

### RECORD OF INTERVIEW

SDN:		ROTI:		Contempo	raneous Notes
Person inte	erviewed:	Anne FLE D.O.B.			Police exhibit no. :
Place of int	terview :	Park Gate	Police S	tation	Number of pages : Signature of interviewing officer producing exhibit :
Date of int	erview :	03 July 20	000		
Time comr	menced: 1	4.11	Time c	oncluded:	14.41
Juration o	of interview	: 30 min	utes	Tape reference	e numbers • : 44/00/31574
Interviewi	ng Officers	:		Code	<b>A</b>
Other pers	sons present	: Mr Da	vid ROA	CHE - Solicito	or
Tape Counter Times	Person Spe	eaking		Text	
	Code A	1		This interview	is being tape recorded, Code A
				the other police	e officer present is
	Cod	e A		Cod	le A
	Code	Α		The date is M	onday the 3 <sup>rd</sup> of July, year 2000, the time by my
	<u> </u>			watch is 14.11	This interview is being conducted in the interview
				room at Park	Gate Police Station, okay. I'm interviewing Anne
				FLETCHER, 1	please can you give your full name and date of birth?
	FLETCH	ER		Mrs Anne FLE	CODE A
	Code	Α		Okay, thank y	ou and also present is
	SOLICIT	OR	•	David ROACI	HE, solicitor for Anne FLETCHER
0.47	Code	Α ]		Okay. At the	e conclusion of the interview I'll give you a notice
Signatur	e(s):	Code	Α		◆ Not relevant for contemporaneous notes

MG15(T)(cont.)



# HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 1

Record of interview of: Anne FLETCHER

D.O.B. Code A

D.O.D. Oout

Tape Counter

Times •

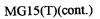
Person Speaking

Text

explaining what happens to the tapes, okay, there's basically a introduction there as to what's going to happen to you from here, pretty much what I've explained already. Right the next bit now is basically the explanation of what we're trying to achieve by this, okay. The Hampshire Police have undertaken an investigation into the circumstances of the death of Mrs Gladys RICHARDS on the 21st of August 1998 at Gosport War Memorial Hospital. The investigation centres around an allegation that Mrs RICHARDS was unlawfully killed as a result of a course of treatment that was embarked upon between the 17th and the 21st of August whilst admitted to this hospital. We are seeking to interview those members of the nursing staff who had a duty of care to Mrs RICHARDS during that time and who in some cases may have provided her with direct nursing care or treatment in order that an account can be obtained to particular circumstances and issues that existed between those dates. I emphasise that this is a search for fact and your account and answers will be carefully assessed in the light of information arising from other interviews with staff and general correspondence. As a result of this interview and

Signature(s): Code A

Not relevant for contemporaneous notes





Continuation Sheet No: 2

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape Counter

Times •

Person Speaking

Text

several others further guidance will be sought from professional bodies and ultimately the Crown Prosecution Service on how we should proceed. Your solicitor has been provided with relevant material prior to this interview commencing. I must emphasise that you are not under arrest and you are free to leave at any time, your right to free legal advice in private extends throughout the period you're at the police station, okay. Now the next part is the caution, you do not have to say anything but it may harm your defence if you do not mention when questioned something which you later rely on in court, anything you do say may be given in evidence, okay. Do you understand the caution?

**FLETCHER** 

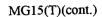
Code A

Yes.

Okay. It's quite harshly worded and there's a lot there but basically, myself and Paul are here to obtain information from those prepared to or able to give us various answers to the questions we're asking, okay. I mean what we'll do in a minute is we'll go over the background of the hospital procedure, what people's roles are, what's expected of them and obviously what memory's you have of Mrs RICHARDS at that time. From that

Signature(s):

Code A





Continuation Sheet No: 3

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape Counter

Times 4

Person Speaking

Text

we basically will be collating all this information and passing it onto initially senior officers and also independent bodies like a medical expert, I mean for example there's a lot of information that we're not really able to comment on because we're not trained medical staff so really we're not in a position to make any sort of judgements about anything so that will be dealt with independently by someone who is actually an expert in that field, so no decision will be taken lightly by someone who really doesn't know much about it, so that basically try and put your mind at rest with that and that's the situation, that's what we're look to do is just to try and get an account from you and just it's in the background to the hospital and what you can remember about Mrs RICHARDS really, okay.

FLETCHER

Code A

Mmm, mmm.

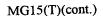
I'd like to start off by asking if you could tell me your role within the hospital and whether that's different to August '98, what it is, what you're expected to do and basically how you sort of fit into the department?

Erm I'm a health care support worker. My role is erm giving

4.13 **FLETCHER** 

Signature(s):

Code A





#### RECORD OF INTERVIEW

Continuation Sheet No: 4

Record of interview of: Anne FLETCHER D.O.B. Code A Tape Text Person Speaking Counter Times • general care to the patients and making sure that they're comfortable, you know I work nights and yeah making sure that they're comfortable, toileting and just you know general care really. Right, okay. As I understand it as a health care support worker, Code A it's sort of a new term for auxiliary nurse. Is that right? Yep. **FLETCHER** And basically is it right to say you're sort of there to assist the Code A trained staff.... Yes. **FLETCHER** ...and basically it's patients welfare that you're sort of primarily Code A responsible for... Yes. **FLETCHER** ...Would that be right? Code A That's it. **FLETCHER** Now you mention you do nights and is that a permanent... Code A Yes **FLETCHER** ...duty you do and that's all on Daedalus ward... Code A Yes. **FLETCHER** 

Signature(s):

Code A



Continuation Sheet No: 5

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape Counter

Person Speaking

Text

Times •

Code A

...at Gosport?

5.11

**FLETCHER** 

Erm I do, you know we do go to other wards if we are required...

Code A

Right

FLETCHER

...and if we're not required on ours then we can be shifted, you

know put to you know wards.

Code A

Yeah, but you're sort of based Daedalus...

**FLETCHER** 

Yes

Code A

...that would be your first sort of ...?

**FLETCHER** 

Yes.

Code A

Okay. Now can you remember what you were doing on, between

the 17th and the 21st. Have you had a chance to look at your duty

sheet?

**FLETCHER** 

Erm yes I was working erm I believe it was the 19th, 20th, and the

21st but I can only recall the evening of Mrs Gladys RICHARDS

you know when she died.

Code A

Right, okay well perhaps you could, you could talk me through

your, your recollections of dealings with Mrs RICHARDS?

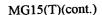
**FLETCHER** 

We came in on handover, we'd given a handover erm and they

said that you know the relative, erm the relatives were there and

Signature(s):

Code A





#### RECORD OF INTERVIEW

Continuation Sheet No: 6

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape
Counter
Times

Person Speaking

Text

erm that she was you know poor..very poorly. We come out of handover, I think the staff nurse that was on duty did go and talk to the relatives, came out and we sort of carried on with our work, we worked from one end of the ward right round to the other end of the ward, erm when we got to Mrs Gladys RICHARDS we asked the relatives if there was anything that they would like to, us to be done with, they said no, they said that you know people had already seen to them prior to us going...

6.47

Code A

Right

**FLETCHER** 

...onto thing so at that point there was, you know we carried on round seeing to the other patients.

Code A

Right so she'd died by then this is after death was it?

FLETCHER

Erm no, no...

Code A

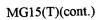
Oh right, okay.

**FLETCHER** 

... she hadn't died by then, erm I'm not quite sure of the time of death but erm it was fairly early erm we hadn't been on shift that long when Mrs Gladys RICHARDS died erm Mrs Gladys RICHARDS' daughters did ask us if they, you know if they could actually when Mrs...when she had died whether they could

Signature(s):

Code A

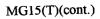




	•	Continuation Sheet No : 7
Record of D.O.B.	finterview of: Anne FL	ETCHER
Tape Counter Times •	Person Speaking	Text
		actually do the bits and pieces, lay her out
7.35	Code A	Right, yeah.
	FLETCHER	erm and we said no there was definitely no problem with that
		erm then you know there are certain things that they couldn't do
		so I can't remember who came in with me, I was one erm that
		went in there and what we did we had to erm tag you know three
		tags
	Code A	Oh right, yeah.
	FLETCHER	and er wrap her up in a sheet
	Code A	Oh right.
	FLETCHER	erm and we did have to roll the patient over because she had a
-		Kyle actually in the bed, the Kyle was put, placed there because
		she were incontinent so that had to be removed before
	Code A	Kyle so
	FLETCHER	Kyle it's for you know patients erm who might be incontinent
	Code A	Yeah
	FLETCHER	and you know they are changed sort of regularly, you know
		they, things that come out of a bed
	Code A	Oh right

Signature(s):

Code A





#### RECORD OF INTERVIEW

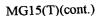
Continuation Sheet No: 8

Record of interview of: Anne FLETCHER D.O.B. Code A Tape Text Counter Person Speaking Times • ...like a square sort of sheets that we have, they're not paper **FLETCHER** sheets they're cloth and they hold like urine... Oh right so without having to change the whole bedding all the Code A 8.50 time... ...Yes, well hopefully that, yeah... **FLETCHER** ...hopefully Code A ...erm so we removed the erm Kyle erm and we had to clean her **FLETCHER** up because she was incontinent pieces erm after that was done you know the, we made the tags and put the sheet on her and erm thing but erm I think there was a granddaughter there who did knock the door when we were actually doing that... Code A Oh right, yeah. ...erm I can't remember what the nature of the...why she actually **FLETCHER** knocked the door because I can't remember that erm and that was about basically at erm when the person was done she was then taken down to the mortuary. Right, okay. Okay, thanks for that, now I understand her, Mrs Code A RICHARDS two daughters were present for the last few days on and off. Do you have any recollection of any conversations you

Signature(s):

Code A

Not relevant for contemporaneous notes





Continuation Sheet No: 9

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape

Counter Times •

Person Speaking

Text

may have had with them or any conversa....anything they may

have said to you?

10.06 FLETCHER No, the only thing I can, I can vaguely remember is that erm I

can't remember if this was the first day or the, my second night

that I was on we did ask if they would like erm tea and some toast

because I mean you know this is before we started at six o'clock

and because you know they'd been there all evening...

Code A

Yeah

**FLETCHER** 

...and that was erm basically it, I cannot recall giving any other

care to Mrs RICHARDSON.

Code A

Right, okay so other than you going and just make sure on that

night which is the 21st, you went in and saw Mrs RICHARDS and

said can I do anything, no you're alright. Were both sisters there

then, both daughters there?

**FLETCHER** 

Yes there was and I think there was a granddaughter there...

Code A

Right, okay

**FLETCHER** 

...but I, I wouldn't actually...

Code A

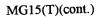
Okay so you go and do the rest of your rounds and then...

**FLETCHER** 

...I think if I can remember rightly erm the daughters had come

Signature(s):

Code A





### RECORD OF INTERVIEW

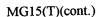
	•	Continuation Sheet No: 10
Record of D.O.B.	finterview of: Anne FLI	ETCHER
Tape Counter Times	Person Speaking	Text
		out and said that their mother had actually
11.10	Code A	Had died.
<b>≻</b> .	FLETCHER	erm died.
	Code A	Right, okay. Do you know who confirmed death that night?
	FLETCHER	Erm the staff nurse
	Code A	Right.
	FLETCHER	would have confirmed death.
	Code A	Do you know who that was?
	FLETCHER	Erm I think it was erm Mrs Sylvia GIFFIN.
	Code A	Oh right, yeah, okay
	FLETCHER	Yeah and she you know was able to confirm
	Code A	Yeah
	FLETCHER	confirm death.
	Code A	Okay, right, thanks very much for that.
	Code A	When you prepared her, you say you laid her out and put her in
	LI	the sheet and everything. Did you notice anything wrong with
		Mrs RICHARDS at all?
	FLETCHER	No.

Signature(s):

Code A

No?

Code A

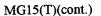




Continuation Sheet No: 11 Record of interview of: Anne FLETCHER D.O.B. Code A Tape Text Person Speaking Counter Times ◆ No. **FLETCHER** It's just that another nurse has mentioned that fact that she 11.55 Code A remembers that she had a... Er yeah I cannot remember her actually having... **FLETCHER** What do you call it a...? Code A ...a haematoma. **FLETCHER** Code A That's the one. Yeah. **FLETCHER** Yeah. Code A Yeah, I can't recall, I can't personally recall that myself. **FLETCHER** Right, in fact just for the relevance of the tape I don't think she Code A remembers somebody about that time but she couldn't remember whether it was Mrs RICHARDS or not I think that's fair to say isn't it, yeah, yeah. Yeah. FLETCHER Right, okay. Code A Okay, right I wonder if you'd just have a look at the...through the Code A nursing care plan which I have here which is I understand it is sort of completed on occasions when there's something significant to

Signature(s):

Code A





Continuation Sheet No: 12

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape Counter

Person Speaking

Text

Counter Times •

say about a particular patient. (coughs) excuse me. If you could just have a look through that to see if there's and it goes through for a few pages whether there is any entries relevant to you or anything that you may recall thinking, oh yes I was there at that time and perhaps could further clarify for us.

13.16 FLETCHER

(Looking through documents). No, none of these erm signatures

(inaudible)

Code A

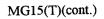
No, and there's nothing there that you think you can recall and we've obviously got these other care plans here which I, relate to various headings don't they, nutrition and do you know when these are sort of...why these are completed in this fashion, you know nutrition, constipation and I think the other one is personal hygiene, is there a particular reason why they ask for it sub-headed like that?

**FLETCHER** 

Erm, these are just a standard thing that is required for the hospital, you know the care plans you know they can actually keep a note you know if somebody hasn't had their bowels open or you know and then you know if they haven't then they can actually be given something....

Signature(s):

Code A





Tape Counter	Person Speaking	Text
Times •		
14.24	Code A	Like taking food, like the nutrition one?
	FLETCHER	yeah, you know some of them have erm got you know nutrition
		charts, you know where they havwhere we have to you know
		where the girls have to fill them out you know like drinks, you
		know their fluid intake, you know if they're quite worried about
		their fluid intake
	Code A	Yeah.
	FLETCHER	they would have a sepyou know a separate sheet for that so
		it's
	Code A	So whatever their particular problem was
	FLETCHER	Yes
	Code A	they would perhaps have a sheet
	FLETCHER	Yeah
	Code A	relevant for that?
	FLETCHER	(inaudible)
	Code A	Okay, I'm accepting that you've explained your sort of contact
	t	with Mrs RICHARDS on nights, there are gaps sort of like from
		the 14th to the 21st, is there a particular reason why there would b
		gaps like that?

Signature(s):

Code A





Continuation Sheet No: 14

Tape Counter Times •	Person Speaking	Text
15.03	FLETCHER	Busyness that is, in all the best worlds in the world you can try
		and do somebody's care plan but unfortunately buzzers go off,
		somebody else needs sorting out
;	Code A	Yeah.
	FLETCHER	they get left, that's my explanation for
	Code A	Yeah
	Code A	I think, we're not trying to get across to say that this woman
		wasn't fed for seven days, can you explain why?
	FLETCHER	No, no
	Code A	you know but it's just a case that
•	FLETCHER	Yeah that it's all
	Code A	Yeah, it gets missed.
	FLETCHER	it gets missed
	Code A	It gets missed, yeah.
	FLETCHER	and all the best wiyou know at the end of the day I feel that as

long as the patients getting their care and if we can't fill in the care

plans they do know that, that care has been given.

Code A

Would it be fair to say that should it, irrespective of Gladys RICHARDS but should a patient for some reason not take a meal

Signature(s):

DC 1484 COLVIN





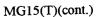
### RECORD OF INTERVIEW

		Continuation Sheet No: 15
Record of <b>D.O.B.</b>	finterview of: Anne FLET	CHER
Tape Counter Times	Person Speaking	Text
		then that probably would get noted that the
16.03	FLETCHER	Yes erm you know erm a staff nurse is actually told that that
•		person hasn't taken that, that meal.
	Code A	and that would probably be, there's more likelihood of that
1.	<del></del>	getting documented then the fact that she has had a meal because
		····
	FLETCHER	Yes, well I would have thought so
	Code A	yeah it seems like a bit of a pointless exercise to tell everyone
		that she's eating, I would have thought it would be beneficial to
		note that she hadn't eaten.
•	FLETCHER	Yeah
	Code A	Yeah.
	Code A	Okay, is there any entries relevant to you on these few because a
		lot of the signatures we're still struggling with?
	FLETCHER	I should have put my signature to that because she had erm
•	Code A	What's that?
	FLETCHER	the bowel chart and I didn't do it.
16.50	Code A	Was that on the 21 <sup>st</sup> ?
	FLETCHER	Yes.

◆ Not relevant for contemporaneous notes

Code A

Signature(s):





Continuation Sheet No: 16

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape

Tape Counter

Person Speaking

Text

Times ◆

Code A

Oh right.

Code A

Is that when...

FLETCHER

When she had died...

Code A

...when she had died?

**FLETCHER** 

...yeah.

Code A

Oh right, okay.

**FLETCHER** 

No I haven't (inaudible)

Code A

Right, okay. So we've covered your role, really it's to assist

our...now I'm alright in saying that you're not qualified to

administer drugs?

**FLETCHER** 

No, we are not qualified.

Code A

To load syringe drivers or to needles?

FLETCHER

No.

Code A

Okay. Have you got, have you had any experience in relation to

administration of drugs in any other role you've had in the

hospital?

**FLETCHER** 

Not at the time of Mrs Gladys RICHARDSONS' death...

Code A

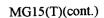
Right, okay.

**FLETCHER** 

..you know erm I have now completed a drugs administration

Signature(s):

Code A





#### RECORD OF INTERVIEW

Continuation Sheet No: 17

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape
Counter
Times ◆

Person Speaking

Text

block but that we are not allowed to administrate, we are only

assisting the trained staff in the controlled drugs and our signature

is...

Code A

Countersigned

**FLETCHER** 

...Yeah, is actually...

Code A

Is that on the pharmacy records....

**FLETCHER** 

...yeah, yeah

Code A

...you would countersign?

**FLETCHER** 

And that is all what you know and we go to the patient, if the patient is unable to tell us their name we go to them but they've got a wristband with their name, date of birth and....

Code A

And that all goes on the form?

**FLETCHER** 

...that, yes and we go by that, make sure that that is the right

patient that's actually been given the medication to.

Code A

Do you get any, now do you get any training in relation to what

the types of drugs and what they do and what effects they have?

**FLETCHER** 

Erm no, erm no.

Code A

No, okay. I mean are you able to comment on I mean some of the drugs we're looking at with Mrs RICHARDS are things like

Signature(s):

Code A





		Continuation Sheet No: 18
	finterview of: Anne FLI	ETCHER
Tape Counter	Person Speaking	Text
Times •		
		midazolam, diamorphine, hyoscine and haloperidol
18.43	Code A	Haloperidol.
· .	Code A	Are those drugs that you're aware of and are you aware of
		what?
	FLETCHER	Syringe drivers we have no dealings with
	Code A	Yeah.
	FLETCHER	we do not even put our names in those books.
	Code A	No, I know you don't administer them but are you aware of what
		they do or?
	FLETCHER	Erm I'm aware of things like oromorph you know is, is pain, a
<b>L</b>		stronger pain killer than like
	Code A	Yeah.
	FLETCHER	paracetamol or
	Code A	Yeah, okay.
	FLETCHER	erm co-drydamol or all those that is a stronger pain killer erm
		the diamorphine is a, is a pain, is a pain relief.
	Code A	Right, and the others, do you know about the others, hyoscine
		haloperidol?

Signature(s):

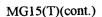
19.25

**FLETCHER** 

Code A

♦ Not relevant for contemporaneous notes

Erm, er I'm not sure of hyoscine and I'm not sure of erm I think





#### RECORD OF INTERVIEW

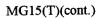
Continuation Sheet No: 19

Record of interview of: Anne FLETCHER D.O.B. Code A Tape **Text** Counter Person Speaking Times 4 haloperidol is I'm not quite sure, I wouldn't like to... Code A Okay, alright. Irrespective of the fact that you say you're not qualified to the Code A standards that like your staff nurses and the staff that are qualified, if you are concerned about a patients care plan that's been written up the staff and the doctor maybe, would you like if somebody was prescribed certain treatment are you able to say... No. **FLETCHER** ...excuse me I don't think that's right? Code A No. **FLETCHER** You know I've been working here for 20 years and that's the first Code A time I've heard that being done or anything. Are you in a position where you can make representation to say that you're not happy about a particular course of treatment or ...? No we're not in that position, no... **FLETCHER** No. Code A ...we're not fully qualified staff at the end of the day... **FLETCHER** Code A Okay. ...I mean that isn't our role.

Signature(s):

**FLETCHER** 

Code A



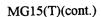


Continuation Sheet No: 20

Tape Counter Times	Person Speaking	Text
20.27	Code A	Okay, what experience do you have in dealing with the elderly you
	L	know in personal?
<b>.</b>	FLETCHER	Erm well I've been working at the erm Gosport War Memorial for
		3 years
	Code A	Right
	FLETCHER	and before that I was working agency
	Code A	Right
	FLETCHER	erm doing agency nursing.
	Code A	Still caring for what?
	FLETCHER	Well, caring for elderly and you know like work in nursing homes,
<b>\</b>		through to hospitals.
•	Code A	Right so for 3 years at Gosport but before that you've had
	FLETCHER	2, 3 years on agency.
	Code A	oh right so 6 years in total dealing with, sort of in a nursing
		capacity?
	FLETCHER	Yeah.
	Code A	Okay, you've sort of told us what your recollections are of Mrs
	L	RICHARDS, which was sort of the circumstances when she
		actually did die. Do you remember looking in on her and days

Signature(s):

Code A



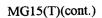


Continuation Sheet No: 21

Record of interview of: Anne FLETCHER D.O.B. Code A Tape Text Counter Person Speaking Times • before that or seeing her days before that, I appreciate you said you can't recall actual you know sort of ...? Erm, yes they would have been checks but I can't personally... **FLETCHER** 21.29 Yeah Code A ...say that I actually looked on her but there would have been **FLETCHER** definitely regular checks on this lady. Okay, because what I'd like to ask is what your impression of Mrs Code A RICHARDS' health was you know prior, obviously prior to death you know what did you think was, or did you have an opinion as to what might happen to Mrs RICHARDS? No, I don't have an opinion. **FLETCHER** Right, okay. Couple of more questions and we're there I think, in Code A relation to providing food and water which I understand on nights is not, doesn't happen too often because... Erm patients do wake up in the night and they are given drinks... **FLETCHER** Drinks but food wise? Code A ...but food wise erm yes... **FLETCHER** They would be as well? Code A 22,26 ...yeah if they ask for something to eat... **FLETCHER** 

Signature(s):

Code A





### RECORD OF INTERVIEW

Continuation Sheet No: 22

		Continuation Sheet No : 22
Record of <b>D.O.B.</b>	interview of: Anne FL	ETCHER
Tape Counter Times •	Person Speaking	Text
	Code A	If they wanted it you'd provide it?
	FLETCHER	if they wanted it then we would provide it.
<b>-</b>	Code A	Okay.
•	FLETCHER	It would be down, only like sort of you know we'd go and make
		them a piece of toast or something like that you know or marmite
		sandwich or jam sandwich.
	Code A	Okay, this is a general question not one specifically about Mrs
•	1	RICHARDS, what occasions are you aware of where water or
		food would not be provided to a patient?
	FLETCHER	Only somebody that was very, very poorly and was unable to
		swallow basically
	Code A	Right, okay
	FLETCHER	you know people that can't swallow, you're not going to go
		round shoving them drinks, try to
	Code A	Yeah.
	FLETCHER	feed them they would actually choke.
	Code A	Yeah, so that would be one of the reasons why
23.18	FLETCHER	Yes.
	Code A	and any other attempts like for example subcutaneous?

Signature(s):

Code A





Continuation Sheet No: 23

problem and their
he other thing I'm
and end of shifts,
s RICHARDS or
,
recall one time I
s RICHARD and
get her out on the
eded the toilet she
<b>er</b>
y out of you know
any conversations
n or are you aware
ealings with either

Signature(s):

Code A





Continuation Sheet No: 24

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape Counter

Person Speaking

**Text** 

Counter Times •

daughter?

24.49

**FLETCHER** 

I think another health care support worker did go to down to the

mortuary, I didn't do that but I believe...

Code A

Right

**FLETCHER** 

...a health care support went erm went er down with her and she was quite a religious, religious girl and erm they were quite a religious family so she went actually down with them erm the relatives I think did go down to the mortuary as well, wanted to

assist so.

Code A

Okay, do you know anybody sort of in charge or was there

anybody solely in charge of Mrs RICHARDS welfare during that

time or ...?

**FLETCHER** 

They, I think she is given you know every patient is given a

named, a named nurse...

Code A

Right.

FLETCHER

...erm but I don't know who that was.

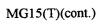
Code A

Okay. Did you ever become aware of the problems of transfer, the alleged problems that occurred with transferring Mrs

RICHARDS from Haslar back to the War Memorial hospital?

Signature(s):

Code A





Continuation Sheet No: 25

Record o	f interview of: Anne FLE	Continuation Sheet No : 25
Tape Counter Times *	Person Speaking	Text
25.51	FLETCHER	Erm there was on handover, was said that erm she was erm
		screaming when she came back on the ward, I recall that erm and I
•		don't know how they transferred her from thing but I would have
		thought a patslide would have been in use, at that point.
	Code A	A petslide?
	FLETCHER	No a patslide.
	Code A	A patslide.
	FLETCHER	It's you know because she was transferred on a sheet I
		understand
	Code A	Right.
•	FLETCHER	and not one's that you've got poles in
	Code A	Poles in.
	Code A	Poles in, yeah.
	FLETCHER	so if she was laying down then I would have thought a patslide
		would have been
	Code A	Is it a bit more rigid is it, these patslides?
	FLETCHER	er yeah, it's a mould thing and you slide, you only just slide it
		under the sheet
26.43	Code A	Yeah.

Signature(s):

Code A

Not relevant for contemporaneous notes



MG15(T)(cont.)

# HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 26

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape
Counter
Times \*

Person Speaking

Text

**FLETCHER** 

...and then you can safely transfer...

Code A

Right.

**FLETCHER** 

...a patient...

Code A

Onto that?

**FLETCHER** 

...onto the bed.

Code A

Yeah, okay. Do you recall Mrs RICHARDS screaming out during

your...?

**FLETCHER** 

No

Code A

Okay, so I mean and to summarise that you've not had any conversations with the sisters where they voiced their concerns or

displeasure about the way she was being looked after at the

hospital?

**FLETCHER** 

I can't really, I can't recall having a conversation with the

daughters.

Code A

Okay.

Code A

Just a quick one, I should have mentioned this at the beginning of

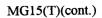
the interview, when you arrived at the police station today we had

a couple of minutes chatting about why you were here, prior to

your solicitor arriving, can I ask you just on tape I never asked

Signature(s):

Code A





#### RECORD OF INTERVIEW

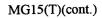
Continuation Sheet No: 27

Tape Counter Times ◆	Person Speaking	Text
		you any specific questions like we have been doing the last 20
		minutes or so about the reasons why you're here, did I?
27.40	FLETCHER	No.
	Code A	No but you did mention something to me in relation to a gift to
	<u> </u>	the ward?
	FLETCHER	Yes.
	Code A	Can you just briefly explain whilst we're on tape about that?
	FLETCHER	Oh yeah there was erm Mrs RICHARDSONS' daughters gave us
		er a reclining chair
	Code A	Oh right.
	FLETCHER	erm as a gift they said that they felt that you know the care she
		was given, that the chair they would like us to have.
	Code A	Okay, was that
	Code A	Are you aware that it was like a joint gift or was it, do you know
	L	whether it was delivered by just one of the sisters in particular?
	FLETCHER	That I, that I don't know.
	Code A	No.
28.20	FLETCHER	No.
	Code A	No but

Signature(s):

Code A

<sup>•</sup> Not relevant for contemporaneous notes





#### **RECORD OF INTERVIEW**

Continuation Sheet No: 28

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape Counter

Times 4

**Person Speaking** 

Text

**FLETCHER** 

Code A

**FLETCHER** 

Code A

**FLETCHER** 

Code A

Code A

**FLETCHER** 

Code A

**FLETCHER** 

But all I know that it was...

How did you...

...actually a gift...

From one of the daughters...

Yes

...or both?

How did you become aware that it was a gift from the ...?

Er because it was said on handover...

Oh right.

...(inaudible) you know that it was thing and I can't remember

whether they had sent a card or not because a lot of...we do get a

lot of cards er thank you cards...

Code A

**FLETCHER** 

Code A

Code A

Code A

Code A

Code A

Yeah.

...from the relatives.

Okay.

No that's it, I think.

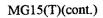
Oh just one more thing, sorry.

There's always just one more thing.

Just one more thing, yeah. Do you have any sort of reason to

Signature(s):

Code A





#### **RECORD OF INTERVIEW**

Continuation Sheet No: 29

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape Counter

Person Speaking

**Text** 

Times \*

confer these tests, the mental studies and the ...

**FLETCHER** 

Yeah they're done you know...

Code A

...Bartel index?

**FLETCHER** 

...to give us an idea of erm...

Code A

What to expect?

**FLETCHER** 

...what their capabilities are really.

Code A

In your role would you refer to these?

FLETCHER

Yes.

Code A

You would do?

**FLETCHER** 

Yes.

Code A

Perhaps you could take a couple of minutes just to have a look at

that and just you know exactly what, what they mean?

**FLETCHER** 

They're just general things to let us know that you know like say

toileting or you know what, how many people are required, she

needs to require for ...

Code A

Alright

DC MCNALLY

So it's like a dependency chart, it's like a dependency guide for

the staff to let you know about what she is and what she isn't

capable of?

Signature(s):

Code A

MG15(T)(cont.)



HAMPSHIRE CONSTABULARY

#### **RECORD OF INTERVIEW**

Continuation Sheet No: 30

Record of interview of: Anne FLETCHER

D.O.B. Code A

Tape
Counter
Times \*

Person Speaking

Text

**FLETCHER** 

Yes, yes.

Code A

So say a patient came in today and without looking at the patient you have a look at this, open this up and have a look, are you able to say what sort of patient you're going to be...are you going to be dealing with somebody who's very independent and who's going to be up and going to the toilet on their own for example or is it somebody on the other end of the scale who's going to be...?

**FLETCHER** 

Erm if they've got a Bartel of nought then we know that they're

not capable of doing anything for themselves.

Code A

Okay, so in terms of this grooming, needs help, toilet

dependant...?

**FLETCHER** 

That is more or less saying that this person is more or less totally

dependant on their care.

Code A

Right, okay, okay.

Code A

And am I right in saying that that looking at the notes you've got

here that that includes like I say like toileting Mrs RICHARDS,

feeding...?

30.48 FLETCHER

Let me have a look, feeding, feeding according to this she's

unable.

Signature(s):

Code A



MG15(T)(cont.)

# HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 31

Record of interview of: Anne FLETCHER D.O.B. Code A Tape Text Counter Person Speaking Times 4 Code A To feed herself? To feed herself. **FLETCHER** Code A So are you able to like comment on those sorry what did you call them the Bartel index, looking at Mrs RICHARDS chart there, her Bartel Index there what is your, if you didn't know who that woman was, what would you describe that patient as being or how capable would you describe that patient as being? Totally incapable. **FLETCHER** Code A Fine. Okay, right is there anything you wish to add at this time? Code A No. **FLETCHER** Code A Okay, anything you wish to clarify, anything you've said you'd like to clear up?

No.

Code A

**FLETCHER** 

Okay, I'll hand you a notice explaining the tape recorder procedure, I'd just like you to sign before you leave the room.

The time by my watch is 14.41 and I'm turning the recorder off.

Signature(s):

Code A