okay. So from what you're saying then, if you came across a problem . . .

TYLER

Mmm.

DC COLVIN

. . . what would you do? What would you . . .

TYLER

If I came across a problem . . .

DC COLVIN

Yeah.

TYLER

I would pass it straight on to the Staff Nurse in charge on that duty.

DC COLVIN

Okay and then obviously from there it would be a decision . . .

TYLER

Yeah, yeah, it would be passed on to the Doctor, or waited until the next morning if they think it's . . . it's not that urgent.

DC COLVIN

Yeah. Okay.

DC MCNALLY

Going onto the Consultant, Dr LORD . . .

TYLER

Mmm.

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♦ Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 21

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	DC MCNALLY	Er, I take it, is it a he or a she?
	TYLER	She.
	DC MCNALLY	She. I take it she's in a position that if she felt um something had changed with the patient then she could er er prescribe a different medication course. . . ? . .
	TYLER	Oh yes.
	DC MCNALLY	Or something different without having a consultation with Dr BARTON, or is Dr BARTON generally there when she does her two rounds?
	TYLER	Dr BARTON comes round on the rounds with her . . .
	DC MCNALLY	Oh right, oh right.
	TYLER	Always.
	DC MCNALLY	I sh
	TYLER	So anything that Dr LORD decides, she passes onto Dr BARTON and it's all written down in the patient's notes.
	DC MCNALLY	Oh, so Dr LORD doesn't come round on her own accord at a different time to Dr BARTON? They . . .
	TYLER	No, they're always together. Yeah, yeah.
	DC MCNALLY	Right and what days does Dr LORD do these rounds?

Signature(s) :

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 22

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape

Counter

Times ♦

Person Speaking

Text

TYLER

Mondays and Thursdays.

DC MCNALLY

Is it . . can you give us a time? Is it generally the same time?

TYLER

Er no, well it's always in the afternoon.

DC MCNALLY

Right.

TYLER

It's usually after report, usually about 2 o'clock on a Monday and same on a Thursday. At the moment it can be later because she does a stroke round one day and then a continuing care round the next day.

DC MCNALLY

Okay.

TYLER

So she just sees stroke patients one day and the continuing care patients the next, but if any, while she's there, if there's any problems with one of the other types of patients, then she will see that patient.

DC MCNALLY

Mmm. So I can take it with the lady Gladys RICHARDS then that there was probably two visits by Dr BARTON and Dr LORD that week?

TYLER

Together?

DC MCNALLY

Together, yeah.

TYLER

Yes.

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 23

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	DC MCNALLY	Yeah and that'd be a bedside thing, looking at the notes at her bedside?
	TYLER	Absolutely.
	DC MCNALLY	Okay.
	TYLER	Yeah.
	DC COLVIN	Okay. What do you understand about um the administration of drugs, whose responsibility it is, that is to, to prescribe and administer?
	TYLER	To prescribe, um yes it's down to the Doctors to prescribe the drugs, Dr BARTON and Dr LORD, or if Dr BARTON can't be got hold of, if she's off duty, then another Doctor that's on duty from her surgery.
	DC COLVIN	Okay and who does it fall down to to administer?
	TYLER	Administer? It's the Staff Nurse that's in charge of the ward at that time.
	DC COLVIN	Okay. In your role are you able to administer drugs?
	TYLER	No. No. Nursing Auxilliaries don't. I, I know have done um a drug test and I can go and check controlled drugs, if there are no other trained nurses on, because sometimes there can only be one

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 24

Record of interview of: **Christina Ann TYLER****DOB** Code A

Tape Counter Times ♦	Person Speaking	Text
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trained nurse on and some of us are allowed to go and actually check the amounts and you know the times, to make sure that it's all been checked for . . .

DC COLVIN

That would be the Drug Register, would it?

TYLER

Yes, controlled . . . Yeah.

DC COLVIN

Okay, but you're still not able to administer?

TYLER

Administer, no, no. We're not allowed to administer any drugs.

DC COLVIN

Right. Okay.

DC MCNALLY

So I take it you're the like the counter signatory to the drugs that are taken out of the chemist and . . .

TYLER

Yeah, only yeah. The control, if there's no other trained nurse on the ward, yeah.

DC COLVIN

What does that training tell that you've just done?

TYLER

Um, you're asked questions about what controlled drugs are and um what they, what effect they can have, er what side effects they can also have and um checking on what you know about quantities that can be given . . .

DC COLVIN

Right.

TYLER

. . . and what you have to do to countersign these, what you have

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 25

Record of interview of: **Christina Ann TYLER**

DOB: Code A

Tape Counter Times ♦	Person Speaking	Text
		to look for and what you have to do in what order. You have to check that it's the right patient, the date of birth, etc.
	DC COLVIN	Right, okay. I'm moving on from that, I mean one of the drugs that was prescribed to Mrs RICHARDS was Diamorphine.
	TYLER	Huh huh.
	DC COLVIN	Which I understand at the time you weren't trained to . . .
	TYLER	No.
	DC COLVIN	. . . to sort of assist in booking it out?
	TYLER	No, no I wasn't.
	DC COLVIN	Have you received any training in what the effects of Diamorphine is?
	TYLER	Yes, yeah.
	DC COLVIN	Okay, can you comment on what . . . what effects Diamorphine has on a parti. on a particular patient?
	TYLER	It's, it's a pain killer, a strong pain killer .
	DC COLVIN	Okay
	TYLER	. . . and it just stops any pain generally.
	DC COLVIN	Right. Have you had any training on syringe drivers and their effects?

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 26

Record of interview of: **Christina Ann TYLER**

DOB: Code A

Tape Counter Times ♦	Person Speaking	Text
	TYLER	No, no actual training on syringe drivers, no. We see them working, but we don't have that training on them, because we don't deal with them.
	DC COLVIN	Are you aware of the reasons for putting a particular patient on a driver?
	TYLER	Yes, I mean basically a syringe driver is there just to administer the relevant drugs constantly, people can be walking around with a syringe driver attached to them. A lot of cancer patients do.
	DC COLVIN	Okay, so are there advantages of using a syringe driver over say an injection? A single injection?
	TYLER	Yes, yeah, because it's administered at a certain dose constantly, so you'd never have a fall off of the drug, where you give an injection, you can only give an injection once every so many hours and in that time the drug is gradually fading off, so the pain will come back. With a syringe driver it keeps that pain relief constant all the way through.
25.16	DC COLVIN	Okay. We've covered the consultation that Dr BARTON would have with Staff Nurses . . .
	TYLER	Yeah.

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 27

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	DC COLVIN	Does that get cascaded down to Auxilliary Nursers or . . . ?
	TYLER	We . . it's all passed down to us in report, yeah.
	DC COLVIN	Right, so you'll get . . if there's a particular problem with a particular patient . .
	TYLER	Yes, yeah, everything's passed down . . yeah
	DC COLVIN	You'll get to know about it. Okay.
	TYLER	We're all kept informed.
	DC COLVIN	Do you recall any such conversations regarding Gladys RICHARDS, particularly on this second occasion, between the 17 th and the 21 st .
	TYLER	Um, no, no. I knew that um her condition was such when she came back that she was rather poorly and um that also by then she wasn't really taking anything orally and um it was discussed with the daughters, her going on a syringe driver, I think Philip BEAD actually discussed it with the daughters, and to what effects this would have, how it would help to keep her more peaceful and what a syringe driver does. Most of the relatives are talked to about it and it's up to them then whether they decide they want their relative to have this relief or not.

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 28

Record of interview of: **Christina Ann TYLER****DOB** Code A

Tape Counter Times	Person Speaking	Text
	DC COLVIN	Okay. Did you have any conversation with the daughters regarding this course of treatment?
	TYLER	No.
	DC COLVIN	Or did you have any conversation with any . . . or did they make any comment that you heard or were part of . . .
	TYLER	No.
	DC COLVIN	whether they voiced any concern or advice.
	TYLER	they never seemed to voice any concern, they were very very nice, very friendly to us. We never, or I never seemed to have any problems with either of them. They were very friendly and they seemed quite happy, they never you know they never sort of came out and said I want this doing, I want that doing or why aren't you doing this? It was all . . . it all seemed quite happy, amenable.
27.20	DC COLVIN	Okay. Was there anybody who was particularly responsible for Mrs RICHARDS during this time, 17 th to the 21 st ? Any member of staff who was . . .
	TYLER	They have a named nurse, I can't remember who her named nurse was, but I know they have, every patient has a named nurse and when she's on duty, she will know what's going on with that

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 29

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape

Counter Person Speaking

Text

Times ♦

patient, she should make it her business to know the dealings with that patient and what's happening with that patient and um anything to do with their care, like turning or things like this, or whether you feed them or not, they will say whether you know, they need it done.

DC COLVIN

Okay. We've obviously covered your sort of experience and training at the Ward, would that allow you to question any sort of care programme that had been set up for any particular patient?

TYLER

Yes. Yes, I mean, if we don't feel happy about something with a patient, then, yes at the reports we, we can voice our concerns and um we get the relevant answers or you know someone might say well that's an idea, you know, we'll see the Doctor, or . . . yes, always.

DC COLVIN

Okay. Have you ever had um ever any cause to question any care programme that's been set up?

TYLER

No, I can't think that I ever have done. No, I honestly can't think that I've ever had cause to sort of judge whats being done to any patient. Most of our patients have very good care, I mean that's what the ward is there for. The nurses are trained for looking

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 30

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
		after elderly people with big problems. .
	DC COLVIN	Mmm.
	TYLER	. . and so you become used to noticing what is a big problem or not and how to deal with that. Also noticing the little things that lead to big problems, so no I've never found any need to . . they're all very caring and Doctor BARTON's always been very attentive, very caring with the patients.
	DC COLVIN	Okay. During those few days . . .
	TYLER	Mmm mm
	DC COLVIN	. . you say you can't recall attending Mrs RICHARDS?
	TYLER	No.
	DC COLVIN	Okay. Now as we, do you recall attempting to feed Mrs RICHARDS at any time or . . .
	TYLER	No.
	DC COLVIN	. . or trying, attempting to give her a drink?
	TYLER	Not in that time, no, I don't.
	DC COLVIN	Okay.
	TYLER	I think on the day she came back from Haslar, someone was attempting to give her some lunch at the time, but um I mean her

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 31

Record of interview of: **Christina Ann TYLER****DOB** Code A

Tape Counter Times ♦	Person Speaking	Text
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health was so bad and we don't really try and pump too much into patients that aren't responsive, because half the time it could be going into their lungs or whatever, you have to be very careful. I mean you give them sort of sips of water and we always give mouth care, that sort of thing, but um we listen to what the Doctor says and if they don't think we should be sort of er pushing to much fluids into a patient, then we don't.

30.41 DC COLVIN

Are you aware of any reasons why you wouldn't supply water, or attempt to give water?

TYLER

If a patient is unconscious, then we wouldn't attempt to give them anything orally, because their swallow reflex isn't there and half the time it's just taken into their lungs causing pneumonia or chest infections.

DC MCNALLY

You say unconscious, is that the same for people that are sedated?

TYLER

Yes, yeah, I mean if they're sedated, not, I mean some people when they're sedated . . .

DC MCNALLY

Is there a difference between unconsciousness and sedation or is it like a parallel . . .

TYLER

No . . . yes there is a difference, because someone can be sedated,

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 32

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
		but they can still be aware that they are just slower if you like, more um peaceful, maybe um yeah, more calm . .
	DC MCNALLY	Mmm.
	TYLER	It depends what strength sedation we're talking about, where someone that's unconscious is asleep and unresponsive generally to what you're doing, unless you move them and they're in pain.
	DC MCNALLY	Right would a sedated person possibly have the same problems as somebody who is unconscious, with regard to their swallowing reflex action?
	TYLER	Yes.
	DC MCNALLY	They would?
	TYLER	Yes.
	DC MCNALLY	So it would be . . the same rules apply to somebody who is sedated regarding food and water.
	TYLER	Yeah you have to look to see. . we would still try. If someone is awake, but maybe um not so responsive, you have to try and see whether they are then swallowing and we are trained to a certain extent, the auxiliaries anyway, on what to look for, whether someone is swallowing or not and if we don't feel that that person

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 33

Record of interview of: **Christina Ann TYLER**

DOB: Code A

Tape Counter Times ♦	Person Speaking	Text
		is swallowing, I mean we make sure they're sat up for a start. You can't give anything to anyone laying down.
	DC MCNALLY	Yeah.
	TYLER	And if they're sat up and um they're swallowing, then yes, they are given food and water accordingly.
	DC COLVIN	Mmm.
	TYLER	And with all old people we push fluids, greatly, on the ward, even to patients that maybe don't want to drink, it we try and push it, because it's necessary, but if someone's not swallowing it, then no, 'cos it just leads to . .
	DC COLVIN	(inaudible)
	TYLER	. . . more problems, yeah, drowning, literally.
	DC COLVIN	Mmm. Okay. What I'd like you to do now, I've got the Health Care, the Health Record notes for Mrs RICHARDS. I'm led to believe there's Care Plans that are completed, is that correct?
	TYLER	Yes, that's right, yeah.
	DC COLVIN	I wonder if you could just look through the Contact Record and the Care Plans and then obviously there'll be some questions arising from those.

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 34

Record of interview of: **Christina Ann TYLER**

DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	TYLER	Huh huh.
	DC MCNALLY	If there's anything which is relevant to yourself, where you've written it, or . . .
	TYLER	Okay.
	DC MCNALLY	. . . or told the Staff Nurse, about a particular problem that's been recorded on those forms as well.
34.29	DC COLVIN	Looking at this, this is the Bartel. . .
	TYLER	Huh huh.
	DC COLVIN	Bartel index. .
	TYLER	Yeah.
	DC COLVIN	and the water pressure sore prevention . .
	TYLER	. . . water. . pressure. . . mmm.
	DC COLVIN	Are these documents that you would refer to in your role?
	TYLER	Yes. Yeah we do. That more or less tells us what the person is capable of doing and this also, the water low, tells us um what care we need to make for um any chance of pressure sores, pressure areas, that sort of thing.
	DC COLVIN	Now there's a rating given on each one?
	TYLER	Yes.

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 35

Record of interview of: **Christina Ann TYLER****DOB:** Code A

Tape Counter Times ♦	Person Speaking	Text
DC COLVIN		Which obviously these relate to Mrs RICHARDS. What would these tell you about Mrs RICHARDS?
TYLER		That, well that she she needs full nursing care. The Bartel is only 3, so that's very low. It tells you that she has to be dressed totally, that she can't go upstairs, that she needs total help with hygiene. Transferring, here when she first came in, it said 1 to 2 people, but she couldn't wait there when we assessed her so that's why we put her under a hoist and kept her under a hoist, she wasn't a slim lady by any means. Feeding; she wasn't able to feed, which we knew. We fed her. Toileting again; we had to put her on the toilet, grooming, bladder - yeah she was continent that she could make you aware maybe that she wanted to spend a penny, but more often than not, she could be, you know she had to have a pad on, because more often than not, she would be damp and bowels were the same. She would sort of be agitated and we might think well that could be her bowels and put her on the toilet to see and the same with her water low, this is 27, which is very high indeed. As it says, 10 plus is at risk, 15 plus high risk, 20 plus very high risk. If their health isn't very good or they can't

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 36

Record of interview of: **Christina Ann TYLER**

DOB: Code A

Tape Counter Times ♦	Person Speaking	Text
		move very well, their diet's poor, some incontinence, then you've got a chance of . . . and their weight as well, whether they're fat, very thin or whatever, all adds up to whether they are at risk of pressure sores, so we have to check them over regularly, every time we see them, to make sure that they don't get pressure areas and they are nursed on an air bed then.
	DC COLVIN	Right.
	DC MCNALLY	I've just noticed this actually, before, I mean we've commented on these forms with other staff at your place of work, I've just noticed that these are dated . . .
	TYLER	.. the 11 th . . .
	DC MCNALLY	.. the 11 th of August, so am I right in saying that as of the 11 th of August, irrespective of the operation, she had post that and the hip dislocation after that, that she was considered to be a very dependant patient with regards to the Bartel index . . .
	TYLER	Yes, yes.
	DC MCNALLY	and also with regard to the Water Pressure. . . .
	TYLER	Water Low, yeah.
	DC MCNALLY	On the 11 th August it was also assessed that she was very

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 37

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
		susceptible to bed sores and stuff?
	TYLER	Yes.
	DC MCNALLY	Is that because of her lack of mobility and . . .
	TYLER	Yes, lack of her mobility and also um her weight, her poor diet, because she wasn't eating very much.
	DC MCNALLY	Would these have been matter of course reassessed on her second admission on 17 th August, or would they look at these and say well there's no change?
	TYLER	They, they, sometimes they can be. If a patient comes back and they're a lot better, for some . . . or they've gone out and they've come back and they're a lot better, then they would be reassessed, but because she was more poorly when she came back and these were quite high, this one's quite low anyway, then the nurse in charge of her at the time probably hasn't thought it necessary, because we were keeping her in bed anyway.
	DC MCNALLY	Right. Okay.
	TYLER	Okay. I can't really judge that because that is something that the trained nurses always do.
	DC MCNALLY	Qualified nurses, yeah.

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 38

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	TYLER	But I mean looking at that myself, because coming back the second week . . .
	DC MCNALLY	And we can say from what you've told us that even if Gladys RICHARDS' name written on top of these sheets, if you were to give us a general guide about what this particular patient. . . that the state of a particular patient was, you could say that she was dependant?
	TYLER	She needs . . .
	DC MCNALLY	. . . and susceptible to bed sores?
	TYLER	Yes, she needs full nursing.
	DC COLVIN	Yeah.
	DC MCNALLY	See we'll go onto the Nursing Care Plans (inaudible) and these are the forms that yourself and your colleagues would complete after they visit patients.
	TYLER	That's right, yeah, after we've attended patients.
	DC MCNALLY	If, if you look down this is referring to the nutrition chart . .
	TYLER	Nutrition, 11/8 . .
	DC MCNALLY	You'll see that . . .
	TYLER	Now on the 14/8, yes. . .

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 39

Record of interview of: **Christina Ann TYLER****DOB** Code A

Tape Counter Times ♦	Person Speaking	Text
	DC MCNALLY	And according to this one here, she received nutrition on the 14 th ..
	TYLER	Yes, by myself.
	DC MCNALLY	Is that your signature?
	TYLER	That's myself, yes, porridge.
	DC MCNALLY	Right, but then obviously according to this form, post ops she never received any food supplements for a whole week. Now we firmly believe that the lady probably was fed, but can you give us any reasons why this one wasn't filled in?
	TYLER	I think at that time she wasn't in our, on our ward, was she?
	DC MCNALLY	I think from the 14 th to the 17 th she was back at Haslar. .
	TYLER	Yes.
	DC MCNALLY	And then from the 17 th onwards . . .
	TYLER	Yeah
	DC MCNALLY	She was on the ward, but er the nutrition charts show that she had no food.
	TYLER	I can't comment on that because as I say I didn't really see much of her when she came back from Haslar.
	DC MCNALLY	Okay, okay. As a personal thing to you, if you do give a patient food, do you always mark the nutrition form off?

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 40

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
	TYLER	Yeah, um generally I mean sometimes at lunch time if it's taking a long time to feed them and someone's just going off duty . .
	DC MCNALLY	Yeah.
	TYLER	. . . then maybe they might have handed it over and report oh they've not eaten or they've refused, but they don't necessarily you know, have time to write it in here, but it's passed on . . .
	DC MCNALLY	Right.
	TYLER	. . . in the report.
	DC MCNALLY	So am I right in saying, not every time, even if she was fed or wasn't fed, it may not have been recorded on the form
	TYLER	It may not have been recorded.
	DC MCNALLY	Right.
	TYLER	Yeah and now a lot of our patients, if we need to give them a food chart or a fluid chart, that has to be kept up, but I don't believe that she actually had one at that time, because before she went in, she didn't need one, because we were feeding her and she was taking . . .
	DC COLVIN	What's a food chart?
	TYLER	A food chart, we have to put down on there for each meal, um it's

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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No : 41

Record of interview of: **Christina Ann TYLER**DOB Code A

Tape Counter Times ♦	Person Speaking	Text
		got breakfast, lunch and supper and you put down, tick, tick, whether they've had it or some, minimal or refused and a fluid chart, um is a chart that actually tells, you have to write down how much fluid they've taken at certain times of the day.
	DC COLVIN	Right.
	TYLER	. . . so that you can measure through the day how much fluid they've actually had.
	DC COLVIN	right.
	TYLER	. . . and if they haven't had enough, and it's necessary then they're given a sub cut or boosted with something.
	DC COLVIN	Sub cutaneous needle is that?
	TYLER	Yeah, but that just depends on the health of the patient. Some patients after strokes may be not drinking enough and we feel they need more to keep them, their health up . . .
	DC COLVIN	Okay.
	DC MCNALLY	We've got to stop you there 'cos the tape's about to run out. Time is 11.50.

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