

Client : Gladys Richards

Contact Date: 14/08/1998

SSD Ref: 493524

Contact Time: 17:08

Recorded by: SSHHJH

Recorded on: 14/08/1998

Contact From/To:

Type:

Subject: J Hoggarth 14.8.98 t/c to Inspectorate

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Jane Page. Jane has copies of all necessary records from Glen Heathers, all seem in order., all fully recorded. There are records of all accidents and records that medication was on occasion reduced as Mrs Richards was too drowsy. Some indication that GP was challenged by family re medication and advised that if they weren't happy they should find another GP. Jane would like to meet with GP if we are happy with this, I phoned Dave Thorne who is in agreement.

I advised that I have not been able to speak to Mrs Lack but left message asking for her to send the information she says she has.

JH to liaise with Jane on return from leave , she should have sufficient information by then for a decision on further action. She advises that at present there may be issues about how Mrs Richards' changing needs were addressed, but she cannot find any evidence of abuse.