



RECORD OF INTERVIEW

	ILL		
SDN:	□ ROTI: 🛚	Contemporar	neous Notes
Person in	terviewed: Catherine MAI	RJORAM	
Place of i	nterview : Park Gate Polic	ce Station	Police exhibit no.: Number of pages: Signature of interviewing officer producing exhibit:
Date of ir	nterview : 20 June 2000		
Time com	nmenced: 15.02 Tim	ne concluded : 15	.19
Duration	of interview: 17 minutes	Tape reference nu	ambers ♦: 44/00/029213
Interview	ing Officers : DC 1484 C	OLVIN, DC 92 Paul	MCNALLY
Other per	rsons present : Mr GRAHA	M - Saulet & Co Sol	licitors, Portsmouth
Tape Counter Times	Person Speaking	Text	
	DC COLVIN	Okay, this intervi	iew is being tape recorded, this is the re-
		commencement of	the interview of Catherine MARJORAM and I
		am DC 1484 CO	LVIN, the time by my watch is 15.02. Just
.		remind you that y	you are still under caution, okay and I'll just
		remind you what the	he caution is. You do not have to say anything
		however it may ha	arm your defence if you do not mention when

MARJORAM

No, no questions asked.

we've been changing the tapes.

Signature(s):

DC 1484 COLVIN

questioned something which you later rely on in court, anything

you do say may be given in evidence, okay. Can you just confirm

that you've not been asked any questions during the break while

[◆] Not relevant for contemporaneous notes





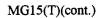
Continuation Sheet No: 1

Record of interview of: Ca	atherine MARJORAM
----------------------------	-------------------

Tape Counter Times *	Person Speaking	Text
0.55	DC COLVIN	Okay, thank you. Right we were dicsussing the notes and how
		they work and what's filled in. Now as I understand it and forgive
		me if I've gone over something that I've already asked but the
		contact record notes which one's here
	MARJORAM	Yeah
	DC COLVIN	the buff coloured ones, there purely for unusual incidences for
		times when health is deteriorating
	MARJORAM	Or change of treatment when they've been seen by a consultant
		or by Doctor BARTON and the treatments been changed, they're
		really a erm record for that kind of thing, not a care plan, a care
		plan is care given by nurses.
L .	DC COLVIN	Okay.
	MARJORAM	To patients.
	DC COLVIN	In your role would you ordinarily be completing the care plan in
		terms of personal hygeine and?
	MARJORAM	If I'd done, if I'd done that, if I'd washed someone I would record
		that I had washed them.
	DC COLVIN	Yeah.
	MARJORAM	Who actually does the care to them records what they've done

Signature(s):

[◆] Not relevant for contemporaneous notes





Continuation Sheet No: 2

Tape Counter Times •	Person Speaking	Text
		and signs it.
2.08	DC COLVIN	Okay and where is that care plan kept?
	MARJORAM	At the foot of the patients bed.
	DC COLVIN	Okay, alright, can we just have another look just to see if there's
		anyI think this is the night (inaudible) one isn't it and the only
		one
	MARJORAM	Yes
	DC COLVIN	I'm sorry let me just go over this again
	MARJORAM	Yes, yes.
	DC COLVIN	because of that break.
	MARJORAM	Mmm,mmm
	DC COLVIN	I've completely forgotten, lost me train of thought for a minute,
		so the 17 th that is the entry completed by

...Yeah

...Yeah.

...in relation to the oromorph...

DC COLVIN

MARJORAM

DC COLVIN

MARJORAM

...so there's medication given so you've completed the care plan,

okay. Right so just to recap so far then, in relation to Mrs

RICHARDS you sort of remember her presence as such but

Signature(s):

DC 1484 COLVIN



MG15(T)(cont.)

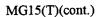
HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 3

Tape Counter Times	Person Speaking	Text
		nothing
2.59	MARJORAM	Yeah.
	DC COLVIN	specific about her appearance or
	MARJORAM	No.
	DC COLVIN	or her daughters
	MARJORAM	No.
	DC COLVIN	Right, okay.
	MARJORAM	No I don't remember her daughters at all.
	DC COLVIN	Okay, now this is the first night she came back from Haslar?
	MARJORAM	Yeah.
	DC COLVIN	Now you obviously as you say you prescribed or you administered
		oromorph to her
	MARJORAM	Yes.
	DC COLVIN	on that evening. Can you remember what she was like at that
		time or are you, you were compelled to give her that oromorph,
		what was herif you can?
	MARJORAM	I can't remember the specific
	DC COLVIN	No
	MARJORAM	instance why I gave her oromorph. I know why I would give

Signature(s):

DC 1484 COLVIN





Continuation Sheet No: 4

Record of interview of:	Catherine MARJORAM
-------------------------	--------------------

Tape Counter

Person Speaking

Text

Times •

someone oromorph...

DC COLVIN

...Yeah.

MARJORAM

...but I can't remember why (inaudible)

DC COLVIN

...In this particular case?

MARJORAM

No.

DC COLVIN

No, okay.

MARJORAM

I can't see her face or anything like that at all.

DC COLVIN

No, but you have explained already I believe the circumstances

why you would give it but in this case you can't remember exactly

why?

MARJORAM

I can't remember specifically no, sorry.

DC COLVIN

Okay, Just going to want to go onto a couple of more questions,

general questions about treatment. To start off with hydration,

what would be the circumstances where hydration would not be

given to a patient?

MARJORAM

If they were unconscious, unable to swallow, if they'd lost a

swallow reflex say a brain problem erm oral hydration

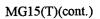
(inaudible)...

DC COLVIN

...Yeah.

Signature(s):

DC 1484 COLVIN





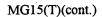
Continuation Sheet No: 5

Record of interview of:	Catherine MARJORAM
Tape	

Tape Counter Times •	Person Speaking	Text
	MARJORAM	erm there could be other ways of hydrating people but
		depending on the circumstances.
4.45	DC COLVIN	What would be the other (inaudible)?
	MARJORAM	Well you could either, you could either, we don't actually have
		IV's in the War Memorial you know cannular for a intravenous
	DC COLVIN	Right.
	MARJORAM	drip it's not a thing that we practice because it needs sort of 24
	•	hour care by a doctor and we don't have that
	DC COLVIN	You don't have that, no.
	MARJORAM	in the Gosport War Memorial erm there are other ways of giving
		fluid which weren't practiced at this time which should become
•		common now and its given in the same way as the syringe driver
		except its attached to a giving set in a bag and its put in under the
		skin erm which can be satisfactory or not really, depending it tends
		to go into the tissues quite a lot and you end up changing the site
		quite a lot and erm but patients are given now
	DC COLVIN	Okay
	MARJORAM	it wasn't I have to say nobody was having that sort of erm
		treatment at this time it's obviously something thats you know

Signature(s):

DC 1484 COLVIN





Continuation Sheet No: 6

Record of interview of:	Catherine MARJORAM
-------------------------	--------------------

Tape
Counter
Times

Person Speaking

Text

become what shall I say...

SOLICITOR

...Policy.

MARJORAM

...yeah (inaudible).

DC MCNALLY

Was it available at that time?

MARJORAM

Not to my knowledge.

DC MCNALLY

No, so it's a new concept that's come into being?

MARJORAM

It's a new concept that's come in, it's obviously to keep people

out of acute beds I think you know instead of sending them back,

you can give them a litre in 24 hours through a subcutaneous

infusion as its called.

DC COLVIN

I'll write that one down as well.

MARJORAM

Yeah.

DC COLVIN

Are there occasions when obviously we've mentioned orally that

they would be able to take it, are there occasions when that new

system wouldn't be appropriate either?

MARJORAM

Oh yes obvi, I mean obviously every patient is, is treated to some,

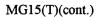
they're treated as individuals and you don't have a great role in

plan for everybody, you know you don't just do this because, you

do what you have to do for each individual so each individual

Signature(s):

DC 1484 COLVIN





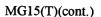
RECORD OF INTERVIEW

Continuation Sheet No: 7

Tape Counter Times	Person Speaking	Text
		people are
6.53	DC COLVIN	Everyone's different yeah.
	MARJORAM	Yeah.
	DC COLVIN	I wonder if you could give us some examples (inaudible)?
	MARJORAM	Sorry.
	DC COLVIN	Examples of when an intravenous infusion would not be
		appropriate you know?
	MARJORAM	I think if somebody was patently dying you wouldn't try to
		rehydrate them, it wouldn't be in their best interests nor would it
		be kind so
	DC COLVIN	Right.
	MARJORAM	you know you wouldn't if they were patently dying.
	DC COLVIN	Yeah, yeah so that would form part of their palliative care?
	MARJORAM	Yes, yes palliative care, and a lot of research into you know given
		fluids, withholding fluids erm the other latest thinking on it is
•		people who are in the process of dying don't suffer for not having
		fluids it's, it seems that it's gone from them that they're thirsty and
		not, that's just some of the research that we've
	DC COLVIN	Right, okay. What decisions are taken in that course of I mean

Signature(s):

[♦] Not relevant for contemporaneous notes





Continuation Sheet No: 8

Record of interview of: Catherine MARJORAM Tape Counter Person Speaking Text. Times * obviously we've got the drugs that are dealt with by... **MARJORAM** ...Yeah. DC COLVIN ...the clinical assistant or the consultant... **MARJORAM** ...Yeah. DC COLVIN ...In relation to the hydration and this new system...? **MARJORAM** ...Well you would, you would report that you felt that the patient needed hydrating, they weren't taking it sufficient orally most people who are hydrated that way are people who are not making a litre a day... DC COLVIN ...Right. **MARJORAM** ...in the fact they're drinking something but it's coming well under what they should really be having to maintain their body systems so really you would say, I would say to Doctor BARTON Mrs so and so is not drinking really very much and Doctor BARTON would probably say well put up some sodium chloride as a, a subcutaneous infusion... DC COLVIN ..Okay.

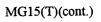
MARJORAM

...and run it you know for 12 or 24 hours and that's really how

that would work.

Signature(s):

Not relevant for contemporaneous notes



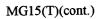


Continuation Sheet No: 9

Γape Counter Γimes ◆	Person Speaking	Text
	DC COLVIN	So the authorities down to the clinical assistant or the consultant
		to do that
	MARJORAM	Oh yes you
	DC COLVIN	it's not a nursing staff?
	MARJORAM	No you can't prescribe drugs for patients.
	DC COLVIN	Right.
	MARJORAM	Not even paracetamol, you can actually but you know all drug
		that are given to patients are prescribed by a doctor.
	DC COLVIN	By a doctor, okay, right. Now in relation to Mrs RICHARDS
		well aware of the answers you've given already
	MARJORAM	Yeah.
	DC COLVIN	on the nights you recall and we're talking about the 17 th , 18 th
		were there times where any attempt was made to give her a drink
		do you recall?
	MARJORAM	Well I don't recall, all I can say is that if she'd been in any wa
		able to receive a drink she would have been offered a drink
	DC COLVIN	Yeah.
	MARJORAM	because that is the policy and the health care support worke
		know quite well that you know people are to be given drinks so

Signature(s):

DC 1484 COLVIN



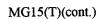


Continuation Sheet No: 10

Tape Counter Times	Person Speaking	Text
		there's any way that she could have taken a drink she would have been offered one
9.47	DC COLVIN	Yeah.
	MARJORAM	or helped with one or fed with one or you know, so
	DC COLVIN	Okay, now I've mentioned her daughters and you can't actuallydo you remember them being there or is just you don't remember them at all?
	MARJORAM	I can't remember them at all, I'm sor, I just don't think they were in the ward when I was there at all at that time.
	DC COLVIN	Okay because the question I was going to ask is are you aware of any complaints they had about the treatment of their mother,
	MARJORAM	during the time there? Well early in the was handed over to us you know they were there and they had got several complaints but we weren't dealI
	DC COLVIN	wasn't dealing with them so I haven't really taken it on board you know. Do you know who was sort of in charge of her care? I know we've got the GP who comes in daily but was there someone sort of overseeing her?

Signature(s):

Not relevant for contemporaneous notes





Continuation Sheet No: 11

Tape Counter Times	Person Speaking	Text
10.48	MARJORAM	Each patient has a named nurse.
	DC COLVIN	Yeah.
	MARJORAM	Erm which is a system that works and it doesn't work in that if
		you've got a day off they haven't got a named nurse have they,
		you know it's one of those things
	DC COLVIN	Yeah, yeah.
	MARJORAM	but we do all have our own named patients (inaudible)
	DC COLVIN	Well I've got
	SOLICITOR	Mrs COUCHMAN

DC COLVIN

DC COLVIN

MARJORAM

...Yeah.

it really...

...Yeah.

MARJORAM

...means that erm what shall I say, yes she decides some of their care and deals with their social workers and that kind of thing, you know sort out the discharge from hospital, it's usually, usually doing that the system is a team nurse, team nursing with male nurses...

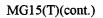
Oh right, there's Margaret, yeah, yeah so that's the normal system

DC COLVIN

...Okay.

Signature(s):

DC 1484 COLVIN





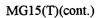
RECORD OF INTERVIEW

Continuation Sheet No: 12

Tape Counter Times ◆	Person Speaking	Text
	MARJORAM	so that's the sort of thing they'd be doing.
11.44	DC COLVIN	Yeah so from your recollection you don't recall having spoken to
		the daughters directly?
•	MARJORAM	No, not at all, no.
	DC COLVIN	But you were aware at the time of some?
	MARJORAM	That they weren't happy.
	DC COLVIN	Can you remember what they, did you get any messages what they
	·	were, weren't happy about?
	MARJORAM	I just think they were just not happy with the standard of care they
		felt we should be providing in the ward, possibly they
		misinterpreted what, you what was going to happen to their
		mother in the ward erm I don't really sorry.
	DC COLVIN	No, okay.
	MARJORAM	You know it's
	DC COLVIN	There was something else I was going to ask but it's gone. Okay,
		obviously you weren't around the last few days when Mrs
		RICHARDS (inaudible) hospital?
	MARJORAM	No I was off duty.
	DC COLVIN	But what was you final, can you recall your final impression of

Signature(s):

[◆] Not relevant for contemporaneous notes





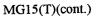
RECORD OF INTERVIEW

Continuation Sheet No: 13

Tape Counter Times	Person Speaking	Text
		her, can you?
12.48	MARJORAM	No, sorry not really, I don't.
	DC COLVIN	Okay
	MARJORAM	I mean that's nearly two years ago, no not really, I suppose really
		if I had any impression of her I just probably hoped you know that
		she'd be kept peaceful and pain free, it's you know the best you
		can hope for them
	DC COLVIN	But you have no specific recollection of
	MARJORAM	No.
	DC COLVIN	condition or?
	MARJORAM	No, no not you know she's obviously a poorly lady but you
		know.
	DC MCNALLY	Another general question, patients transferred from one hospital to
		another like Mrs RICHARDS was from Haslar to Gosport Wa
		Memorial, are you in your position privy to the like the handove
		notes from the people that discharged her from Haslar to the car-
		of the Gosport War Memorial?
	MARJORAM	Usually their medical notes are sent with them erm there was
		time when Haslar didn't send notes because it was a military

Signature(s):

[◆] Not relevant for contemporaneous notes





RECORD OF INTERVIEW

Continuation Sheet No: 14

Record of interview of:	Catherine MARJORAM
-------------------------	--------------------

Tape Counter

Person Speaking

Text

Times •

thing...

DC MCNALLY

...Yeah.

MARJORAM

...establishment, we got photocopies but usually what happens is

whoever's in charge of the ward writes a letter...

DC MCNALLY

...Yeah.

MARJORAM

...detailing what's happened and what, what sort of treatment

they're having and how they've been in there and ...

DC MCNALLY

...Yeah.

MARJORAM

...that sort of thing and that's a nurse to nurse thing.

DC MCNALLY

Yeah and who would get that at the Gosport War Memorial?

MARJORAM

Well whoever was either admitting her or whoever the ambulance

man gave the notes to, you'd open the letter, read it and then

anybody could read the letter it was no you know sort of secret

thing it's just...

DC MCNALLY

...So if somebody was to come in like at midday as it was with

Mrs RICHARDS, who...I know you probably don't know who

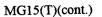
actually got the notes and referred to them for the course of

treatment from then on in but would they generally hand them to

the ward manager like Mr BEED, Philip BEED is it or could it be

Signature(s):

DC 1484 COLVIN





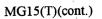
Continuation Sheet No: 15

Record of interview of:	Catherine MARJORAM

Tape Counter Times ◆	Person Speaking	Text
		the staff nurse or?
14.49	MARJORAM	If he was on duty or
	DC MCNALLY	Yeah, the staff nurse say there's nobody in particular that the
		notes
	MARJORAM	No.
	DC MCNALLY	Do they go to the most senior person on the ward at that time?
	MARJORAM	Well usually yes, they
	DC MCNALLY	Yeah
	MARJORAM	usually you know they usually send us a, they're also given to
		the person who's admitting the patient you know it just depends
		on you know what you're doing at the time, it's not erm you're
•		not sitting there waiting to admit someone by any means you
		know you're doing lots of other things but you know the note
		would be read by the staff, if there ever was a note I don't know.
	DC MCNALLY	Mmm
	DC COLVIN	Okay.
	MARJORAM	But that's what happens normally.
	DC COLVIN	But you, did you see any notes in relation to any letters or?
	MARJORAM	Not that I can recall, usually on night duty if we'd had someon

Signature(s):

DC 1484 COLVIN





RECORD OF INTERVIEW

Continuation Sheet No: 16

Tape Counter Times ◆	Person Speaking	Text
		admitted when we'd stop work, I'd pick these up and read them
		for every patient that was admitted you read them you know
15.46	DC MCNALLY	A lot of the times I take it you just rely on the handover you get
		from the staff nurse on duty before you?
•	MARJORAM	You do at the time but then it's
	DC MCNALLY	This is Mrs RICHARDS, she's in from so and so, this is the
		treatment she's on
	MARJORAM	Yes.
	DC MCNALLY	the course of medication is to keep her comfortable or this is
		what we've been required to do
	MARJORAM	Yes, yeah and then there's an initial period when you're actually
•		working quite hard, when you actually stop that kind of work
	DC MCNALLY	Yeah.
	MARJORAM	you'd find that most nurses will go and pick the notes up and
		read them.
	DC MCNALLY	Mmm
	MARJORAM	And see what's you know happening.
	DC COLVIN	Okay, I think
	DC MCNALLY	Yeah, yeah

Signature(s):

[◆] Not relevant for contemporaneous notes





RECORD OF INTERVIEW

Continuation Sheet No: 17

Tape Counter Times •	Person Speaking	Text
	DC COLVIN	Is there anything you would like to add, anything you feel you'd
		like to say?
	MARJORAM	(inaudible) I feel that the ward keeps a good standard of care and
.	·	a lot better than a lot of wards and a lot better than some wards
		I've worked in and you know we try and work as a team and we
		try very much to put the patients first and the relatives as well and
		a lot of time is devoted to patients families.
	DC COLVIN	Okay, is there anything you'd like to clarify, anything you've said
		you feel warrants further explaination?
	MARJORAM	No, I don't think so.
	DC COLVIN	Okay. I'll hand you a notice explaining the tape recorder
•		procedure, which Mr GRAHAM will persist in filling out. The
		time by my watch is 15.19 and I'm turning the recorder off.
		END OF INTERVIEW

Signature(s):