



# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

SDN :       ROTI :       Contemporaneous Notes

Person interviewed : **Catherine MARJORAM**

Place of interview : **Park Gate Police Station**

Date of interview : **20 June 2000**

Police exhibit no. : Number of pages : Signature of interviewing officer producing exhibit :  
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Time commenced : **15.02**      Time concluded : **15.19**

Duration of interview : **17 minutes**      Tape reference numbers ♦ : **44/00/029213**

Interviewing Officers : **DC 1484 COLVIN, DC 92 Paul MCNALLY**

Other persons present : **Mr GRAHAM - Saulet & Co Solicitors, Portsmouth**

Tape Counter Times ♦	Person Speaking	Text
DC COLVIN		<p>Okay, this interview is being tape recorded, this is the re-commencement of the interview of Catherine MARJORAM and I am DC 1484 COLVIN, the time by my watch is 15.02. Just remind you that you are still under caution, okay and I'll just remind you what the caution is. You do not have to say anything however it may harm your defence if you do not mention when questioned something which you later rely on in court, anything you do say may be given in evidence, okay. Can you just confirm that you've not been asked any questions during the break while we've been changing the tapes.</p>
MARJORAM		<p>No, no questions asked.</p>

Signature(s) : **DC 1484 COLVIN**

♦ Not relevant for contemporaneous notes



# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 1

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
0.55	DC COLVIN	Okay, thank you. Right we were discussing the notes and how they work and what's filled in. Now as I understand it and forgive me if I've gone over something that I've already asked but the contact record notes which one's here...
	MARJORAM	...Yeah
	DC COLVIN	...the buff coloured ones, there purely for unusual incidences for times when health is deteriorating....
	MARJORAM	...Or change of treatment when they've been seen by a consultant or by Doctor BARTON and the treatments been changed, they're really a erm record for that kind of thing, not a care plan, a care plan is care given by nurses.
	DC COLVIN	Okay.
	MARJORAM	To patients.
	DC COLVIN	In your role would you ordinarily be completing the care plan in terms of personal hygiene and...?
	MARJORAM	If I'd done, if I'd done that, if I'd washed someone I would record that I had washed them.
	DC COLVIN	Yeah.
	MARJORAM	Who actually does the care to them records what they've done

Signature(s) : DC 1484 COLVIN

♦ Not relevant for contemporaneous notes



# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 2

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		and signs it.
2.08	DC COLVIN	Okay and where is that care plan kept?
	MARJORAM	At the foot of the patients bed.
	DC COLVIN	Okay, alright, can we just have another look just to see if there's any...I think this is the night (inaudible) one isn't it and the only one...
	MARJORAM	...Yes
	DC COLVIN	...I'm sorry let me just go over this again...
	MARJORAM	...Yes, yes.
	DC COLVIN	...because of that break.
	MARJORAM	Mmm,mmm
	DC COLVIN	I've completely forgotten, lost me train of thought for a minute, so the 17 <sup>th</sup> that is the entry completed by....
	MARJORAM	...Yeah
	DC COLVIN	...in relation to the oromorph...
	MARJORAM	...Yeah.
	DC COLVIN	...so there's medication given so you've completed the care plan, okay. Right so just to recap so far then, in relation to Mrs RICHARDS you sort of remember her presence as such but

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 3

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		nothing...
2.59	MARJORAM	...Yeah.
	DC COLVIN	...specific about her appearance or...
	MARJORAM	...No.
	DC COLVIN	or her daughters....
	MARJORAM	...No.
	DC COLVIN	Right, okay.
	MARJORAM	No I don't remember her daughters at all.
	DC COLVIN	Okay, now this is the first night she came back from Haslar?
	MARJORAM	Yeah.
	DC COLVIN	Now you obviously as you say you prescribed or you administered oromorph to her...
	MARJORAM	...Yes.
	DC COLVIN	...on that evening. Can you remember what she was like at that time or are you, you were compelled to give her that oromorph, what was her...if you can?
	MARJORAM	I can't remember the specific...
	DC COLVIN	...No
	MARJORAM	...instance why I gave her oromorph. I know why I would give

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 4

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		someone oromorph...
	DC COLVIN	...Yeah.
	MARJORAM	...but I can't remember why (inaudible)
	DC COLVIN	...In this particular case?
	MARJORAM	No.
	DC COLVIN	No, okay.
	MARJORAM	I can't see her face or anything like that at all.
	DC COLVIN	No, but you have explained already I believe the circumstances why you would give it but in this case you can't remember exactly why?
	MARJORAM	I can't remember specifically no, sorry.
	DC COLVIN	Okay, Just going to..want to go onto a couple of more questions, general questions about treatment. To start off with hydration, what would be the circumstances where hydration would not be given to a patient?
	MARJORAM	If they were unconscious, unable to swallow, if they'd lost a swallow reflex say a brain problem erm oral hydration (inaudible)...
	DC COLVIN	...Yeah.

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 5

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
	MARJORAM	...erm there could be other ways of hydrating people but depending on the circumstances.
4.45	DC COLVIN	What would be the other (inaudible)?
	MARJORAM	Well you could either, you could either, we don't actually have IV's in the War Memorial you know cannular for a intravenous...
	DC COLVIN	...Right.
	MARJORAM	...drip it's not a thing that we practice because it needs sort of 24 hour care by a doctor and we don't have that...
	DC COLVIN	...You don't have that, no.
	MARJORAM	...in the Gosport War Memorial erm there are other ways of giving fluid which weren't practiced at this time which should become common now and its given in the same way as the syringe driver except its attached to a giving set in a bag and its put in under the skin erm which can be satisfactory or not really, depending it tends to go into the tissues quite a lot and you end up changing the site quite a lot and erm but patients are given now...
	DC COLVIN	...Okay
	MARJORAM	...it wasn't I have to say nobody was having that sort of erm treatment at this time it's obviously something thats you know

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 6

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		become what shall I say...
	SOLICITOR	...Policy.
	MARJORAM	...yeah (inaudible).
	DC MCNALLY	Was it available at that time?
	MARJORAM	Not to my knowledge.
	DC MCNALLY	No, so it's a new concept that's come into being?
	MARJORAM	It's a new concept that's come in, it's obviously to keep people out of acute beds I think you know instead of sending them back, you can give them a litre in 24 hours through a subcutaneous infusion as its called.
	DC COLVIN	I'll write that one down as well.
	MARJORAM	Yeah.
	DC COLVIN	Are there occasions when obviously we've mentioned orally that they would be able to take it, are there occasions when that new system wouldn't be appropriate either?
	MARJORAM	Oh yes obvi, I mean obviously every patient is, is treated to some, they're treated as individuals and you don't have a great role in plan for everybody, you know you don't just do this because, you do what you have to do for each individual so each individual

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 7

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		people are...
6.53	DC COLVIN	...Everyone's different yeah.
	MARJORAM	...Yeah.
	DC COLVIN	I wonder if you could give us some examples (inaudible)?
	MARJORAM	Sorry.
	DC COLVIN	Examples of when an intravenous infusion would not be appropriate you know?
	MARJORAM	I think if somebody was patently dying you wouldn't try to rehydrate them, it wouldn't be in their best interests nor would it be kind so...
	DC COLVIN	...Right.
	MARJORAM	...you know you wouldn't if they were patently dying.
	DC COLVIN	Yeah, yeah so that would form part of their palliative care?
	MARJORAM	Yes, yes palliative care, and a lot of research into you know given fluids, withholding fluids erm the other latest thinking on it is people who are in the process of dying don't suffer for not having fluids it's, it seems that it's gone from them that they're thirsty and not, that's just some of the research that we've...
	DC COLVIN	Right, okay. What decisions are taken in that course of... I mean

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 8

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		obviously we've got the drugs that are dealt with by...
	MARJORAM	...Yeah.
	DC COLVIN	...the clinical assistant or the consultant...
	MARJORAM	...Yeah.
	DC COLVIN	...In relation to the hydration and this new system...?
	MARJORAM	...Well you would, you would report that you felt that the patient needed hydrating, they weren't taking it sufficient orally most people who are hydrated that way are people who are not making a litre a day...
	DC COLVIN	...Right.
	MARJORAM	...in the fact they're drinking something but it's coming well under what they should really be having to maintain their body systems so really you would say, I would say to Doctor BARTON Mrs so and so is not drinking really very much and Doctor BARTON would probably say well put up some sodium chloride as a, a subcutaneous infusion...
	DC COLVIN	..Okay.
	MARJORAM	...and run it you know for 12 or 24 hours and that's really how that would work.

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 9

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
	DC COLVIN	So the authorities down to the clinical assistant or the consultant to do that...
	MARJORAM	...Oh yes you ...
	DC COLVIN	...it's not a nursing staff...?
	MARJORAM	No you can't prescribe drugs for patients.
	DC COLVIN	Right.
	MARJORAM	Not even paracetamol, you can actually but you know all drugs that are given to patients are prescribed by a doctor.
	DC COLVIN	By a doctor, okay, right. Now in relation to Mrs RICHARDS, well aware of the answers you've given already...
	MARJORAM	...Yeah.
	DC COLVIN	...on the nights you recall and we're talking about the 17 <sup>th</sup> , 18 <sup>th</sup> , were there times where any attempt was made to give her a drink, do you recall?
	MARJORAM	Well I don't recall, all I can say is that if she'd been in any way able to receive a drink she would have been offered a drink...
	DC COLVIN	...Yeah.
	MARJORAM	...because that is the policy and the health care support workers know quite well that you know people are to be given drinks so if

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 10

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		there's any way that she could have taken a drink she would have been offered one...
9.47	DC COLVIN	...Yeah.
	MARJORAM	...or helped with one or fed with one or you know, so...
	DC COLVIN	Okay, now I've mentioned her daughters and you can't actually...do you remember them being there or is just you don't remember them at all?
	MARJORAM	I can't remember them at all, I'm sor, I just don't think they were in the ward when I was there at all at that time.
	DC COLVIN	Okay because the question I was going to ask is are you aware of any complaints they had about the treatment of their mother, during the time there?
	MARJORAM	Well early in the..was handed over to us you know they were there and they had got several complaints but we weren't deal...I wasn't dealing with them so I haven't really taken it on board you know.
	DC COLVIN	Do you know who was sort of in charge of her care? I know we've got the GP who comes in daily but was there someone sort of overseeing her?

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 11

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
10.48	MARJORAM	Each patient has a named nurse.
	DC COLVIN	Yeah.
	MARJORAM	Erm which is a system that works and it doesn't work in that if you've got a day off they haven't got a named nurse have they, you know it's one of those things...
	DC COLVIN	...Yeah, yeah.
	MARJORAM	...but we do all have our own named patients (inaudible)
	DC COLVIN	Well I've got...
	SOLICITOR	...Mrs COUCHMAN
	DC COLVIN	...Yeah.
	MARJORAM	Oh right, there's Margaret, yeah, yeah so that's the normal system it really...
	DC COLVIN	...Yeah.
	MARJORAM	...means that erm what shall I say, yes she decides some of their care and deals with their social workers and that kind of thing, you know sort out the discharge from hospital, it's usually, usually doing that the system is a team nurse, team nursing with male nurses...
	DC COLVIN	...Okay.

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 12

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
	MARJORAM	...so that's the sort of thing they'd be doing.
11.44	DC COLVIN	Yeah so from your recollection you don't recall having spoken to the daughters directly?
	MARJORAM	No, not at all, no.
	DC COLVIN	But you were aware at the time of some...?
	MARJORAM	...That they weren't happy.
	DC COLVIN	Can you remember what they, did you get any messages what they were, weren't happy about?
	MARJORAM	I just think they were just not happy with the standard of care they felt we should be providing in the ward, possibly they misinterpreted what, you what was going to happen to their mother in the ward erm I don't really sorry.
	DC COLVIN	No, okay.
	MARJORAM	You know it's...
	DC COLVIN	There was something else I was going to ask but it's gone. Okay, obviously you weren't around the last few days when Mrs RICHARDS (inaudible) hospital?
	MARJORAM	No I was off duty.
	DC COLVIN	But what was you final, can you recall your final impression of

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 13

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		her, can you?
12.48	MARJORAM	No, sorry not really, I don't.
	DC COLVIN	Okay
	MARJORAM	I mean that's nearly two years ago, no not really, I suppose really if I had any impression of her I just probably hoped you know that she'd be kept peaceful and pain free, it's you know the best you can hope for them...
	DC COLVIN	...But you have no specific recollection of...
	MARJORAM	...No.
	DC COLVIN	...condition or ...?
	MARJORAM	...No, no not you know she's obviously a poorly lady but you know.
	DC MCNALLY	Another general question, patients transferred from one hospital to another like Mrs RICHARDS was from Haslar to Gosport War Memorial, are you in your position privy to the like the handover notes from the people that discharged her from Haslar to the care of the Gosport War Memorial?
	MARJORAM	Usually their medical notes are sent with them erm there was a time when Haslar didn't send notes because it was a military

Signature(s) : DC 1484 COLVIN

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 14

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		thing...
	DC MCNALLY	...Yeah.
	MARJORAM	...establishment, we got photocopies but usually what happens is whoever's in charge of the ward writes a letter...
	DC MCNALLY	...Yeah.
	MARJORAM	...detailing what's happened and what, what sort of treatment they're having and how they've been in there and ...
	DC MCNALLY	...Yeah.
	MARJORAM	...that sort of thing and that's a nurse to nurse thing.
	DC MCNALLY	Yeah and who would get that at the Gosport War Memorial?
	MARJORAM	Well whoever was either admitting her or whoever the ambulance man gave the notes to, you'd open the letter, read it and then anybody could read the letter it was no you know sort of secret thing it's just...
	DC MCNALLY	...So if somebody was to come in like at midday as it was with Mrs RICHARDS, who...I know you probably don't know who actually got the notes and referred to them for the course of treatment from then on in but would they generally hand them to the ward manager like Mr BEED, Philip BEED is it or could it be

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 15

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		the staff nurse or..?
14.49	MARJORAM	If he was on duty or...
	DC MCNALLY	...Yeah, the staff nurse say there's nobody in particular that the notes...
	MARJORAM	...No.
	DC MCNALLY	...Do they go to the most senior person on the ward at that time?
	MARJORAM	Well usually yes, they...
	DC MCNALLY	...Yeah
	MARJORAM	...usually you know they usually send us a, they're also given to the person who's admitting the patient you know it just depends on you know what you're doing at the time, it's not erm you're not sitting there waiting to admit someone by any means you know you're doing lots of other things but you know the note would be read by the staff, if there ever was a note I don't know.
	DC MCNALLY	Mmm
	DC COLVIN	Okay.
	MARJORAM	But that's what happens normally.
	DC COLVIN	But you, did you see any notes in relation to any letters or ...?
	MARJORAM	Not that I can recall, usually on night duty if we'd had someone

Signature(s) : DC 1484 COLVIN

♦ Not relevant for contemporaneous notes





# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 16

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
		admitted when we'd stop work, I'd pick these up and read them for every patient that was admitted you read them you know...
15.46	DC MCNALLY	...A lot of the times I take it you just rely on the handover you get from the staff nurse on duty before you?
	MARJORAM	You do at the time but then it's...
	DC MCNALLY	...This is Mrs RICHARDS, she's in from so and so, this is the treatment she's on...
	MARJORAM	...Yes.
	DC MCNALLY	...the course of medication is to keep her comfortable or this is what we've been required to do...
	MARJORAM	...Yes, yeah and then there's an initial period when you're actually working quite hard, when you actually stop that kind of work...
	DC MCNALLY	...Yeah.
	MARJORAM	...you'd find that most nurses will go and pick the notes up and read them.
	DC MCNALLY	Mmm
	MARJORAM	And see what's you know happening.
	DC COLVIN	Okay, I think...
	DC MCNALLY	Yeah, yeah

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# HAMPSHIRE CONSTABULARY

## RECORD OF INTERVIEW

Continuation Sheet No : 17

Record of interview of: **Catherine MARJORAM**

Tape Counter Times ♦	Person Speaking	Text
	DC COLVIN	Is there anything you would like to add, anything you feel you'd like to say?
	MARJORAM	(inaudible) I feel that the ward keeps a good standard of care and a lot better than a lot of wards and a lot better than some wards I've worked in and you know we try and work as a team and we try very much to put the patients first and the relatives as well and a lot of time is devoted to patients families.
	DC COLVIN	Okay, is there anything you'd like to clarify, anything you've said you feel warrants further explanation?
	MARJORAM	No, I don't think so.
	DC COLVIN	Okay. I'll hand you a notice explaining the tape recorder procedure, which Mr GRAHAM will persist in filling out. The time by my watch is 15.19 and I'm turning the recorder off.
		END OF INTERVIEW

Signature(s) : DC 1484 COLVIN

♦ Not relevant for contemporaneous notes