

PROCEDURE IN CASE OF AN ACCIDENT

SERIOUS ACCIDENTS:

- For accidents involving personal injury the Senior Person on duty should decide whether a Doctor or Ambulance should be called. **IF RESIDENT IS IN PAIN A DOCTOR MUST BE CALLED.**

The proprietor or Manager should be informed as soon as possible if they are not in the Home. Matron has a mobile phone no. for contact if necessary.

MINOR ACCIDENTS:

- Reassure resident that they will be made comfortable as soon as possible.
- Observe for cuts and bruises. Cold compress to be applied to cuts and bruises and apply suitable dressings. Cuts on the head and suspected broken bones should be checked by the Doctor.
- Find out what caused the accident.
- When you are satisfied that the resident has regained their composure and confidence, assist them to their desired destination.
- Report the accident and treatment given on medical notes and daily book.
- Maintain close observation for 24hrs.

**IF IN ANY DOUBT AT ALL CALL THE DOCTOR OR
DIAL 999 FOR AN AMBULANCE.**