Contact Date: 05/08/1998

Contact Time: 12:54

Client : Gladys Richards

SSD Ref: 493524

Recorded by: SSHHJH

Recorded on: 05/08/1998 Type: Contact From/To:

Subject: J Hoggarth 5.8.98 t/c to health inspecto

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Jane Page, inspector for Glen Heathers, on leave. Spoke to Jackie Tarrant and advised her of my discussion with daughter and possible need to instigate abuse procedures, depending on information gathered and discussion with team manager. Jackie says she remembers Mrs Lack's call to them last week, although she would not leave her name at the time. Agreed that I should fax copy of last contact to Jackie who will ensure Jane sees this when returns from leave, and that I will keep her informed of decisions re further action.