



Glen Care Homes

PRIVATE NURSING AND RESIDENTIAL CARE

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APP.A. 14.5.3
Glen Lyn

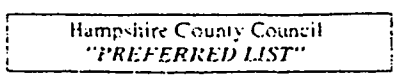
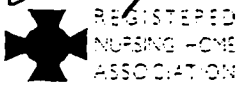
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Re: Gladys Richards - 29.7.97

6.14⁵⁰ Gladys fell over on to right side
to just feeling her examined her and
was of the opinion that there was no apparent
injury. She was put back in chair and re-assured.
accident book was completed by Margaret. Lesley
was contacted by Margaret - approximately 15⁰⁰ hrs.
message left in answer-phone.
approximately 16⁰⁰ Lesley came to Glen Health Services
I been home - did not know about the fall. I
told to Lesley and as I was not aware of the
incident at that time, I obviously did not make
moment. Later Lesley rang me having heard
message on the answer-phone. By this time I
had been advised of the fall and was told that
there were no apparent-injury. I relayed this to
Lesley. She asked did I want her to come in - I
said I did not think it was necessary.
Gladys was put to bed - at approximately 19³⁰
Gladys was moaning. I left message on Lesley's
answer phone advising her of this and did not
want to come in and settled Gladys for the night.
In the next 30 minutes it became apparent to me
that Gladys was exhibiting pain over her @ hip



remember I felt that she might not
closed her hip as there was evidence of
rotational - although not particularly
rare.

decided to call the Doctor - at 20¹⁰ (Emergency
vice) Dr. Patterson called at 20³⁵. I
informed him of the situation - He said
to call ambulance and send her to casualty.
I advised Lesley (message on answer-phone that
Boyd rang for ambulance I had called Dr.
doctor.
days later to Huston at approximately
19. - Sue left message on answer-phone
saying Gladys going to Huston
I came to add to the border Margaret,
fortunately, had not entered details about
earlier incident. I completed the
report as written.

Code A

30/7/98

Sue Page informed as per regulations 14