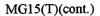


RECORD OF INTERVIEW

SDN: ROTI:	Contemporar	neous Notes
Person interviewed : Jean Kathleen N DOB Code A Place of interview : Parkgate Police		Police exhibit no.: LMC/JKM/28 Number of pages: Signature of interviewing officer producing exhibit:
Date of interview : 05 July 2000		omeer producing on
Ouration of interview : 45 minutes Interviewing Officers : DC 1484 CO DC 92 MCN	Tape reference mo	.45 umbers ◆ :
Other persons present: David ROAC	H, Solicitor	
Tape Counter Person Speaking Times	Text	
DC COLVIN	Right, basically	what I'm going to do now is go over the
	explanation of wh	y you're here and what we're aiming to achieve
	by this interview.	Okay?
•	The Hampshire P	olice have undertaken an investigation into the
	circumstances of t	he death of Mrs Gladys RICHARDS on the 21st
	August 1998 at G	osport War Memorial Hospital.
	The investigation	n centres around an allegation that Mrs
	RICHARDS was	unlawfully killed as a result of a course of
	treatment that w	as embarked upon between the 17th and 21s
		dmitted to this hospital. We are seeking to
Signature(s):	•]	Not relevant for contemporaneous notes





Continuation Sheet No: 1

Record of interview of: Jean Kathleen MOSS

DOB Code A

Tape
Counter
Times *

Person Speaking

Text

interview those members of the nursing staff who had a duty of care to Mrs RICHARDS during that time and who in some cases may have provided her with direct nursing care or treatment, in order that an account can be obtained to the particular circumstances and issues that existed between those dates.

I emphasise that this is a search for the truth and your account and answers will be carefully assessed in the light of information arising from other interviews with staff and general correspondence.

As a result of this interview and several others, further guidance will be sought from professional bodies and ultimately the Crown Prosecution Service on how we should proceed.

Your Solicotor has been provided with relevant material prior to this interview commencing. I must emphasise that you are not under arrest and you are free to leave at any time. Your right to free legal advice in private extends throughout the period you are at the Police Station, okay?

The next part now is the Caution: You do not have to say anything, but it may harm your defence if you do not mention

Signature(s):	NIAlayert for contemporareous notes	_
	• Not relevant for contemporaneous notes	





Continuation Sheet No: 2

Record of interview of: Jean Kathleen MOSS

DOB Code A

Tape
Counter
Times

Person Speaking

Text

when questioned, something which you later rely on in court.

Anything you do say may be given in evidence. Okay? Do you

understand the Caution?

MOSS

Yeah.

DC COLVIN

Yeah, you sure, 'cos I can explain it.

MOSS

Yeah.

DC COLVIN

. . I think.

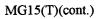
MOSS

I'm not happy with it.

DC MCNALLY

Can I just point out something that this. Lee said we're here to gather the truth. We changed that word. This is a reprint of something that we lost that we have been reading out from, we changed that word from 'truth' to 'fact,' because we're not dealing with the people we normally deal with here, we're dealing with professional people like yourselves and that is all we're here to do today, to find out what you know, what you know is factual that happened regarding Gladys RICHARDS and what your experience can tell us and what your memories are of her. So that, we did change that word truth because we thought it was a bit derogatory I think, but it should have read 'fact.'

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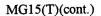


Continuation Sheet No: 3

DOB	C	ode	Α

Tape Counter Times •	Person Speaking	Text
3.10	DC COLVIN	To sum this up, we're just after an account from people if they're
		able to give it. Everything we collate, which will be all the
		interviews, all the medical notes, everything like that - our role
		really is to collate that and to pass it on to people who can make a
		decision as to whether there is a problem here or there isn't. And
		that will be discussed by Crown Prosecution Service and medical
		people who are experts, who've got knowledge of the drugs used
		and the treatment. No decision is going to be taken by a police
		officer on his own, saying, well you know, I don't quite
		understand it, but that looks a bit dodgy or whatever, you know
		It's going to be a carefully considered process, so which
		basically is able to try and reassure you that it's not a it's not a
		witchhunt or anything, you know, we're just after some account
		today which will be passed on and considered by somebody else.
	MOSS	Huh huh.
	DC COLVIN	All right?
	MR ROACH	If you're unsure about anything, you and I can speak in private a
		the Detective Constable said
	DC COLVIN	Yeah.

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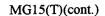




Continuation Sheet No: 4

Record of interview of: Jean Kathleen MOSS DOB Code A Tape Person Speaking Text Counter Times • Okay. **MOSS** And they stop the tape and re-start it. MR ROACH We will stop the tape, we will leave the room and you can take DC COLVIN your time and chat to Mr ROACH about any concerns, okay? I mean do you want to do that now if you're unhappy about that? Do you want to, do you want. . I mean in view of what's been MR ROACH said, do you want speak to me again, or are you happy to carry on or. . . I'll just carry on I think. **MOSS** Right. MR ROACH Okay. DC COLVIN At the end of the day, all we're going to ask you is what you DC MCNALLY know. . . Yeah. **MOSS** ... about Mrs RICHARDS and basically what certain policies and DC MCNALLY procedures are in force at Gosport War Memorial at that time, we know, we appreciate that things have changed and just what you can remember. Yeah. MOSS Signature(s):

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Signature(s):

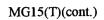
HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 5

Record of interview of: Jean Kathleen MOSS DOB Code A Tape Text Counter Person Speaking Times • It's not a finger pointing exercise, an accusation exercise. It's an DC MCNALLY exercise to gather what you know about Gladys RICHARDS and the policies of the hospital. Right, what I'd like to do to start off with, is to just get a bit of DC COLVIN 4.59 background and mainly your role within the hospital day care at that time. What that entailed at the hospital. If you could just go over what you did or what you do there, at Daedulus Ward. Well. . . what do we do? We um . . do you want it as with **MOSS** Gladys RICHARDS or . . . A general thing. DC COLVIN General what we do? **MOSS** Yeah, your day to day sort of role. DC COLVIN Normally we get in at half past seven. We have a report, um if **MOSS** there's any dressings or anything that we don't deal with, then the nursing staff do it. We get the patients up, we wash them, dress them or bath them if they're due a bath um and just make sure they're comfortable. Okay. So as I understand it, obviously we've spoken to other DC COLVIN people, your role was nursing auxilliary, I mean it's now sort of

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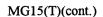


RECORD OF INTERVIEW

Tape Counter Times •	Person Speaking	Text
		termed Health Care Support Worker
	MOSS	Yeah well yeah.
	DC COLVIN	But it's the same
	MOSS	the new ones coming in are.
	DC COLVIN	Right, but you're still as a nursing auxilliary, are you?
	MOSS	Yeah.
	DC COLVIN	You've kept the old
	MOSS	I have.
	DC COLVIN	Right. Grasped on to it?
	MOSS	Yes.
	DC COLVIN	Okay. Your role is to assist the
	MOSS	medical staff
	DC COLVIN	the medical staff
	MOSS	The trained staff.
	DC COLVIN	trained staff, yeah.
	MOSS	Yeah.
	DC COLVIN	and that would be things like making patients comfortable?
	MOSS	Yes.
	DC COLVIN	Feeding?

Signature(s):

[◆] Not relevant for contemporaneous notes





Continuation Sheet No: 7

Record of interview of: Jean Kathleen MOSS

Tape	
\sim	

DOB Code A

Counter Times Person Speaking Text

MOSS Yes.

DC COLVIN Drinking?

MOSS Yes, if they were incapable, yeah..

DC COLVIN Hygiene?

MOSS Yes.

DC COLVIN Washing and changing bed clothes and clothing and walking to

toilets and assisting and that?

MOSS Yes.

DC COLVIN In that way? Is that the sort of thing you would cover?

MOSS That is what we do, yeah.

DC COLVIN What experience have you had in terms of nursing? How long

have you been nursing?

MOSS I was nine years at Blackbrook and that's a Maternity Home.

DC COLVIN Yeah.

MOSS And I've been nine years here, which is the elderly.

DC COLVIN Right, okay, so I mean, so there's 18 years in all . . .

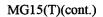
MOSS 18 years.

DC COLVIN ... but nine of which have been dealing ... all at Daedulus Ward?

MOSS Er no, I was on relief to start with, which in the old hospital, I

Signature(s):

Not relevant for contemporaneous notes





RECORD OF INTERVIEW

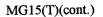
Continuation Sheet No: 8

Record of interview of: Jean Kathleen MOSS

Tape Counter Times •	Person Speaking	Text
		went from, well whoever needed us, we went and assisted and
	·	then I was asked if I wanted to go onto the, what was the male
		ward then
	DC COLVIN	Oh right
	MOSS	um and I said yes and of course when we transferred over it
		was then called Daedulus Ward.
	DC COLVIN	right, was that an elderly male ward or was it just a male
	MOSS	It was elderly male as far as I can remember.
	DC COLVIN	Okay. Okay that's great. Now the actual ward as it was set up in
		August '98, I mean what sort of patients would you be getting in
		at that time? Type of patients?
`	MOSS	What then or now?
	DC COLVIN	I mean is it different, has it changed, or
	MOSS	Well we still get the stroke for rehab, continuing care. We used to
		have long stay, but we don't any more.
	DC COLVIN	Right. What's a long stay?
	MOSS	Long stay where they um they stayed for quite some time. They
		weren't sort of put into a nursing home or rest home. We actually
		cared for them.

Signature(s):

Not relevant for contemporaneous notes





Continuation Sheet No: 9

Tape Counter Times •	Person Speaking	Text
	DC COLVIN	Right, was that because they were unable to move on to?
	MOSS	I don't really know, I admit, I don't know.
×	DC COLVIN	do you know how many beds there is at Daedulus?
	MOSS	Twenty four.
	DC COLVIN	Twenty four? Okay. All right, that's great. Just gives us a
		background as to you know what your role is within the, within
		the hospital. I mean what I'd like to do now is go over, I mean
		obviously this relates to Mrs RICHARDS, Gladys RICHARDS,
	·	what your recollections are of your dealings either with Mrs
		RICHARDS or with er any family members that came in.
	MOSS	Huh huh.
	DC COLVIN	if you could just run through those, please.
	MOSS	Right, I can't remember the first time she was in, but the second
		time she came in the ambulance men brought her on a trolley
		down the ward. She was actually crying out, moaning. I think it
		was room, it was room 4, they took her into the room on the
		trolley, we moved the bed away from the wall, the crewmen

Signature(s):

apologised for no canvas, because Haslar didn't have any, or they

couldn't get hold of one and I beleive we took the head of the bed



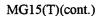


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HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

		Continuation Sheet No: 10
Record of DOB Co	f interview of: Jean Kath	nleen MOSS
Tape Counter Times	Person Speaking	Text
		away.
	DC COLVIN	Right.
	MOSS	The um
	DC COLVIN	. headboard
	MOSS	. headboard thing and the ambulance crew lifted her, with the
		sheet, they got hold of the sheet and they lifted her onto the bed.
		We then rolled her gently one side, got the sheet out and gently
		rolled her back the other side, got the sheet out and her leg was
		crooked. She was crying in pain and I think Linda BOLDECINO
		went and got the Staff Nurse and it was straightened and a pillow
		was put; I can't remember if it was under her leg or inbetween her
•		legs, but Margaret came in and sorted it out, Margaret
		COUCHMAN.
	DC COLVIN	Margaret COUCHMAN? Okay.
	MOSS	Yeah.
	DC COLVIN	All right. Can we just go over this sheet that's used, 'cos don's
		quite understand what that is? Is it just a bed sheet
	MOSS	Bed sheet.
	DC COLVIN	with two poles?

Not relevant for contemporaneous notes





Signature(s):

HAMPSHIRE CONSTABULARY

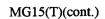
RECORD OF INTERVIEW

Continuation Sheet No: 11

Record of interview of: Jean Kathleen MOSS

DOB Code A Tape Counter **Text** Person Speaking Times • No, there were no poles. **MOSS** There's no poles? Okay, so what where the two ambulancement, DC COLVIN how were they actually holding her? **MOSS** They held each side of the sheet . . DC COLVIN Right. . . no poles, with their hands . . **MOSS** DC COLVIN yeah. ... and then gently lifted her off. **MOSS** Now they mentioned this canvas, now what's the DC COLVIN Okay. advantages of using a canvas as opposed to the sheet, particularly for someone like Mrs RICHARDS? Well a canvas you can put two poles in and it, I think it stays, it's **MOSS** more rigid. DC COLVIN Right. And it's easier to . . . MOSS I mean would it be a case of offering more support for Mrs DC COLVIN RICHARDS, being a more rigid sort of structure than a bed sheet? **MOSS** I believe it may have been. I really don't know.

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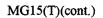




Continuation Sheet No: 12

Tape Counter Times •	Person Speaking	Text
	DC COLVIN	Okay. Is that because you're not really qualified to say what the
		advantages are, is that ?
	MOSS	I think it is, yeah.
	DC COLVIN	Mmm. Okay. But you certainly recall the ambulance men
		commenting that they didn't have a
	MOSS	Yes they did.
	DC MCNALLY	So I take if from what you're saying, I mean it's the normally
		when the patient is admitted to the ward, they normally come in
		on a stretcher or so a proper stretcher of some description?
	MOSS	Yeah.
\	DC MCNALLY	Yeah? And this is you remembered this because it's unusual
		for them to be transferred in a bed sheet?
	MOSS	Yeah.
	DC MCNALLY	Okay.
	DC COLVIN	Okay. In relation to Mrs RICHARDS when she was moaning and
		crying out, what was your perception of I mean was she in pain
		or was she
	MOSS	I took it that she was in pain.
	DC COLVIN	Okay. So Margaret COUCHMAN was alerted by Linda

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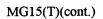




Continuation Sheet No: 13

Record of interview of: Jean Kathleen MOSS

Tape Counter Times	Person Speaking	Text
	MOSS	Yes.
	DC COLVIN	BOLDECINO and you say she put a pillow
	MOSS	I can't remember where the pillow was put, whether it was
		between or under
	DC COLVIN	right.
	MOSS	I admit I don't can't remember that bit.
	DC COLVIN	Okay. All right. Do you recall any examination being carried out
		on Mrs RICHARDS at that time?
	MOSS	No, 'cos once the Staff Nurse take over, we come out and they
		examine the patients.
	DC COLVIN	Oh right, so you left
	MOSS	I believe we'd left.
	DC COLVIN	Right, okay. In your role are you actually able to move patients in
		bed, I mean a hypothetical question; patient in pain, you come
		along and discover that their incorrectly positioned. Are you able
		to, with another Auxilliary Nurse or whatever, to adjust that
		patient's position, or is that something you would contact the
		Staff Nurse about.
	MOSS	We would ask the advice of the Staff Nurse first.
Signature	(s):	• Not relevant for contemporaneous notes





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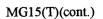
HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 14

Tape Counter Times •	Person Speaking	Text
	DC COLVIN	Okay. So would it be that you wouldn't actually move it without
		any sort of consultation with a qualified ?
	MOSS	No.
	DC COLVIN	Right, okay. All right, so we've covered that bit then so Mrs
		RICHARDS is placed on the bed on a sheet. She's rolled off,
		which you assisted with.
	MOSS	Yeah.
	DC COLVIN	and ambulance staff have said basically, we didn't have a
		canvas, okay?
	MOSS	Huh huh.
	DC COLVIN	Okay, I mean is there any other dealings you had with Mrs
		RICHARDS in those days following
	MOSS	I honestly can't remember.
	DC COLVIN	Okay. Did you have any conversation with the daughters? Do
	6	you recall any dealings with the daughters?
	MOSS	We may have sort of spoke to them, said hello, if the came in
		goodbye when they went, but I personally don't think I had a lo
		of conversation with them
	DC COLVIN	Right, okay. Bearing in mind what you've just said, in relation to

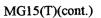
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Tape Counter Times •	Person Speaking	Text
		Mrs RICHARDS and you don't recall any specific sort of input
		with her, do you remember what her condition was like in the days
		following her coming back to the ward on the 17th August?
	MOSS	She wasn't a well lady. There was no conversation with her. To
		my mind she was just a poorly lady.
	DC COLVIN	Mmm. Okay. Did you ever get involved I'm aware sort of
		beginning and ends of shifts, there's handovers and discussions on
		patients. Were you ever party to any discussions about Mrs
		RICHARDS?
	MOSS	Not that I can remember. I honestly can't remember.
	DC COLVIN	No, okay. I mean I was obviously interested in things like
		comments on her condition or the treatment she was given, you
		know, any particular problems with the daughters or any
		comments about the daughters.
	MOSS	Yeah, if we find there is something wrong, if and we're not happy
		with, we will inform the Staff, whoever is on duty and then it's
		passed over to them.
	DC COLVIN	Yeah, okay. What I think I'll do now just to help you, 'cos
		there's en I've got the Health Record here for Mrs

◆ Not relevant for contemporaneous notes





Continuation Sheet No: 16

Record of interview of: Jean Kathleen MOSS DOB Code A Tape Text Counter Person Speaking Times (RICHARDS and there's obviously entries that obviously been signed by a spider walking through an inkpot basically . . I just wonder if you could have a look through, just see if there's any entries that are relevant to you that you may say, oh yes, I do recall that and this happened or . . I mean there may not. I'm not saying there is, but I would ask you to just have a look through for me. We'll start from there, the general information and at the back is the Care Plans, you've got the Contact Record there and the various assessments. Have you had a chance to look through this at all, this Health Record? I think I have. **MOSS** Okay, but take your time, there's no rush with it, just have a look DC COLVIN

Okay, but take your time, there's no rush with it, just have a look through and if you could point out any . . anything that's relevant to you.

MOSS

All this is filled in every morning by the Staff Nurses.

DC COLVIN

Right and that for purpose of the tape, that's the summary of

Significant Events and General Information.

MOSS

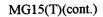
I don't actually deal with these.

DC COLVIN

So on admission a Staff Nurse will . . would complete those?

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Continuation Sheet No: 17

		Continuation Sheet No : 17
Record of DOB Co	finterview of: Jean Kat	hleen MOSS
Tape Counter Times	Person Speaking	Text
	MOSS	Yeah.
	DC COLVIN	Okay. Would these be something you would refer to, would you
•		in your role have cause to?
	MOSS	No.
	DC COLVIN	Okay.
	MOSS	All this again is dealt with by St
	DC COLVIN	That's the Bartel Index and the
	MOSS	Water Low Pressure Sore Prevention Treatment Policy.
	DC COLVIN	Yeah.
	MOSS	We don't have anything to do with them.
_	DC COLVIN	No? You wouldn't refer ?
	MOSS	No.
	DC COLVIN	have any cause to refer to those?
	MOSS	Nor the Medication Information. We don't deal with those.
	DC COLVIN	No. Now onto the Contact Record. Now there's a draw your
		attention here to um an entry on the 17th, which I think was

MOSS

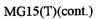
Chris JOYCE, yeah. .

completed by er Christine JOYCE,

DC COLVIN

Chris JOYCE at 11.48, which covers the return from Haslar. .

Signature(s):	
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		Continuation Sheet No: 18
Record o	f interview of: Jean Kat	hleen MOSS
Tape Counter Times	Person Speaking	Text
	MOSS	Mmm.
	DC COLVIN	Um and there's an extra entry from Mrs COUCHMAN, I believe.
	MOSS	Yeah, no canvas under patient.
	DC COLVIN	(inaudible) That basically sums up what you said already, yeah?
	MOSS	Yeah, yeah.
	DC COLVIN	So these Contact Records - if it was something that you
		discovered, would it be a case of you would con you would
		speak to the Staff Nurse, the Staff Nurse would then assess it and
		then if it was a significant change, would register it on the Contact
		Record?
	MOSS	Mmm mm.
•	DC COLVIN	Would that be right?
	MOSS	Yes it would yes.
	DC COLVIN	You wouldn't necessarily
	MOSS	We don't write in these. Anything we find we pass on and they
		write it in.
	DC COLVIN	Yeah. Now moving onto the Care Plan, is there any entries there
		relevant to yourself?
	MOSS	No I haven't written any of these.

Signature(s): ◆ Not relevant for contemporaneous notes



RECORD OF INTERVIEW

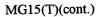
Continuation Sheet No: 19

Record of interview of: Jean Kathleen MOSS

	DO]	B	Cod	de	Α
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Tape Counter Times •	Person Speaking	Text
	DC COLVIN	As a Auxilliary Nurse, would you complete these Care Plans?
		Would you actually complete the entries?
	MOSS	Yeah, if I'd dealt with the patient, whatever patient, then you
		write in
	DC COLVIN	Yeah
	MOSS	whether they've eaten, not eaten
	DC COLVIN	Right, okay.
	MOSS	and you sign it.
ı	DC COLVIN	Okay. When are these actually completed um when are these
		actually generated, these forms? We've got Nutrition here,
		Constipation and Personal Hygiene. Are you aware when the
•		are these forms generated for every patient?
	MOSS	Normally, yeah.
	DC COLVIN	Normally they are? Okay. Are there any others that that
		maybe included on the Health Records from your memory?
	MOSS	Um what, how many more forms?
	DC COLVIN	Yeah, is there any more that would I mean you've got three
		there, haven't you? Three headings. Are there any more headings
		you could have under the Care Plan?
Signatur	e(s):	• Not relevant for contemporaneous notes

Not relevant for contemporaneous notes





RECORD OF INTERVIEW

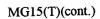
Continuation Sheet No: 20

Record of interview of: Jean Kathleen MOSS

DOB	Cod	e A

Tape Counter Times	Person Speaking	Text
	MOSS	Oh, I can't remember now. I deal with them every day. Your
		Hygiene, that is my mind's gone blank and I can't think.
	DC MCNALLY	If a patient's about to be put on I don't know what they call it
····		physiotherapy or a mobilisation programme, would that have a
		record on the in her file?
	MOSS	It may well do. If the physios or OTs or whoever are dealing with
		it, if they want us to do it a certain way, they will put in a . a Care
		Plan as how we were to do it.
	DC MCNALLY	Right, would you, would you be responsible in you position as
		assisting the physiotherapist in like mobilisation and stuff like that,
		helping people walk?
→ ,	MOSS	It's very rare we help them walk, because there's normally two of
	· ·	them.
	DC MCNALLY	Right.
	MOSS	Two physios.
	DC MCNALLY	Oh I see
	MOSS	They normally
	DC MCNALLY	. it's their remit and they do it.
	MOSS	Yeah.
Signatu		

◆ Not relevant for contemporaneous notes





Continuation Sheet No: 21

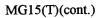
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Tape Counter Times *	Person Speaking	Text
	DC MCNALLY	Right.
	MOSS	And if there's something that as I say, they either put a Care Plan
		in, or they say look, this is how it's done. They show us.
	DC MCNALLY	Mmmm.
	DC COLVIN	Okay. So just to confirm there's no entries there in those Care
		Plans that are relevant?
	MOSS	No I haven't made any entries at all.
	DC COLVIN	Okay. Now there are some gaps in the I just wonder if
		again, um I'm aware that this is two years ago, you may not have
		had dealings with Mrs RICHARDS at these times, but this is a
_		general question; obviously she came in on the 17th and obviously
		um she died on the 21st, now there's obviously a gap there from
	·	the 17 th to the 21 st . Are you aware
	MOSS	I've actually got my duties so
	DC COLVIN	Right.
	MOSS`	I shall know if I've been there or not.
٠	DC COLVIN	Yeah and I'm not making any allegation that you know you've.
		she's been refused food or anything like that, it's just obviously

Signature(s):

covering the notes and the fact that you know are there reasons

[◆] Not relevant for contemporaneous notes





Signature(s):

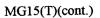
HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 22

Record of interview of: Jean Kathleen MOSS DOB Code A Tape Person Speaking Text Counter Times • why that wouldn't be completed at any particular time. Or if it's the same day in, day out, um there would be no need to **MOSS** write. Right, so um can you give me an example of what . . what you'd DC COLVIN mean by that, what would fall into that er criteria? This one particular thing? **MOSS** Well, yeah, generally, you know. . yeah. DC COLVIN Well on the last entry it's got 'no food taken' I mean, if that was **MOSS** the case or we'd just put ditto. Right. So um are there any other reasons why it wouldn't be DC COLVIN necessarily endorsed? Unless we were very very busy. **MOSS** Okay. Were you aware that the um. . I mean were you aware of DC COLVIN the presence of the daughters at the hospital? Yeah. **MOSS** Okay, Okay. I mean, were they, were they assisting looking after DC COLVIN Mrs RICHARDS, at all, as far as you can remember? I think they did . . times I think they fed her sometimes, or tried MOSS to feed her, but I honestly can't remember. . .

Not relevant for contemporaneous notes





RECORD OF INTERVIEW

Continuation Sheet No: 23

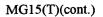
Tape		
Counter Times •	Person Speaking	Text
	DC COLVIN	Right
	MOSS	exactly.
.	DC COLVIN	Okay. All right.
	DC MCNALLY	When Lee mentioned the daughters there you had like a grin on
		your face. Is there any recollection of the daughters that you'd
		like to tell us about?
	MOSS	Um, they needed a lot of um time and we gave them, well the staff
		gave them a lot of time.
	DC MCNALLY	Mmm. What your time?
	MOSS	Yeah.
	DC MCNALLY	Yeah.
	MOSS	Yeah. If things weren't as they thought they should be or
		whatever.
	DC MCNALLY	Anything in particular that comes to mind?
	MOSS	Not off hand.
	DC COLVIN	Have you had any correspondence from either daughter?
	MOSS	Since?
	DC COLVIN	Since or during the.

Yes.

Signature(s):

MOSS

[◆] Not relevant for contemporaneous notes



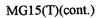


RECORD OF INTERVIEW

Continuation Sheet No: 24

Record of interview of: Jean Kathleen MOSS DOB Code A Tape Counter Person Speaking Text Times 4 You have? DC COLVIN Yes. **MOSS** Can you DC COLVIN 24.15 Um, when um I believe it was after the mother died, Gladys MOSS RICHARDS, Mrs McKENZIE, I think it is, yes Mrs McKENZIE, invited us to a Spiritual Meeting in Chichester. It was Linda BOLDECINO, Margaret COUCHMAN and myself and we went and when we got there she said oh it's nice to see you I'm glad you could come and er we listened to a talk from some Doctor and I can't remember his name. Okay, was there anything anything to indicate that Mrs DC COLVIN McKENZIE had a problem with the way her mother had been dealt with? None whatsoever. . . none whatsoever. **MOSS** Okay. Are you aware of any gifts that were provided to the staff? DC COLVIN Yes. **MOSS** Can you go through those for me? DC COLVIN It was mainly books and I know Lin . . I believe Linda had one **MOSS** and I beleive Philip had a book. Signature(s):

• Not relevant for contemporaneous notes





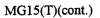
Continuation Sheet No: 25

Record of interview of: Jean Kathleen MOSS

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Tape Counter Times •	Person Speaking	Text
	DC COLVIN	Right.
	MOSS	and I beleive one of the night staff had a book.
•	DC COLVIN	Okay. What were those books about, do you know.
	MOSS	I, I something to do with spiritual matters
	DC COLVIN	right.
	MOSS	but I honestly, really don't know, but I know they had books.
	DC COLVIN	Yeah. I'm aware that the ward may have received something as
		well.
	MOSS	A chair?
	DC COLVIN	It was a chair was it? Right, okay. Do you know the
		circumstances of why that was provided?
,	MOSS	As far as I can gather it was a recliner that the daughters' donated
		to the ward.
	DC COLVIN	Right. Okay. Was there any message with that or anything that
		you can recall?
	MOSS	I don't know, I wasn't there when it was actually er
	DC MCNALLY	Do you know who the recipient was of the actual chair, or how
		they knew the chair came from the daughters, cos I can only
		imagine that some form of documentation would have come with
Signatur	re(s):	♦ Not relevant for contemporaneous notes

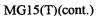
◆ Not relevant for contemporaneous notes





Continuation Sheet No: 26

Tape Counter Times *	Person Speaking	Text
		it, a note or something? Do you know who may have took it into
		the ward.
	DC COLVIN	We might be able to assist with that.
	MOSS	It may have been Philip BEAD, it may have been one of the other
		Staff Nurses, I honestly don't know.
	DC COLVIN	Is that still on the ward, do you know, the chair?
	MOSS	I don't know.
	DC COLVIN	Okay.
	MOSS	I believe it is, but I wouldn't be sure.
	DC COLVIN	Right. Just want to cover up a couple of points on your role
		again, now in relation to medication, loading of syringe driver
		and actually administering drugs, you're not actually authorised.
	MOSS	We have no dealings whatsoever.
	DC COLVIN	No dealings with that at all?
	MOSS	No.
	DC COLVIN	Do you have any background covering medical background
		covering
	MOSS	No.
	DC COLVIN	. the administration of drugs in any other role?

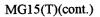




Continuation Sheet No: 27

Record of interview of: Jean Kathleen MOSS DOB Code A Tape Text Counter Person Speaking Times ◆ No. **MOSS** Okay. So just, can we just sum up then so far, in relation to these DC COLVIN records. In relation to the sort of the booking in forms you could call them and the Contact Records; they're filled by Staff Nurses. Mmm mm. MOSS Sometimes on the .. er being made aware of certain events by er DC COLVIN Health Care Support Workers or Nursing Auxilliaries, who may well have had the first contact, but they all refer it to the Staff Nurse and the Staff Nurse will write it up. The Care Plans are completed by anybody on the ward. . . **MOSS** Yeah. DC COLVIN . . um. . . . Well they're completed by whoever deals with that certain patient. **MOSS** Yeah, that certain patient at that time. . okay and obviously the DC COLVIN Care Plans can vary. . can vary from patient to patient although they all tend to have certain headings on them. Okay? Have you got any other, I mean you say your memories of Mrs RICHARDS is minimal, is there anything else that sticks out in those few days?

Signature(s): Not relevant for contemporaneous notes





RECORD OF INTERVIEW

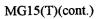
Continuation Sheet No: 28

Record of interview of: Jean Kathleen MOSS

DOB		

Tape Counter Times	Person Speaking	Text
	MOSS	No, only the daughters needed a lot of attention.
	DC COLVIN	Mmm, okay. And your recollection of Mrs RICHARDS was very
		poorly, you said.
	MOSS	Sh. yes. Yeah.
	DC COLVIN	Can you remember those sort of those days from the 17 th
		onwards whether she was conscious - Mrs RICHARDS - or
		whether she was ?
	MOSS	See she was conscious when she came in
	DC COLVIN	Mmm.
	MOSS	I believe she wasn't after a couple of days but that I again I
		can't I can't recollect. No.
	DC COLVIN	Can't remember, okay. All right. I just want to go through a
		couple of general questions again, just about treatment. In
		relation to feeding and hydrating, when would it be appropriate
		not to feed or give somebody water; are there cases when you
		wouldn't give someone food and water?
	MOSS	Well if they're asleep you can't wake them up. I mean if they're
		fully alert, yes and if they want the food we try if they're asleep,
		no, you just can't, you can't make them eat.
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• Not relevant for contemporaneous notes

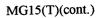




Continuation Sheet No: 29

Tape Counter Times	Person Speaking	Text
	DC COLVIN	Okay. Have you ever been told not to provide food and water for
•	MOSS	a particular patient? Yes, if they're on a peg feed, nil by mouth, or if they are asleep, a
		deep sleep.
	DC COLVIN	Right, okay.
	DC MCNALLY	Sedated?
	MOSS	Yeah.
	DC COLVIN	Okay. What's peg feed.
	MOSS	Peg feed is if they can't take anything by their mouth, a tube's
		inserted into their tummy
•	DC COLVIN	Right.
	MOSS	and they're food is liquid, liquid food.
	DC COLVIN	And again that's administered by Staff Nurses and not Auxilliary
		Nurses?
	MOSS	Yeah, it's actually done I think in Haslar.
,	DC COLVIN	Okay. Have you ever had any cause at the hospital, to question
		um instructions given to you for treating a patient?
	MOSS	No.
	DC COLVIN	Okay, from any member of staff on the ward?

Signature(s): ◆ Not relevant for contemporaneous notes





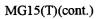
RECORD OF INTERVIEW

Continuation Sheet No: 30

Record of	finterview of: Jean Katl	hleen MOSS
Tape Counter Times	Person Speaking	Text
	MOSS	No.
	DC COLVIN	Okay. Are there any policies in place should you ever come
		across them?
	MOSS	Report it to the Manager and if the Manager is not interested, then
		you take it higher.
	DC COLVIN	You take it higher.
	MOSS	Yeah.
	DC COLVIN	but you've never, you've never come across that, where you had
		you thought that's not right, I don't quite agree with that?
	MOSS	No no.
	DC COLVIN	Okay. I think we'll leave it there. I've got you duties here, I jus
		want to clear one point up. And this is a copy of the duty sheet
		Now DOR, what does that mean?
	MOSS	That's Day Off Requested
	DC COLVIN	Oh right.
	MOSS	so I've requested a day off and that
	DC COLVIN	Did you get it?
	MOSS	More than lik yes I did, yeah 'cos my Dad had died that yea
		and I was every Tuesday I have to sort my own Mother and

Signature(s):

Not relevant for contemporaneous notes





Signature(s):

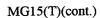
HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 31

Tape		
Counter Times •	Person Speaking	Text
	DC COLVIN	Right and the 21 st is where there's a DOR.
	MOSS	I don't know why that was.
	DC COLVIN	but if it's on there it means you
	MOSS	Means I've requested a day off
	DC COLVIN	And you've probably got it?
	MOSS	Yes.
	DC COLVIN	Right.
	MOSS	Yeah.
	DC COLVIN	Okay. So you actually worked three days, sort of within the time
		frame we're talking about?
	MOSS	Mmm mm.
	MR ROACH	She's got a list there, she has actually perhaps she ought to
		state what in the second admission from the 17th of August
		onwards, just read out what her shifts were.
	DC COLVIN	Yeah, yeah.
	MOSS	On the 17 th you've got them there though haven't you?
	DC COLVIN	Yeah, if we go through them with you, then 17th we've got you as
		half seven to half twelve.
	MOSS	That's right.

• Not relevant for contemporaneous notes





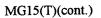
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HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 32 Record of interview of: Jean Kathleen MOSS DOB Code A Tape Text Counter Person Speaking Times 4 Day off on the 18th. DC COLVIN Yeah. **MOSS** 19th . . . DC COLVIN Is three thirty to eight thirty. **MOSS** Right and then the 20th is. . . DC COLVIN Seven thirty to twelve thirty. MOSS Seven thirty to twelve thirty again and then you're a day off DC COLVIN requested again on the 21st? **MOSS** Yeah. Okay. All right. Just a couple of other quick questions. In DC COLVIN relation to your role, do you get involved in things like changing catheters and emptying catheters and? We empty catheters. . **MOSS** You do? DC COLVIN .. but it's normally the.. and we can change the bag... **MOSS** Right. DC COLVIN but we don't actually insert the catheter, that is done by trained MOSS No, no, but you can empty the bag out? DC COLVIN

• Not relevant for contemporaneous notes



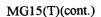


RECORD OF INTERVIEW

Continuation Sheet No: 33

Tape Counter Times ◆	Person Speaking	Text
	MOSS	Yeah, yeah.
	DC COLVIN	Okay and is that done on instruction by a Staff Nurse or is that
		generally
	MOSS	No, we. that's.
	DC COLVIN	oh it's full, well I'll change it.
	MOSS	yeah generally we would do it if it was full or if it was dirty or
		whatever.
	DC COLVIN	Yeah, okay. Right. I think we'll leave it there.
	DC MCNALLY	Yeah.
	DC COLVIN	Is there anything you would like to add?
<u> </u>	MOSS	These? Yeah, there's some of these in this statement that I don'
		agree with.
	DC COLVIN	Right, okay.
	MR ROACH	Now the statements you're referring to are from
	MOSS	Julie MCKENZIE
	MR ROACH	Right.
	MOSS	The first one, I have actually marked them down.
	DC MCNALLY	If you can refer to is as the page 'cos we've got exactly the sam
		statement.

Signature(s): ♦ Not relevant for contemporaneous notes





Signature(s):

HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 34 Record of interview of: Jean Kathleen MOSS DOB Code A Tape Text Person Speaking Counter Times 4 Right, okay. Page 5, page number 5, um they're saying that one **MOSS** of the Care Assistants first words to them were, "Well thank goodness you've come because she won't eat, while I'm trying to make her eat." Now there is no way any member of staff would say that. I actually disagree with that wholeheartedly. would not say that. She wouldn't actually force feed? DC COLVIN No we wouldn't. MOSS If they wouldn't have it they wouldn't have it. DC COLVIN No, no it is there right to either refuse or eat, whatever. **MOSS** Right. DC COLVIN So I really disagree with that. Um ... MOSS You're now referring to Page 6, yeah? DC MCNALLY Yeah. Um and it's got here that um they said that the Mother, **MOSS** Gladys RICHARDS was rolled off the bed off the stretcher onto the bed. Well she was not rolled off of the stretcher onto the bed, she was lifted from the stretcher onto the bed. Then basically moved from one side to pull the sheet and then the DC COLVIN other side?

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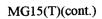




RECORD OF INTERVIEW

Continuation Sheet No: 35

MO DC MO	COLVIN SS COLVIN	Yeah. Yeah. It was done correctly. And I take it that time neither Mrs McKENZIE nor Mrs LACK, were present when she returned? I don't believe they were, but that again, we were just dealing with the patient. Um and the bed was
MO DC MO	SS COLVIN SS	It was done correctly. And I take it that time neither Mrs McKENZIE nor Mrs LACK, were present when she returned? I don't believe they were, but that again, we were just dealing with
DC MO	COLVIN SS	And I take it that time neither Mrs McKENZIE nor Mrs LACK, were present when she returned? I don't believe they were, but that again, we were just dealing with
МО	SS	were present when she returned? I don't believe they were, but that again, we were just dealing with
		I don't believe they were, but that again, we were just dealing with
DC	MCNALLY	the patient. Um and the bed was
DC	MCNALLY	
		Sorry can you just clarify that point. When she was transferred
		from the stretcher to the bed, can you recall whether the daughters
		were there or not?
МО	OSS	I don't think they were, but I honestly can't remember.
DC	MCNALLY	Okay.
МС	OSS	We were just sort of dealing with, with the patient. I mean she's
		got here that the bed was beside a wall and it would have been
	· · · · · · · · · · · · · · · · · · ·	necessary to move it out in order to effect transfer from stretcher
		to bed. The bed was moved away from the wall.
DC	MCNALLY	I take it once she's in bed the bed would have been put back into
		place?
MO	OSS	Yes it would have been, yeah for her safety as well as



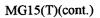


RECORD OF INTERVIEW

Continuation Sheet No: 36

DC MCNALLY MOSS	Yeah. Page Number 12. Yeah, why actually it's a question, I mean if the sisters were
MOSS	Yeah, why actually it's a question, I mean if the sisters were
,	
	unhappy with the way we were dealing with it, why didn't they
	say something? Why didn't they say, look we're not happy, we
	will take Mum somewhere else, or we'll get a second opinion.
	Why have they waited 'til the last thing?
DC MCNALLY	Mmm. Unfortunately we're not at liberty to add to that, yeah, but
•	it's a question you'd like to raise though, if you had the chance?
MOSS	Yeah.
DC MCNALLY	Understanderbly so.
MOSS	Page 17 er Mrs MCKENZIE is asking a question, why was she
	returned to bed from the ambulance, was her position not
	checked? I disagree, her position was checked by us and
DC MCNALLY	. rectified?
MOSS	Yeah, by Margaret COUCHMAN.
DC MCNALLY	Yeah.
MOSS	Again here it's on Page 18, I said that Margaret did attend and the
	position was noted.
DC COLVIN	That was immediate was it, as soon as she was in, you saw the

◆ Not relevant for contemporaneous notes



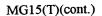


RECORD OF INTERVIEW

Continuation Sheet No: 37

Record of interview of: Jean Kathleen MOSS DOB Code A Tape **Text** Counter Person Speaking Times • problem and . . . Yeah, well we called Margaret, Margaret came in. **MOSS** Oh that's almost the same that one. She's got here again it's Page 18, um and Mrs McKENZIE is saying, "When I later spoke to the two Care Workers, one of them, Linda (and I was the other one). . Oh right. DC COLVIN ... Linda, who didn't want me to mention to anybody that she'd **MOSS** told me, said in fact that my Mother had arrived back on the ward on a sheet on a trolley. We would never say we didn't want anybody to mention anything. We would never, ever say that. Mmm, so I mean, by reading that, I mean I've read the statements DC MCNALLY and I've not picked this up til now, by reading that it would appear that the sisters weren't there when their Mother arrived at the time and they were told later. It seems to be. . . yet I honestly can't . . . MOSS And yet she's previously said that she was rolled from the sheet, DC MCNALLY so she's... That's right. MOSS .. so what you're saying is that Mrs MCKENZIE couldn't be in a DC MCNALLY Signature(s):

◆ Not relevant for contemporaneous notes





RECORD OF INTERVIEW

Continuation Sheet No: 38

Record of interview of: Jean Kathleen MOSS

DOB	į	Code	Α
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Tape Counter

Times •

Person Speaking

Text

position to say that, because . . .

MOSS

... she wasn't there.

DC MCNALLY

.. on her own statement she wasn't there.

MOSS

No. No.

DC MCNALLY

So she doesn't know where the bed was?

MOSS

No. No.

DC MCNALLY

It may be, I take it you believe it's an assumption on her part,

when she arrived and the bed was next to the wall. . .

MOSS

Yeah.

DC MCNALLY

.. that she's presumed that that's the way she was put to bed?

MOSS

Yeah, but it wasn't. We done it correctly and I would say there's

no way we would have said to her, look don't tell anybody, but . .

DC MCNALLY

Yeah.

MOSS

We would never ever. . .not to Mrs McKenzie and Mrs Lack.

This I am not capable of . . I don't know the medical . . . any

medication, you know we don't deal with that. but knowing

Philip the way we do, he would never, ever say that; apparently

Philip said nothing could be done except give her pain relief to aid

her in dying. That is so untrue it's unbelievable. He would. . if I

Signature(s):

Not relevant for contemporaneous notes





RECORD OF INTERVIEW

Continuation Sheet No: 39

Record of interview of: Jean Kathleen MOSS

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Tane		

DOB Code A

Counter Times •

Person Speaking

Text

can assume he would say, I will give her this to help her pain, but there's no way he would say to help her dying. No way, none of the staff would. It's not done.

DC MCNALLY

No.

MOSS

So that is totally wrong.

MR ROACH

Just for the tape, that's page 19 of Mrs McKenzie's statement.

MOSS

Sorry page 19. Yeah.

Um, I don't know if I'm allowed to comment on Doctor

BARTON, am I allowed to comment?

DC MCNALLY

You can say whatever you want to say. You're referring to page

number 22.

MOSS

Page 22: Mrs McKenzie's saying that I do not understand why

Doctor BARTON should feel it necessary to make this comment,

I'm not quite sure what comment it was, about the Alzhei.

unless of course she had already it in her mind that she had got a

91 year old patient, who was in her opinion, a damn nuisance.

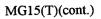
Again Doctor BARTON wouldn't say it, or think it. She's a good

Doctor and I would trust her with my life and I know that . . .

And that's the same sort of comment that I made earlier, that

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[◆] Not relevant for contemporaneous notes





Continuation Sheet No: 40

Tape Counter Times *	Person Speaking	Text
		nobody would say it until she died, because you don't know when
		people die, so that is
	DC COLVIN	What's that in relation to. Page 24.
	MOSS	Page oh sorry, yeah, 24. Um and I believe it was, Philip had
		said that her Mother had developed a massive haematoma and that
		the kindest way to treat her was to put her on Diamorphine, to
		ease her pain until she died. Again I disagree on what that says.
		Now we're going to Mrs Lack's statement, page 7. They are
		saying that her pain was misinterpreted, um because of her anxiety
		dementia, whatever, but her mother was actually in pain. You
		know a person when she's in pain, they hold the area of the pain,
•		so it wasn't
	DC MCNALLY	So in your opinion you can differentiate between a pain and .
	MOSS	You certainly can, yeah
	DC MCNALLY	and dementia /

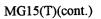
DC MCNALLY

MOSS

And what the daughter's saying there is that she thought it was probably the dementia was the reason why she was crying out and not pain.

Yeah, you can.

Signature(s):	◆ Not relevant for contemporaneous notes

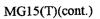




Continuation Sheet No: 41

Tape Counter Times •	Person Speaking	Text
	MOSS	Um she's got here that er her reported behaviour could have been
		wrongly attributed to the presence of pain, as opposed to other
		alternative mider, as opposed to other possible causes such as
		anxiety.
	DC MCNALLY	Mmm.
	MOSS	And I think in a couple of things they're saying that she was in
		pain, that she was anxious or but her mother was in pain. There
		is on page 10, Mrs Lack is saying that
	DC MCNALLY	That's okay, we've got two or three minutes.
	MOSS	Okay, that Mrs Lack said that the Care Assistant said you try
		feeding her, I can't do it, she's screaming all the time. That's
		different to what Mrs McKenzie said.
	DC COLVIN	Yeah.
	MOSS	So they're not the same story.
		Again we've covered that one.
		I think that's it.
	DC MCNALLY	Risk it, risk it (referring to the tape about to run out)
	MOSS	No it's all right, I've brought that one up on Page 19, it's how the
		ambulance crew transferred her, so that's already been looked

Signature(s): Not relevant for contemporaneous notes





RECORD OF INTERVIEW

Continuation Sheet No: 42

Tape	DOB Code A		
Counter Times •	Person Speaking	Text	
		at.	
	DC MCNALLY	Right, but she probably wasn't there? She wasn't necessarily	
	DC COLVIN	There's a series of questions that Mrs Lack has asked isn't it	
	MOSS	Yes it is	
	DC COLVIN	Which you've addressed on your how was she transferred?	
		How was she lifted? How was she brought from Haslar? Etc, etc.	
	MOSS	And I've already covered it.	
	DC COLVIN	You've covered it, yeah. Is there anything else you'd like to add?	
		Quickly.	
	MOSS	No, I think that Dr BARTON is a damn good Doctor and I would	
•		trust her with any of my family.	
	DC COLVIN	thank you very much. Is there anything you'd like to clarify?	
	MOSS	No.	
	DC COLVIN	Okay. I'm handing Mrs Moss a paper on the tape recording	
		procedure. The time by my watch is 1145. I'm turning the	
		recorder off.	

Signature(s):	◆ Not relevant for contemporaneous notes
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