

APP.A. 14.9.

0168

Original to Receiver  
 Copy to Sybil WHITING  
 Copy to AROTH HUESLEY  
 1233 3/9

# Code A

21. 8. 2000

Dear ADS Ray Butt

I enclose a copy of a letter which prompted me to telephone my sister on receipt <sup>23.9.98</sup> to ask her if she had received the Report by the Miller Portsmouth Healthcare Trust. Her reply on my answering machine will give you some indication of her reaction - her tone being 'normal' to me & was quite often used on my mother. I think you should hear the tape.

Hesley was quite prepared to discuss the Report with me 'when she would next see me' i.e. when we were to have a conference with Social Services (in November 1998). I

Spoke to her again by phone on the 26th September.

when I received a copy of the Report  
 + during that conversation the matter  
 of the death certificate came up - &  
 the rest you know.

I also enclose a copy of a letter  
 dated 14th December 1998 from  
 the Portsmouth Healthcare Trust regarding  
 D.C. Maderau's request. From the  
 letter I formed the opinion that he  
 still didn't understand our concerns.  
 We had not claimed my mother had  
 been unlawfully killed because of  
 lack of fluid - that was one of  
 the questions raised which had not  
 been answered & the main complaint  
 was Dr. Barta's statement. (see Page  
 15 of my statement.) Was there ever  
 an explanation regarding the lack of  
 hydration?

Yours sincerely

**Code A**

PORTSMOUTH  
**HealthCare**  
NHS  
TRUST

APP.A. 14.9.1

0168

Mrs. G. McKenzie,

**Code A**Our ref  
MM/BM/YJM

Your ref

Date  
22nd September, 1998Ext  
4378

Dear Mrs. McKenzie,

I understand that you have made enquiries about receiving copies of the correspondence between Portsmouth HealthCare Trust and your sister, Mrs. Lack, about your late mother's care at Gosport War Memorial Hospital.

This correspondence is personal to your sister and I am not, therefore, in a position to copy it to you. However, in my letter of today to her I have advised her of your request, and expressed the hope that she will feel able to share it with you.

Failing that, the only option would be for you to raise your own complaint directly with the Trust.

I am very sorry that your grief at this very difficult time has been compounded by these concerns.

Yours sincerely,

**Code A**Max Millett  
Chief Executive

PORTSMOUTH HEALTHCARE NHS TRUST CENTRAL OFFICE

St James' Hospital  
Locksway Road, Portsmouth, Hants PO4 8LD  
Tel: 01705 822444 Fax: 01705 293437

PORTSMOUTH  
**HealthCare**  
NHS  
TRUST

Mrs. G. McKenzie,

**Code A**

Our ref

LH/YJM

Your ref

Date

14th December, 1998

Ext

4378

Dear Mrs. McKenzie,

We have been approached by Detective Constable Madeson of Gosport police station. He is investigating a complaint that your late mother, Mrs. G. Richards, was unlawfully killed because she was not given intravenous fluids whilst she was being given pain-relieving medication via a syringe driver.

Detective Constable Madeson has requested that we supply him with a statement explaining the decisions made regarding the use of the syringe driver and associated care and/or a copy of the relevant health records.

I am writing to ask your permission for us to release this information. You can contact me at the address and telephone number shown.

Yours sincerely,

**Code A**

Quality Manager

Copy to: D.C. Madeson, Gosport Police Station

PORTSMOUTH HEALTHCARE NHS TRUST CENTRAL OFFICE

St. James' Hospital  
Locksway Road, Portsmouth, Hants PO4 8LD  
Tel: 01705 822444 Fax: 01705 293437